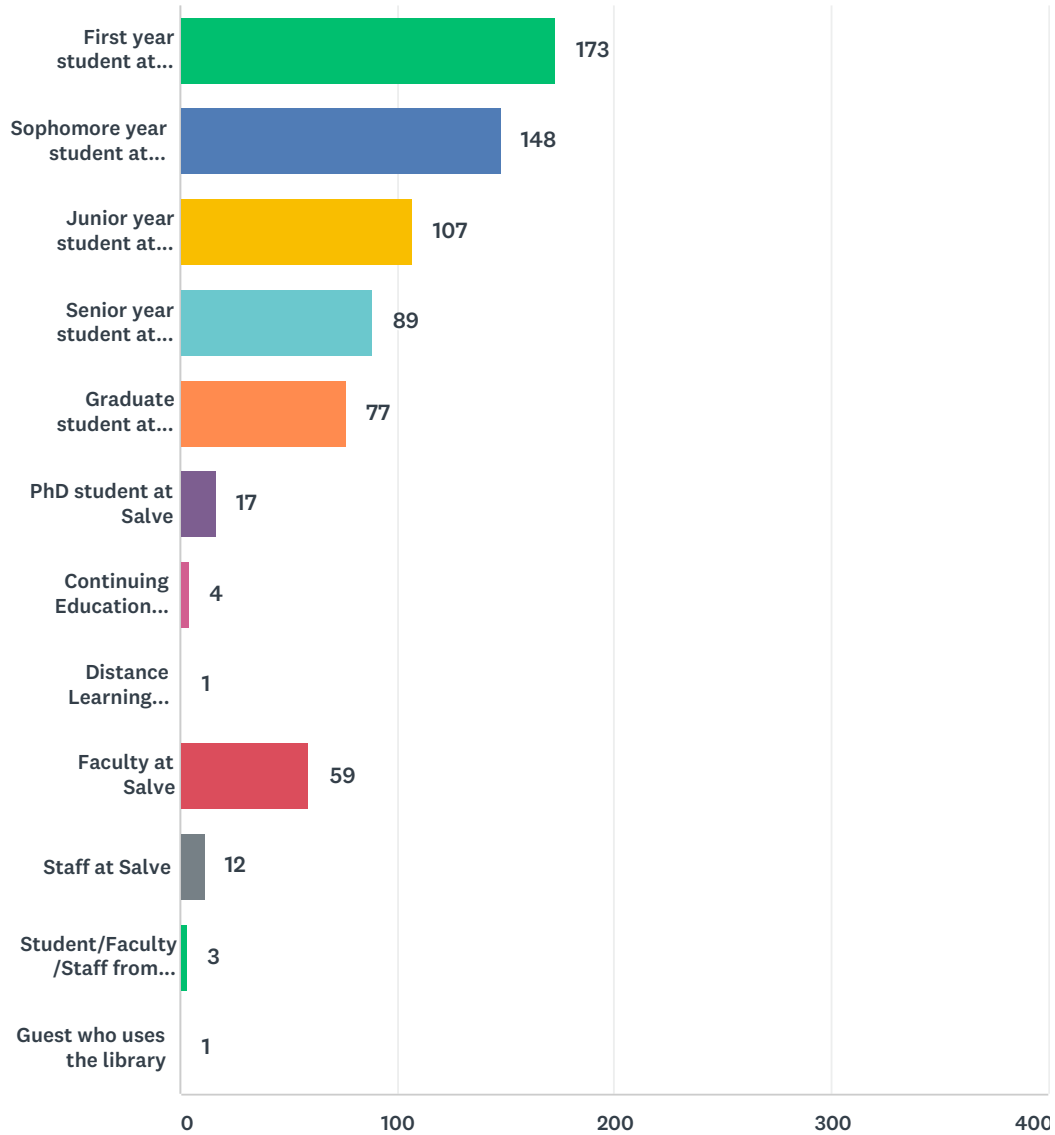


Q1 I am a:

Answered: 691 Skipped: 0



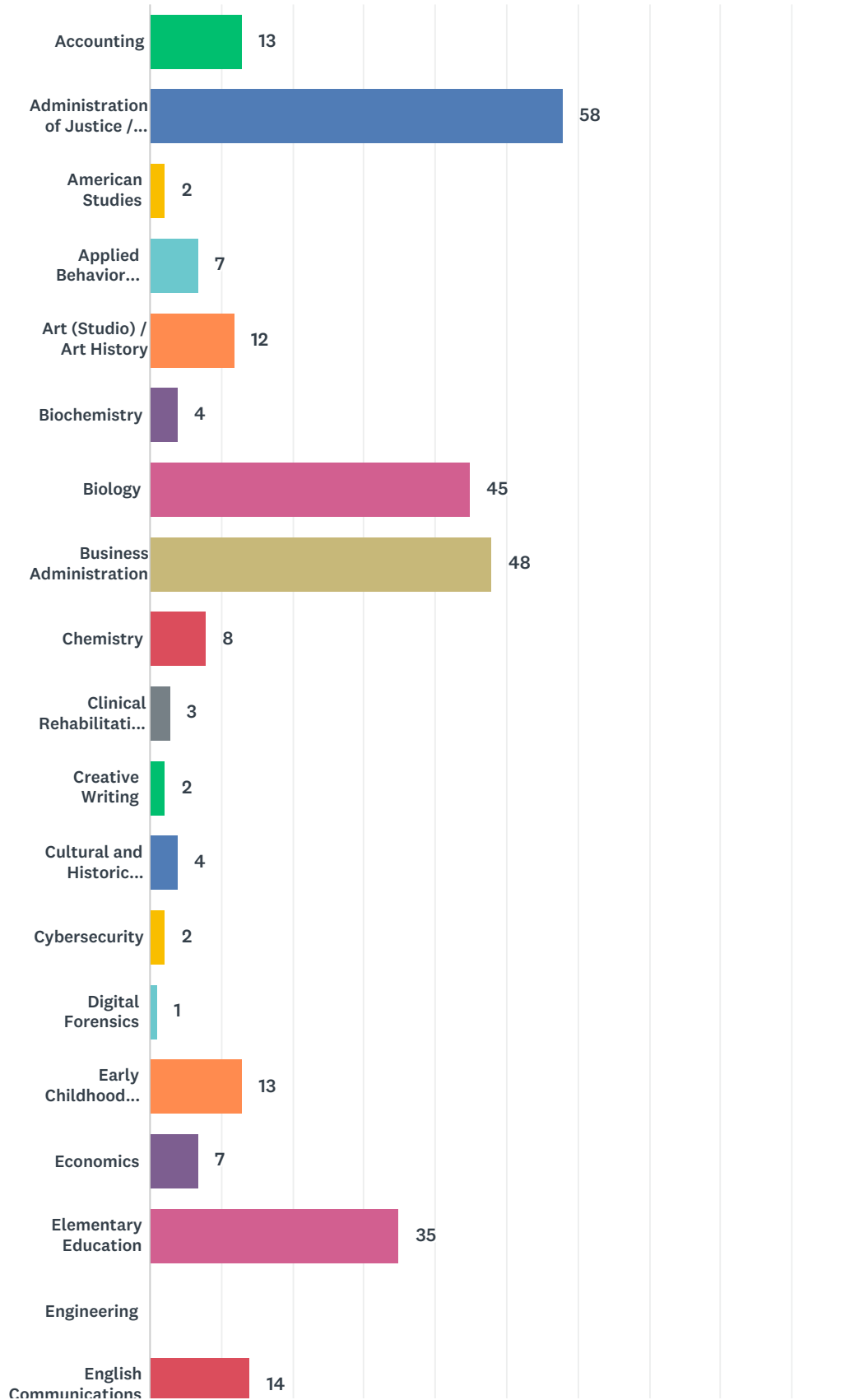
ANSWER CHOICES	RESPONSES	
First year student at Salve	25%	173
Sophomore year student at Salve	21%	148
Junior year student at Salve	15%	107
Senior year student at Salve	13%	89
Graduate student at Salve	11%	77
PhD student at Salve	2%	17
Continuing Education student at Salve	1%	4
Distance Learning student at Salve	0%	1

Library Satisfaction Survey 2019

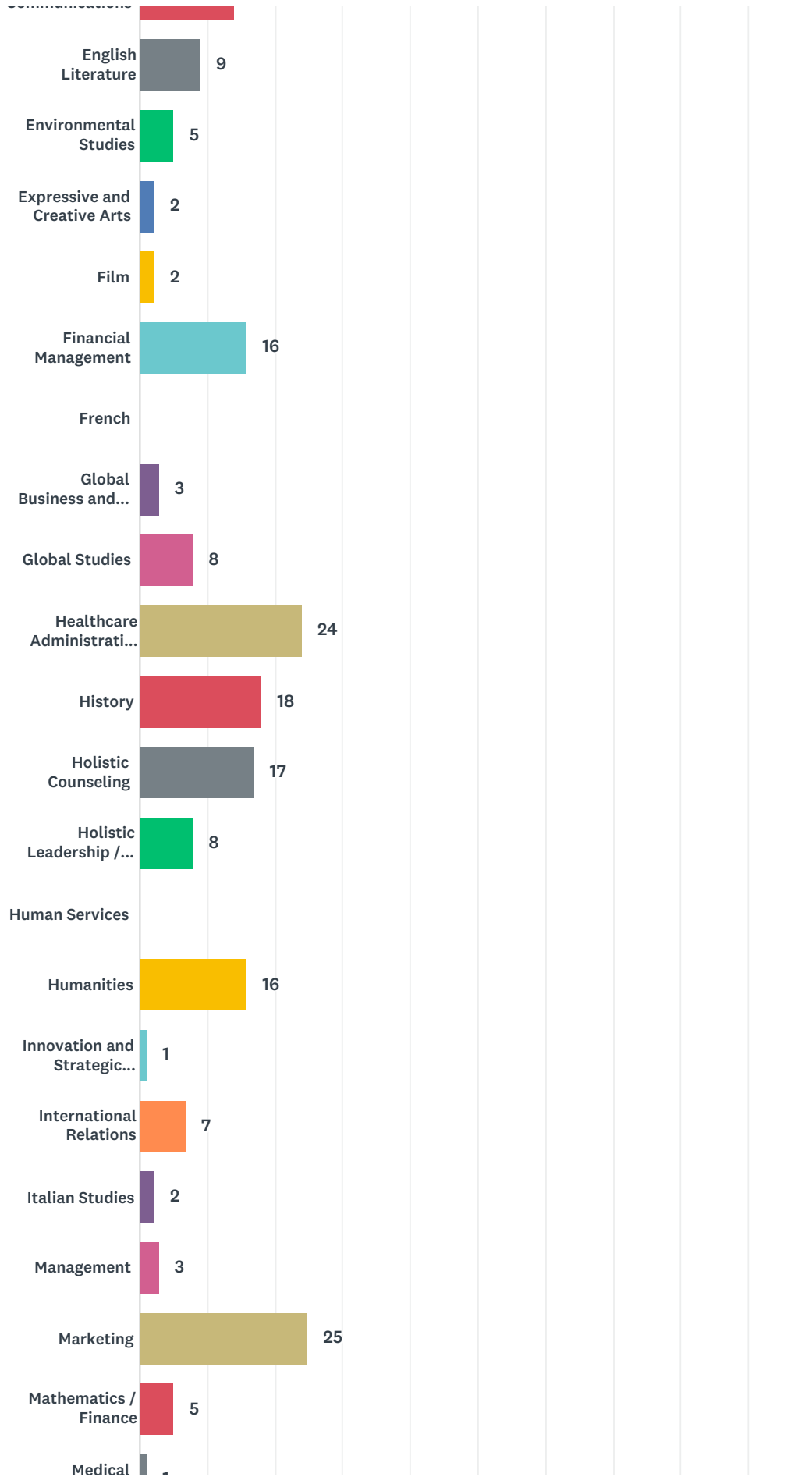
Faculty at Salve	9%	59
Staff at Salve	2%	12
Student/Faculty/Staff from another school	0%	3
Guest who uses the library	0%	1
TOTAL		691

Q2 What is your major of study?(Choose both if have a double-major)

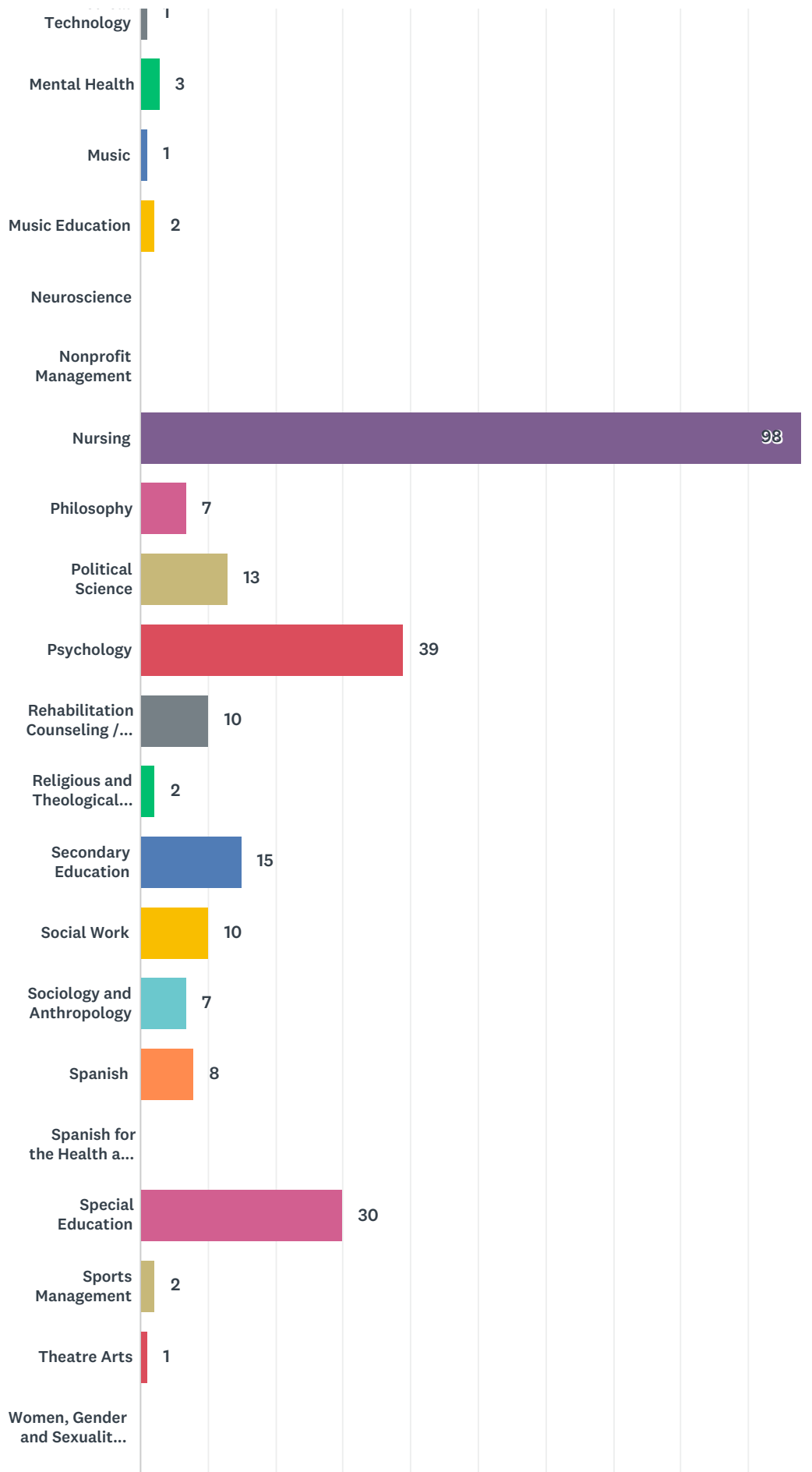
Answered: 574 Skipped: 117



Library Satisfaction Survey 2019



Library Satisfaction Survey 2019



Library Satisfaction Survey 2019



ANSWER CHOICES	RESPONSES	
Accounting	2.26%	13
Administration of Justice / Homeland Security	10.10%	58
American Studies	0.35%	2
Applied Behavior Analysis	1.22%	7
Art (Studio) / Art History	2.09%	12
Biochemistry	0.70%	4
Biology	7.84%	45
Business Administration	8.36%	48
Chemistry	1.39%	8
Clinical Rehabilitation and Mental Health Counseling	0.52%	3
Creative Writing	0.35%	2
Cultural and Historic Preservation	0.70%	4
Cybersecurity	0.35%	2
Digital Forensics	0.17%	1
Early Childhood Education	2.26%	13
Economics	1.22%	7
Elementary Education	6.10%	35
Engineering	0.00%	0
English Communications	2.44%	14
English Literature	1.57%	9
Environmental Studies	0.87%	5
Expressive and Creative Arts	0.35%	2
Film	0.35%	2
Financial Management	2.79%	16
French	0.00%	0
Global Business and Economics	0.52%	3
Global Studies	1.39%	8
Healthcare Administration and Management	4.18%	24
History	3.14%	18
Holistic Counseling	2.96%	17

Library Satisfaction Survey 2019

Holistic Leadership / Change Management / Holistic Studies	1.39%	8
Human Services	0.00%	0
Humanities	2.79%	16
Innovation and Strategic Management	0.17%	1
International Relations	1.22%	7
Italian Studies	0.35%	2
Management	0.52%	3
Marketing	4.36%	25
Mathematics / Finance	0.87%	5
Medical Technology	0.17%	1
Mental Health	0.52%	3
Music	0.17%	1
Music Education	0.35%	2
Neuroscience	0.00%	0
Nonprofit Management	0.00%	0
Nursing	17.07%	98
Philosophy	1.22%	7
Political Science	2.26%	13
Psychology	6.79%	39
Rehabilitation Counseling / Substance Abuse Counseling	1.74%	10
Religious and Theological Studies	0.35%	2
Secondary Education	2.61%	15
Social Work	1.74%	10
Sociology and Anthropology	1.22%	7
Spanish	1.39%	8
Spanish for the Health and Service Professions	0.00%	0
Special Education	5.23%	30
Sports Management	0.35%	2
Theatre Arts	0.17%	1
Women, Gender and Sexuality Studies	0.00%	0
Other (please specify)	2.44%	14
Total Respondents: 574		

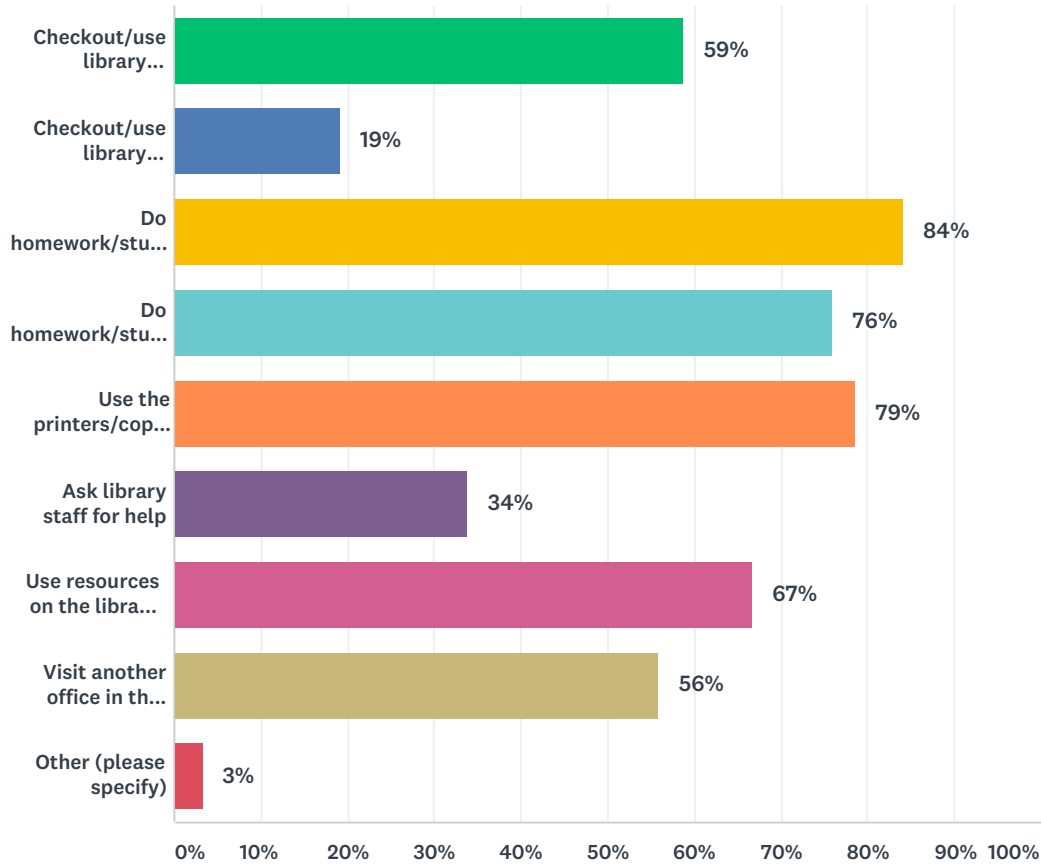
#	OTHER (PLEASE SPECIFY)	DATE
1	Staff	5/6/2019 2:05 PM

Library Satisfaction Survey 2019

2	undecided	5/5/2019 9:20 AM
3	DNP	5/4/2019 11:26 AM
4	Undecided	4/30/2019 11:15 AM
5	n/a	4/26/2019 10:24 AM
6	undecided	4/25/2019 10:15 AM
7	undeclared	4/24/2019 9:24 PM
8	undeclared	4/24/2019 4:26 PM
9	Double major sociology and anthropology and global studies	4/24/2019 3:06 PM
10	Economics (minor)	4/24/2019 2:49 PM
11	Undecided	4/24/2019 2:28 PM
12	testdawn	4/22/2019 1:22 PM
13	test	4/20/2019 9:46 AM
14	test	4/20/2019 9:31 AM

Q3 Please check all the reasons you use (or have used) McKillop Library:

Answered: 560 Skipped: 131



ANSWER CHOICES		RESPONSES	
Checkout/use library materials and resources for academic purposes	59%	329	
Checkout/use library materials and resources for recreation/leisure	19%	108	
Do homework/study alone	84%	471	
Do homework/study in a group or with friends	76%	425	
Use the printers/copiers/scanners	79%	440	
Ask library staff for help	34%	190	
Use resources on the library website (catalog, databases, research guides, etc) ---either as a distance/online student or in conjunction with in-person library usage	67%	374	
Visit another office in the building (ACE/Writing Center, CTL, HelpDesk/USS, Mail Services, Design Services, Copy Center)	56%	313	
Other (please specify)	3%	19	
Total Respondents: 560			

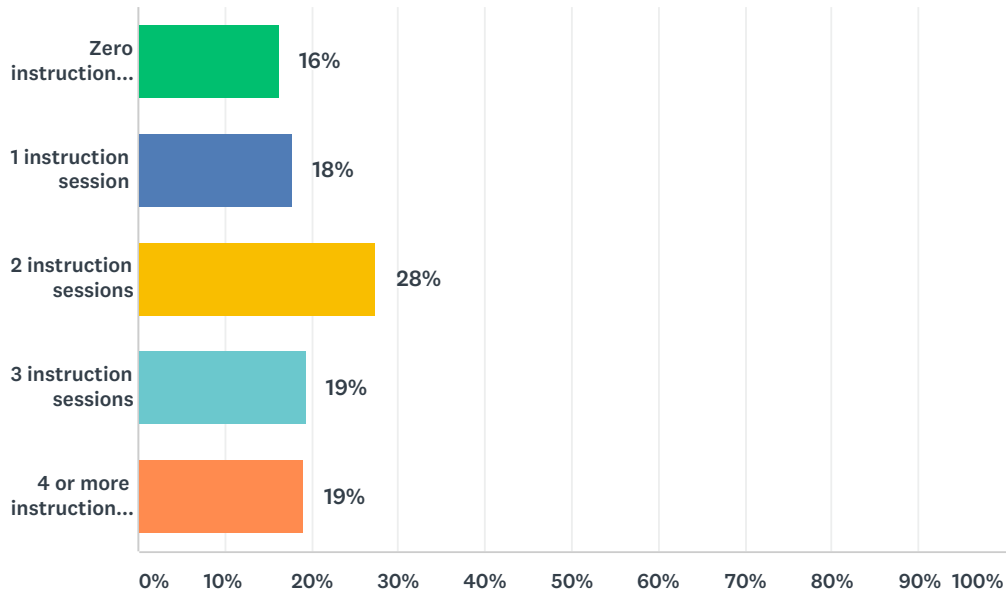
#	OTHER (PLEASE SPECIFY)	DATE
1	Get mail	5/3/2019 1:34 PM
2	Mail	5/3/2019 1:33 PM

Library Satisfaction Survey 2019

3	Use vending and coffee machines	5/1/2019 12:29 PM
4	Class	4/30/2019 11:15 AM
5	UNV 101 Course met to go over how to utilize the library's website, and obtain databases.	4/28/2019 1:53 PM
6	escape roommate and friday/saturday drunks	4/25/2019 1:34 PM
7	Library workshops	4/25/2019 8:06 AM
8	Use the computers for SPSS	4/24/2019 10:25 PM
9	class	4/24/2019 6:48 PM
10	Makers space	4/24/2019 4:36 PM
11	Work circulation desk	4/24/2019 4:25 PM
12	Work at the helpdesk	4/24/2019 3:06 PM
13	Work	4/24/2019 2:49 PM
14	Good	4/24/2019 2:41 PM
15	INternship at Design Services	4/24/2019 2:35 PM
16	Buttonmaker	4/24/2019 2:33 PM
17	I work in the Library	4/24/2019 2:25 PM
18	APT Class	4/23/2019 12:45 PM
19	testdawn	4/22/2019 1:22 PM

Q4 Please choose the number of times you have had a research instruction session within a class by a librarian during your time at Salve:

Answered: 560 Skipped: 131



ANSWER CHOICES	RESPONSES	
Zero instruction sessions	16%	91
1 instruction session	18%	99
2 instruction sessions	28%	154
3 instruction sessions	19%	109
4 or more instruction sessions	19%	107
TOTAL		560

Q5 Please comment on your experience with library instruction at Salve Regina.

Answered: 389 Skipped: 302

#	RESPONSES	DATE
1	Positive good	5/6/2019 10:05 PM
2	Helpful Positive It was very helpful.	5/6/2019 9:37 PM
3	Informative Positive It was great. Lots of good info on dissertation preparation.	5/6/2019 8:13 PM
4	never had any	5/6/2019 6:23 PM
5	Helpful Positive It really helped me because I now know more about citing and finding articles on the second floor	5/6/2019 6:07 PM
6	Named librarian Positive Lori is a SUPER LIBRARIAN!!!!	5/6/2019 5:27 PM
7	I am a staff member	5/6/2019 2:05 PM
8	Helpful Named librarian Positive I have found this to be very helpful. Alicia is great!	5/6/2019 1:48 PM
9	never had one.	5/6/2019 11:23 AM
10	Positive They are easy to follow, the instructions are clear and concise.	5/6/2019 10:38 AM
11	Positive Good	5/6/2019 7:25 AM
12	Helpful Positive It was all that I needed and very helpful.	5/5/2019 7:49 PM
13	was taught how to synthesize information for a research paper as well as properly cite resources.	5/5/2019 7:17 PM
14	Haven't really had any instruction besides databases	5/5/2019 4:45 PM
15	Positive Great	5/5/2019 12:24 PM
16	Helpful Informative Named librarian Positive Both of my instruction session with Alicia Vaandering have been great. She taught a lot of helpful information about library databases when it comes to researching.	5/5/2019 11:42 AM
17	Positive Very helpful	5/4/2019 9:18 PM
18	Positive Everything went very well.	5/4/2019 8:51 PM
19	Negative Not useful Positive The librarians are very nice though some activities we do for classes seem a little pointless.	5/4/2019 2:12 PM
20	Did not receive one.	5/4/2019 1:34 PM
21	Negative Positive Tip for Future I thought the first one was nice, it is important to understand the workings of the library, but I didn't need the second one. I know that this is not the librarian's fault. However I wish someone had explained the coding system to me better, because it took me a long time, and instructions from one of your very kind and patient staff, to fully grasp where the books that are for leisure, versus the books for class are, and how to read the library's code.	5/4/2019 12:57 PM
22	Although no formal course, all inquiries are handled promptly and courteously.	5/4/2019 11:26 AM
23	Helpful Positive Very willing to help :)	5/4/2019 10:31 AM
24	Helpful Negative Positive Redundant At the beginning of my time at Salve I found the instruction helpful in using the library database which is something I had never used before. But as I became more experienced using the database I found later sessions to be redundant.	5/4/2019 10:11 AM
25	Named librarian Positive Great! Alicia is AMAZING	5/4/2019 9:44 AM
26	Helpful Positive very helpful	5/4/2019 9:35 AM
27	Positive In graduate studies at the satellite campus. Extra resources were provided if needed	5/4/2019 8:43 AM

Library Satisfaction Survey 2019

28	Helpful	Informative	Positive	Library instruction was informative and helpful	5/4/2019 12:45 AM	
29	Helpful	Positive		It is very helpful and thorough	5/3/2019 11:21 PM	
30	Positive			great	5/3/2019 10:27 PM	
31	Helpful	Positive		The instruction it was helpful to get us acquainted with everything the databases had to offer.	5/3/2019 10:06 PM	
32	Helpful	Positive		very helpful	5/3/2019 9:37 PM	
33	Helpful	Positive		It was really helpful. After the session I knew how to easily find relevant articles and books and the citations.	5/3/2019 7:55 PM	
34	Helpful	Positive		I have always found it to be helpful	5/3/2019 7:35 PM	
35	Positive			so great!	5/3/2019 7:21 PM	
36	Helpful	Positive		It was a helpful experience	5/3/2019 6:51 PM	
37	Engaging	Helpful	Positive	Very helpful and friendly.	5/3/2019 6:35 PM	
38	Positive			Great resources	5/3/2019 5:56 PM	
39	Positive			Good	5/3/2019 5:22 PM	
40	Helpful	Informative	Positive	I think they're very knowledgeable and it was helpful	5/3/2019 4:50 PM	
41	Helpful	Positive		Very helpful	5/3/2019 4:38 PM	
42	Helpful	Informative	Positive	Freshman year we had instruction within FYT on how to use the library and how to conduct research and I thought it was informative and useful.	5/3/2019 4:32 PM	
43	Helpful	Negative	Positive	Redundant	Useful the first time, boring after that.	5/3/2019 4:01 PM
44	Named librarian	Positive		Lori is great!	5/3/2019 4:00 PM	
45	Helpful	Positive		So far so good! Very helpful	5/3/2019 3:52 PM	
46	N/A				5/3/2019 3:45 PM	
47	Helpful	Negative	Positive	Redundant	They were helpful, however, because I had them multiple times, they became very repetitive.	5/3/2019 3:31 PM
48	Helpful	Positive		It was helpful	5/3/2019 3:27 PM	
49	Positive			It has been good	5/3/2019 3:12 PM	
50	Helpful	Informative	Positive	It was extremely helpful and informational.	5/3/2019 3:10 PM	
51	Engaging	Helpful	Positive	The librarian who came into our class was very engaging and helpful in finding resources and properly citing them through the same website.	5/3/2019 3:05 PM	
52	Helpful	Negative	Positive	Redundant	Very helpful the first time. After that, it is repetitive.	5/3/2019 3:02 PM
53	Named librarian	Positive		Dawn ROCKS!	5/3/2019 2:58 PM	
54	Informative	Positive		Even though I've been through it a few times, I always find a way to learn new information.	5/3/2019 2:48 PM	
55	Positive			It was very organized and to the point.	5/3/2019 2:32 PM	
56	Helpful	Positive		it helped me with future projects and assignments	5/3/2019 2:29 PM	
57	Engaging	Named librarian	Positive	Went really well, Dawn is so energetic and made the teaching time painless.	5/3/2019 2:26 PM	
58	Helpful	Positive		I found this experience to be very helpful in terms of learning how to use online databases for research.	5/3/2019 2:16 PM	
59	Informative	Positive		Positive experience that provided me with a lot of resources.	5/3/2019 2:14 PM	
60	Helpful	Positive		It helped a lot and still use the information from the instruction today after two years.	5/3/2019 2:08 PM	
61				I love it! It's very open and spacious. Lots of areas to get my work done.	5/3/2019 2:07 PM	

Library Satisfaction Survey 2019

62	Helpful Informative Positive	It was very informative and helped me a lot the papers I needed the research for.	5/3/2019 2:04 PM
63	Helpful Informative Positive	It was amazing all the instructors were very knowledgeable and helpful.	5/3/2019 2:01 PM
64	Engaging Helpful Informative Positive	The librarians are very knowledgeable, friendly and willing to help at all times	5/3/2019 2:00 PM
65	Positive Tip for Future	It was very helpful, but difficult to refer back to after the session was over. It would be helpful to have a PowerPoint or print-out sheet of paper that has special instructions or tips for using databases.	5/3/2019 1:59 PM
66	Helpful Positive	Wonderful and highly accommodating! Helped me with many school projects and papers	5/3/2019 1:56 PM
67	Positive	great	5/3/2019 1:53 PM
68	Helpful Positive	Very helpful	5/3/2019 1:51 PM
69	Informative Negative Positive	It was very informative but also very hectic with the size of my class.	5/3/2019 1:50 PM
70	Helpful Positive	I think it was a great help. It is very smart to teach this because it is a big transition from what students are used to.	5/3/2019 1:42 PM
71	Positive	excellent	5/3/2019 1:40 PM
72		It wasn't a bad experience. It's nice to get out of the classroom and learn how to utilize other resource that are available on campus.	5/3/2019 1:39 PM
73	Helpful Positive	I thought the library instruction at Salve was really helpful, especially when it came to using the databases.	5/3/2019 1:37 PM
74	Helpful Positive	Always helpful	5/3/2019 1:36 PM
75		I like the vibe in the library.	5/3/2019 1:34 PM
76	Positive	Good	5/3/2019 1:33 PM
77	Positive	Very satisfied	5/3/2019 1:32 PM
78	Helpful Informative Positive	Helpful informative	5/3/2019 1:29 PM
79	Boring Helpful Negative Positive	Can be a little slow-paced but generally helpful	5/3/2019 1:29 PM
80	Helpful Positive	Very helpful	5/3/2019 1:24 PM
81	Positive	Good thorough instruction	5/3/2019 1:24 PM
82	Helpful Positive	I have only had pleasant and helpful experiences with the library and its staff during my 4 years.	5/3/2019 1:24 PM
83	Informative Positive	Librarian was very informed on the topic and did a great job teaching us.	5/3/2019 1:23 PM
84	Named librarian Positive	I have had amazing instruction in the library with Alicia (CRC) and Lindsey (writing center). All of my education courses frequent the library.	5/3/2019 1:23 PM
85	Helpful Positive	Everyone is always extremely polite and helpful	5/3/2019 1:23 PM
86	Helpful Positive	It was very helpful!!	5/3/2019 1:22 PM
87	Informative Negative Positive Redundant	I had the same session last year so I was already familiar with the data bases but it was a good reminder of how to use them	5/3/2019 1:22 PM
88	Informative Positive	I felt the librarians did an excellent job when instructing our class how to perform different types of research through the databases offered on McKillops website.	5/3/2019 1:22 PM
89	Helpful Positive	The info sessions were extremely helpful in helping me to set up my Ref Works account, and being successful in my classes that required the use of the Library Resources. I am also extremely happy that I was able to be taught this information as a freshman, so I now know going forward, how to use the resources and correctly apply them to my class assignments.	5/3/2019 1:22 PM
90	Positive	Great	5/3/2019 1:21 PM
91	Helpful Positive	Very helpful	5/3/2019 1:20 PM

Library Satisfaction Survey 2019

92	Helpful Positive	Helpful and convenient	5/3/2019 1:20 PM
93	Helpful Informative Positive	Both times were very informative and helped me gain a deeper understanding of what I can accomplish at the library.	5/3/2019 1:19 PM
94	Informative Positive	learned a lot of information	5/3/2019 1:18 PM
95	Helpful Positive	Helpful	5/3/2019 1:18 PM
96	Helpful Informative Positive	very helpful and informative for my research papers	5/3/2019 1:18 PM
97	Helpful Negative Positive Redundant	Initially helpful as a first year student- repetitive following.	5/3/2019 1:17 PM
98	Helpful Positive	I have had a very good experience, the librarian knew how to help and teach the class about the topic we were learning.	5/3/2019 1:17 PM
99	Informative Positive	I learned a lot about using the library databases and taught about other resources as well.	5/3/2019 1:17 PM
100	Positive	It's a good environment and experience	5/3/2019 1:16 PM
101		Resources	5/3/2019 1:16 PM
102	Positive	Very good	5/3/2019 1:16 PM
103		I can get work done	5/3/2019 1:16 PM
104	Helpful Positive	Library instruction was helpful in relation to assignments and navigating resources	5/3/2019 1:16 PM
105		They helped with navigating the library and using online databases.	5/3/2019 11:49 AM
106	Informative Positive	Informative	5/3/2019 12:56 AM
107		N/A	5/2/2019 9:22 PM
108	Helpful Informative Negative Positive Redundant	it was very informative and helpful, but I probably only needed it once	5/2/2019 5:44 PM
109	Helpful Positive	Very helpful!	5/2/2019 3:53 PM
110	Helpful Positive	Helpful but I find best help to be in the moment with something I'm struggling with.	5/2/2019 3:52 PM
111	Helpful Informative Positive	I enjoyed it, felt like I still use a lot of the information I learned.	5/2/2019 2:48 PM
112		website hard to use	5/2/2019 10:51 AM
113	Helpful Positive	I vaguely remember it being helpful	5/2/2019 12:24 AM
114	Positive	pleasant	5/1/2019 7:18 PM
115	Named librarian Positive	Kiki and Dawn are wonderful human beings!	5/1/2019 12:29 PM
116	Informative Positive	I love library instruction, I have learned so much especially about APA citations and research.	5/1/2019 11:41 AM
117	Helpful Positive	Super informative! Been out of school for a long time and it was a bit intimidating to see all of the new online resources but Lori was great in walking us through it all and even helped me on an individual basis.	5/1/2019 10:15 AM
118	Informative Positive	It was an amazing experience, and I learned a lot through it!	4/30/2019 7:08 PM
119	Helpful Informative Positive	Always helpful and informative! The staff truly know their stuff about the research process, especially writing in APA!	4/30/2019 12:32 PM
120	Informative Positive	It was great. Easy to understand, yet very detailed explanations.	4/30/2019 11:15 AM
121	Informative Positive	very informative	4/30/2019 10:31 AM
122	Helpful Positive	It was helpful! I think the ones I had freshman year were more helpful than those later on.	4/30/2019 7:27 AM
123	Boring Helpful Negative Positive	A little boring but very helpful.	4/29/2019 10:42 PM
124	Informative Positive	They are very knowledgeable	4/28/2019 8:52 PM

Library Satisfaction Survey 2019

125	Helpful Positive	they were thorough & helpful	4/28/2019 8:27 PM
126		It has been pretty good, I really like using the third floor as it's usually the best place to study. Some of the other floors can be loud. One thing that is kind of bothersome is that most of the books are all the way on the third floor rather than downstairs.	4/28/2019 6:38 PM
127	Helpful Positive	It was really helpful for me because it walks us through all the possible resources that the school offers for us to succeed	4/28/2019 4:31 PM
128	Informative Positive	Very informative.	4/28/2019 2:52 PM
129	Helpful Informative Positive	The library instruction helped me a lot! The librarians were kind, knowledgeable, and helpful overall! I am now aware of how to use the library website for obtaining research materials, and I feel comfortable approaching a librarian if I need help.	4/28/2019 1:53 PM
130	Helpful Positive	Really helpful, at start of studies so good timing.	4/28/2019 11:41 AM
131	Helpful Named librarian Positive	I thought the library instruction was very helpful! Mrs. Richter taught my class to find sources through the research tab of the library website and use the databases offered by the library.	4/27/2019 3:57 PM
132	Helpful Positive	Very pleasant and helpful	4/27/2019 1:17 PM
133	Helpful Positive	Library instruction was very helpful with my university seminar papers	4/26/2019 2:59 PM
134	Helpful Positive	It has been helpful every time I've had those kinds of classes as it has guided my research in meaningful ways	4/26/2019 12:43 PM
135	Helpful Negative Positive Redundant	They are generally helpful, but tend to be a bit redundant by senior year.	4/26/2019 11:28 AM
136	Informative Positive	They have all been very informative and nicely led. I have taken the skills from these sessions and taught them to others.	4/26/2019 10:26 AM
137	Positive	I love working with the library team!	4/26/2019 10:24 AM
138	Helpful Positive	It has been very helpful.	4/26/2019 10:04 AM
139	Helpful Positive	The instructors were helpful and clear.	4/26/2019 1:50 AM
140	Informative Positive	It was nice to get information as a freshmen	4/25/2019 7:56 PM
141	Informative Positive	It's excellent. The library staff know their jobs and convey information well. I am a librarian and may have some biases.	4/25/2019 3:54 PM
142	Helpful Positive	Extremely helpful, answered every question clearly	4/25/2019 3:18 PM
143	Helpful Positive	It has been helpful for assignment completion.	4/25/2019 3:17 PM
144	Negative Redundant	Reiteration of what I already knew	4/25/2019 2:10 PM
145	Engaging Helpful Informative Positive	Each time I have had the pleasure of having a librarian instruction it has been through my UNV course. The librarian are always charismatic, happy to help, and are very knowledgeable and prepared in the subject.	4/25/2019 1:34 PM
146	Helpful Positive	I have found it helpful	4/25/2019 1:15 PM
147	Helpful Negative Positive Redundant	Helpful but the same information is given in every class	4/25/2019 1:08 PM
148		no comment	4/25/2019 12:23 PM
149	Positive	Excellent services, highly recommended.	4/25/2019 12:22 PM
150	Helpful Positive	it was very helpful for future research papers and other projects	4/25/2019 12:06 PM
151		Ok	4/25/2019 11:55 AM
152	Engaging Helpful Positive	I always have a lot of fun with these sessions, and feel like I have learned things I would never have figured out on my own, which have helped me with my research.	4/25/2019 11:53 AM
153	Positive	fantastic, they did great.	4/25/2019 11:20 AM
154	Positive	awesome	4/25/2019 10:25 AM
155	Positive	It was well delivered and easy to follow.	4/25/2019 10:15 AM

Library Satisfaction Survey 2019

156	Informative Positive	Good experiences learned a lot	4/25/2019 9:33 AM
157	Helpful Positive	It is very helpful knowing how to use and navigate through the different databases for research. I have used the databases in almost all my classes for research.	4/25/2019 9:28 AM
158	Informative Positive	It was fine, informative	4/25/2019 9:11 AM
159		If library instruction begins at a basic level and then becomes more major-oriented, I think that would greatly benefit the students to research properly within the field of interest.	4/25/2019 9:01 AM
160	Helpful Informative Positive	It was informative and really helped me tackle some assignments in my first year at Salve.	4/25/2019 8:56 AM
161	Negative Not useful Redundant	After the first two or so sessions, I felt comfortable finding articles through the databases or the main catalog on my own, and further sessions seemed redundant/ unnecessary.	4/25/2019 8:51 AM
162	Engaging Helpful Positive	Very helpful & friendly!	4/25/2019 8:48 AM
163	Positive	good	4/25/2019 8:44 AM
164		Very good, except for the hours.	4/25/2019 8:19 AM
165		A positive and quiet environment to get work done	4/25/2019 8:10 AM
166	Informative Named librarian Positive	They were both great. Dawn showed us new tools that I didn't know about and put researching into a different perspective.	4/25/2019 8:06 AM
167	Engaging Helpful Positive	I really enjoyed it and it helped me with my future research papers!	4/25/2019 7:55 AM
168	Helpful Positive	The few times I had an instruction session it was helpful and I became more familiar with the library website.	4/25/2019 7:39 AM
169		Minimal use of the library itself and it's services were necessary to complete the assignments for my masters program. Most could be completed through the online journal databases, which are not always that simple to navigate	4/25/2019 7:38 AM
170	Positive	Great!	4/25/2019 7:26 AM
171	Positive	great	4/25/2019 5:43 AM
172	Positive	Very well	4/25/2019 1:31 AM
173	Informative Positive	Very worthwhile and informative!	4/25/2019 1:01 AM
174	Helpful Positive	helpful	4/24/2019 11:43 PM
175	Helpful Positive	Very helpful and efficient	4/24/2019 11:34 PM
176	Helpful Informative Positive	They were very helpful and informative	4/24/2019 11:29 PM
177	Positive	Awesome!	4/24/2019 11:10 PM
178	Helpful Positive	Library instruction was very helpful and beneficial.	4/24/2019 10:57 PM
179	Positive	Great!	4/24/2019 10:55 PM
180	Informative Positive	It was very informative.	4/24/2019 10:51 PM
181	Helpful Negative Not useful Positive	positive, helpful; would have like more direction on how the process works as I was unsure how to go about asking my questions.	4/24/2019 10:35 PM
182	Helpful Positive	I found them to be very helpful, if it's learning about how to research or footnotes.	4/24/2019 9:43 PM
183	Positive	They provide me a good instruction always.	4/24/2019 9:25 PM
184	Helpful Positive	very helpful!	4/24/2019 9:24 PM
185	Helpful Informative Positive	It was pretty in depth. I felt like I could navigate the library website and find the databases I needed with ease.	4/24/2019 9:00 PM
186	Helpful Positive	It has been very helpful every time I use its resources.	4/24/2019 8:56 PM
187	Positive	It was good	4/24/2019 8:50 PM
188	Informative Positive	The instruction went very and the staff was really knowledgeable.	4/24/2019 8:48 PM

Library Satisfaction Survey 2019

189	Positive great	4/24/2019 8:44 PM
190	Informative Negative Not useful Positive pretty informative but a bit rushed. I wish they would've focused just on the type of formatting and referencing that we had to do for our specific assignment.	4/24/2019 8:23 PM
191	only need it once	4/24/2019 8:18 PM
192	Helpful Named librarian Positive Love it. All the librarians are extremely helpful. Love Alicia.	4/24/2019 8:06 PM
193	Helpful Informative Positive The instructions have been very informative and useful.	4/24/2019 7:55 PM
194	Helpful Positive It was helpful.	4/24/2019 7:46 PM
195	Helpful Positive Instruction was very helpful because it clarified and showed us what we have the capability to do	4/24/2019 7:45 PM
196	Negative Positive Redundant Learn the same thing multiple times but hard material that is not easy to learn the first time	4/24/2019 7:44 PM
197	Helpful Positive Everyone is great and so helpful. I learned a lot about how to use computer applications.	4/24/2019 7:43 PM
198	Helpful Positive Helpful!!	4/24/2019 7:29 PM
199	Positive It's good	4/24/2019 7:00 PM
200	Positive It was a while ago but great	4/24/2019 6:50 PM
201	Negative not the best	4/24/2019 6:48 PM
202	Helpful Positive It was extremely helpful in teaching me what my resources were	4/24/2019 6:43 PM
203	Informative Positive Good. Concise and informative.	4/24/2019 6:43 PM
204	Informative Positive Very informative	4/24/2019 6:37 PM
205	Helpful Positive The librarians are very helpful with finding resources for research papers!	4/24/2019 6:37 PM
206	Negative Redundant As a history major who was exposed to a lot of research experience and resources, the instruction could be redundant.	4/24/2019 6:37 PM
207	Helpful Positive They are very helpful	4/24/2019 6:31 PM
208	Helpful Named librarian Positive The instruction sessions were typically done by Alicia and she was very helpful and easy to learn from.	4/24/2019 6:20 PM
209	It is very helpful for getting work done when the dorms are too busy	4/24/2019 6:19 PM
210	Helpful Informative Positive The librarians are very kind and give good, clear explanations.	4/24/2019 6:17 PM
211	Informative Negative Positive Redundant They were all very informative. Though repetitive, they all showed me how to use valuable resources like JSTOR and other very useful databases.	4/24/2019 5:50 PM
212	Helpful Positive It is a helpful resource	4/24/2019 5:39 PM
213	Informative Negative Not useful Positive It was informative but seemingly rushed, felt like they were breezing over specific parts that we should have spent more time on for the sake of completing the instruction in as little time as necessary	4/24/2019 5:39 PM
214	Helpful Positive I thought that the library instruction was super beneficial and really helped me gain a better understanding of how to utilize the databases and library website to obtain valid research.	4/24/2019 5:31 PM
215	Positive great	4/24/2019 5:28 PM
216	I've never had or been to an instruction session in the library.	4/24/2019 5:27 PM
217	Positive it's been good	4/24/2019 5:15 PM
218	Helpful Positive I find them to be helpful, especially with big research projects.	4/24/2019 5:14 PM
219	Helpful Informative Positive Excellent session, was very beneficial and helped me learn more	4/24/2019 5:07 PM
220	Helpful Positive It was helpful	4/24/2019 5:01 PM

Library Satisfaction Survey 2019

221	Helpful Positive	It was a great experience that really showed my classmates and I how to find scholarly articles from credible websites which was extremely useful. I use the skills I learned very frequently !	4/24/2019 5:00 PM
222	Helpful Positive	I think that the library and library staff is very helpful	4/24/2019 4:48 PM
223		Never had an instruction.	4/24/2019 4:41 PM
224	Negative Positive Redundant	Good but repetitive since I have done it so many times.	4/24/2019 4:36 PM
225	Helpful Positive	It was great and very helpful	4/24/2019 4:28 PM
226	Positive	Great	4/24/2019 4:27 PM
227	Helpful Positive	very helpful and kind	4/24/2019 4:26 PM
228	Helpful Positive	It was very helpful	4/24/2019 4:26 PM
229	Helpful Negative Positive Redundant	Very helpful but repetitive freshman year because we visited with so many of our courses.	4/24/2019 4:25 PM
230	Helpful Positive	The library instruction was very helpful and interesting to learn and be better prepared for papers and research projects	4/24/2019 4:17 PM
231	Helpful Positive	I thought it was very helpful in how to know if the information you were gathering was good.	4/24/2019 4:16 PM
232	Positive	good	4/24/2019 4:09 PM
233	Helpful Informative Positive	The librarians are super informative and always willing to help. They have provided me with help and resources. They have probably single-handedly saved both my theses.	4/24/2019 4:08 PM
234		N/a	4/24/2019 4:07 PM
235	Helpful Positive	They are very helpful.	4/24/2019 4:04 PM
236	Helpful Negative Positive Redundant	Very repetitive at this point but they do know what they're talking about and are a helpful bunch.	4/24/2019 4:04 PM
237	Positive	Great	4/24/2019 4:03 PM
238		I have not had any.	4/24/2019 4:03 PM
239	Informative Positive	It was a very informative experience	4/24/2019 3:59 PM
240	Positive	Great job!	4/24/2019 3:57 PM
241	Helpful Informative Positive	The session was helpful in informing me about the resources Salve has for research purposes.	4/24/2019 3:54 PM
242	Helpful Positive	It was great! The instructions was very helpful in finding the correct sources for my lab report.	4/24/2019 3:51 PM
243	Helpful Positive	It was very helpful.	4/24/2019 3:50 PM
244	Positive	good	4/24/2019 3:47 PM
245	Helpful Positive	They were extremely helpful. Without them I don't think I'd utilize the library as much as I do. Definitely something that needs to continue. A great lesson for incoming freshman.	4/24/2019 3:47 PM
246	Informative Positive	It was informative.	4/24/2019 3:44 PM
247	Helpful Informative Positive	They were very informing and helpful!	4/24/2019 3:43 PM
248	Helpful Positive	I found it really helpful. The librarians were very easy to understand and always willing to answer our questions.	4/24/2019 3:42 PM
249	Informative Positive	Very thorough and well explained.	4/24/2019 3:42 PM
250	Positive	Excellent	4/24/2019 3:40 PM
251	Helpful Positive	All experience with library instruction has been helpful in regards to researching, locating books, using databases etc.	4/24/2019 3:33 PM
252	Informative Positive	Overall good experience and very informative.	4/24/2019 3:32 PM

Library Satisfaction Survey 2019

253	Informative Positive	Very informative, helped me learn the layout of the library and the library website.	4/24/2019 3:31 PM
254	Helpful Negative Positive Redundant	Repetitive when I used to see the same experience with different teachers, but helpful.	4/24/2019 3:30 PM
255	Helpful Positive	The instruction was helpful in writing APA nursing papers, finding resources, and formatting.	4/24/2019 3:30 PM
256	Helpful Positive	Always helpful and more than willing to go the extra distance to make things clear and comfortable.	4/24/2019 3:29 PM
257	Informative Positive	perfectly informative.	4/24/2019 3:28 PM
258	Positive	They were fantastic!	4/24/2019 3:27 PM
259	Helpful Positive	The experience was great the librarians at Salve are so helpful whenever I have questions	4/24/2019 3:27 PM
260	Helpful Informative Named librarian Positive	Very informative and helped me figure out where everything was. Alicia was extremely helpful when i needed to find books for my western civ paper.	4/24/2019 3:22 PM
261	Helpful Informative Positive Tip for Future	Very useful and helpful, wish powerpoints used were made available on the library website because they were available as a presentation on a different site temporarily	4/24/2019 3:21 PM
262	Positive	Freshman year instruction was a good introduction	4/24/2019 3:19 PM
263	Positive	It was good, no issues	4/24/2019 3:19 PM
264	Helpful Positive	I was extremely thankful because it was helpful!	4/24/2019 3:16 PM
265	Engaging Helpful Positive	I am pretty familiar with doing library research, but my classmates who were unfamiliar with it expressed that it was extremely helpful. The person who presented was also really funny and seemed eager to want to support students.	4/24/2019 3:16 PM
266	Positive	Great!	4/24/2019 3:15 PM
267	Positive	It was a positive experience.	4/24/2019 3:14 PM
268	Helpful Positive	The librarian that came to talk to my university seminar class was extremely helpful. She taught our class how to use the online resources easily.	4/24/2019 3:14 PM
269	Helpful Informative Positive	Wonderfully constructive on PhD research resources and practical information. Answers to direct questions and follow-up in case of doubt. Outstanding back-up for bibliographical queries.	4/24/2019 3:14 PM
270	Boring Helpful Negative Positive Redundant	they are helpful but i had the same library session multiple times with different classes so that became boring as I already learned the info	4/24/2019 3:13 PM
271	Engaging Helpful Positive	Everyone is really friendly and helpful.	4/24/2019 3:11 PM
272	Helpful Positive	The instructors were a great help and very knowledgeable about research.	4/24/2019 3:10 PM
273	Helpful Positive	Extremely helpful to have as the first year. I wish it was a requirement for all freshmen.	4/24/2019 3:10 PM
274	Helpful Positive	It had been very helpful and has aided in helping my find sources for research papers	4/24/2019 3:09 PM
275	Named librarian Positive	Alicia Vandering is the best. She knows all about sources and is always looking to help.	4/24/2019 3:08 PM
276	Helpful Positive	The library instruction was very helpful. It helped me better understand the research tools available for projects and papers.	4/24/2019 3:08 PM
277	Helpful Positive	The library instructors were very helpful with understanding the tools the library has to offer.	4/24/2019 3:07 PM
278	Helpful Positive	They are very kind and always willing to help.	4/24/2019 3:06 PM
279	Positive	The librarians were vary helpful for a variety of different subjects.	4/24/2019 3:06 PM
280	Positive	Decent	4/24/2019 3:06 PM

Library Satisfaction Survey 2019

281	Helpful Negative Positive Redundant	My experiences have been positive, overall. In general, they were a little basic and repetitive because we used similar research things in high school but some things were new and helpful.	4/24/2019 3:06 PM
282	Helpful Positive	It was super helpful to learn how to use the data bases especially as a bio major.	4/24/2019 3:05 PM
283	Positive	Very good	4/24/2019 3:05 PM
284	Helpful Positive	it was extremely helpful to learn about the library database	4/24/2019 3:03 PM
285	Helpful Informative Positive	I was very pleased with how informative library instruction is and it has helped me a lot with my research.	4/24/2019 2:59 PM
286	Helpful Informative Positive	we did mapping and she was very helpful and knowledgeable on the topic	4/24/2019 2:58 PM
287	Informative Positive	It was well informing	4/24/2019 2:57 PM
288	Helpful Negative Positive Redundant	My experience with library instruction has been very helpful. With this said, the sessions seem to be repetitive so I don't really learn anything new at the sessions.	4/24/2019 2:55 PM
289	Positive	Very good	4/24/2019 2:54 PM
290	Helpful Positive	Very helpful	4/24/2019 2:52 PM
291	Negative Redundant	Very repetitive	4/24/2019 2:52 PM
292	Helpful Positive	It was during my freshman year so it was helpful.	4/24/2019 2:51 PM
293	Named librarian Positive	It is great, Alicia is a great help in the CRC	4/24/2019 2:50 PM
294	Helpful Informative Positive	It was very informative and helped with the given assignment for that class.	4/24/2019 2:50 PM
295	Helpful Positive	Library instruction has been really helpful for the independent research I've had to do	4/24/2019 2:50 PM
296	Helpful Negative Positive Redundant	Repetitive for me because I've had so many lectures on it, but for first time instruction it is very helpful.	4/24/2019 2:50 PM
297	Helpful Positive	Very helpful and well-structured	4/24/2019 2:49 PM
298	Informative Positive	Very thorough	4/24/2019 2:48 PM
299	Helpful Informative Positive	Informative and useful in the long run.	4/24/2019 2:44 PM
300	Helpful Positive	Very helpful!	4/24/2019 2:44 PM
301		None.	4/24/2019 2:43 PM
302	Helpful Negative Positive Redundant	Useful as a freshman or sophomore. Can be repetitive in junior and senior years.	4/24/2019 2:42 PM
303	Helpful Informative Positive	It has been very helpful and informative	4/24/2019 2:41 PM
304	Positive	Good	4/24/2019 2:41 PM
305	Helpful Positive	Very clear and has definitely helped me now.	4/24/2019 2:41 PM
306	Positive	Great	4/24/2019 2:41 PM
307		None	4/24/2019 2:40 PM
308	Helpful Positive	It was helpful	4/24/2019 2:40 PM
309	Helpful Positive	always very well done presentations, I felt more confident about doing research/citations afterward, the woman who led our session was very nice and helpful, loved the padlet that i could save to my bookmarks and refer back to later	4/24/2019 2:40 PM
310	Positive	Good! But wish the maker space had more materials.. and that people wouldn't steal the materials!	4/24/2019 2:39 PM
311	Helpful Positive	I think it was very helpful, especially when navigating online libraries like JSTOR.	4/24/2019 2:39 PM

Library Satisfaction Survey 2019

312	Positive	My experience went very well.	4/24/2019 2:39 PM
313	Positive	It works well	4/24/2019 2:39 PM
314	Helpful Positive	Its clean and helpful	4/24/2019 2:38 PM
315	Helpful Positive	Helpful	4/24/2019 2:38 PM
316	Informative Positive	There was a lot of information.	4/24/2019 2:38 PM
317	Informative Positive	It was informational and organized	4/24/2019 2:38 PM
318	Helpful Positive	It was very helpful and all of my answers were addressed well.	4/24/2019 2:37 PM
319	Positive	Great!!!	4/24/2019 2:37 PM
320	Helpful Negative Not useful Positive	Cursory but helpful	4/24/2019 2:35 PM
321	Engaging Positive	Always welcoming and friendly!	4/24/2019 2:34 PM
322	Helpful Positive	They are helpful.	4/24/2019 2:34 PM
323	Negative Positive	The articles they have available are great, however if I locate an article or journal on the internet I have a hard time finding and accessing it through the library portal	4/24/2019 2:33 PM
324	Negative Positive	It was good but I don't think it's necessary to have more than one	4/24/2019 2:33 PM
325	Helpful Negative Not useful Positive	It was helpful but kind of a repeat of what I was taught in high school	4/24/2019 2:33 PM
326		I find the library is a great place to do homework, study, and get academic help when needed	4/24/2019 2:32 PM
327	Helpful Positive	The library instruction was incredibly helpful in our Research class for Nursing. The tools we were exposed to and tips we were told were great for our several years as Nursing students.	4/24/2019 2:32 PM
328	Helpful Negative Positive Redundant	One session is enough, two becomes redundant, but is definitely helpful.	4/24/2019 2:32 PM
329	Boring Informative Negative Positive	They were pretty dry and not very exciting, but the information I learned was valuable.	4/24/2019 2:32 PM
330	Helpful Positive	Very professional and helpful	4/24/2019 2:31 PM
331	Helpful Positive	It was very helpful and they provided handouts that I still use to do research.	4/24/2019 2:31 PM
332	Informative Positive	Excellent, very informative	4/24/2019 2:31 PM
333	Helpful Negative Positive Redundant	Library instruction is very helpful for first year students. I believe that it should be required for professors to incorporate one library research session into their UNV 101 courses. Often I find that if these sessions are given in upper level courses, the students feel that they have already learned the information presented.	4/24/2019 2:30 PM
334	Negative Redundant	I've had the same topic discussion multiple times, it feels a bit redundant to me.	4/24/2019 2:29 PM
335	Helpful Positive	Sessions were very useful in discovering new research platforms to complete various assignments over the years.	4/24/2019 2:28 PM
336	Helpful Informative Positive	Excellent way to understand the use of the databases and how to write a paper in APA.	4/24/2019 2:28 PM
337	Informative Positive	Very clear and concise; easy to understand	4/24/2019 2:28 PM
338	Helpful Positive	very helpful	4/24/2019 2:28 PM
339	Helpful Positive	Has been helpful	4/24/2019 2:28 PM
340	Positive	good	4/24/2019 2:28 PM
341	Helpful Positive	Extremely helpful, especially learning about RefWorks	4/24/2019 2:27 PM
342	Engaging Helpful Positive	The staff is really friendly. They are all willing to help me with finding anything.	4/24/2019 2:27 PM
343	Negative Positive	I think that the librarians are great at instructing us but often times the professor and the librarian will not be on the same page which can be super confusing.	4/24/2019 2:27 PM

Library Satisfaction Survey 2019

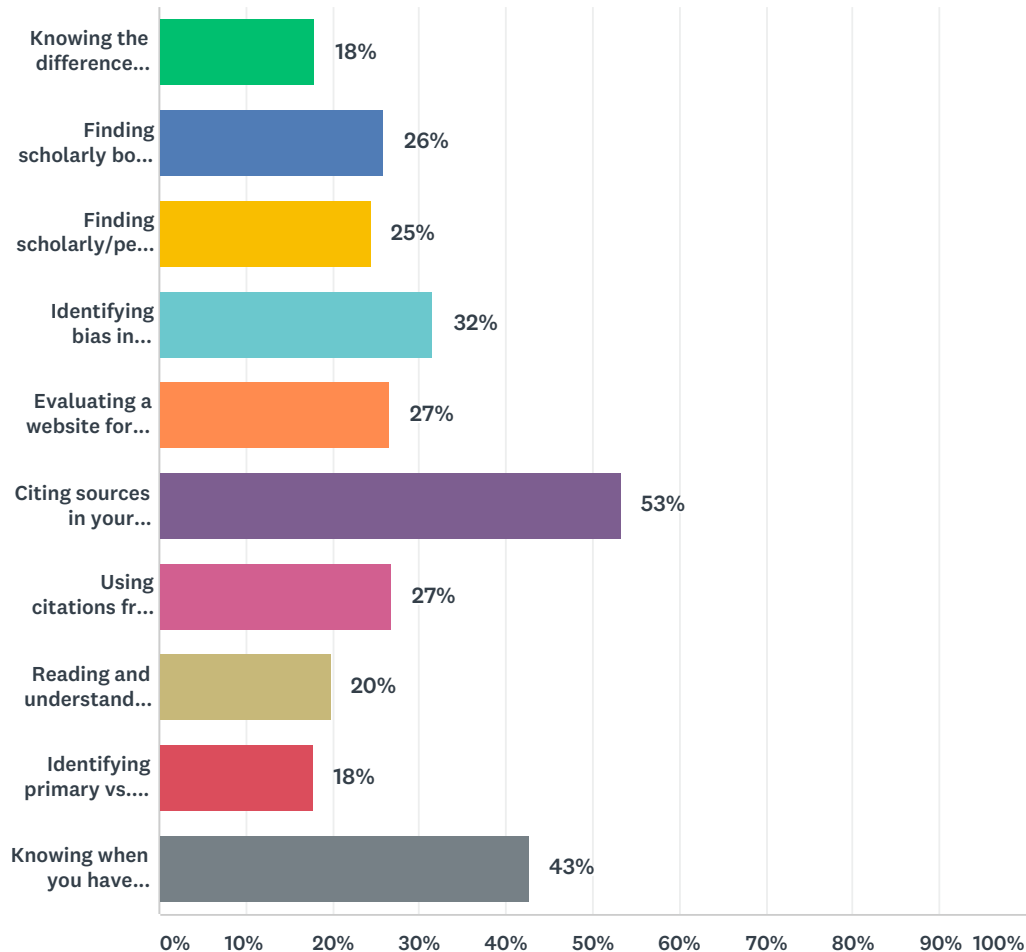
344	Helpful	Positive	Very helpful instruction on developing my papers.	4/24/2019 2:27 PM		
345	Helpful	Informative	Positive	Very helpful and informative	4/24/2019 2:26 PM	
346	Positive		Very good	4/24/2019 2:26 PM		
347	Helpful	Positive	They are very helpful and are willing to help you	4/24/2019 2:26 PM		
348	Helpful	Informative	Positive	The library instruction was very useful and informative.	4/24/2019 2:26 PM	
349	Helpful	Negative	Positive	Redundant	I found it very helpful the first time, but then it did get a bit repetitive.	4/24/2019 2:26 PM
350	Informative	Positive		Instruction sessions were always very informative	4/24/2019 2:26 PM	
351	Helpful	Positive		They taught well. In was educated on how to use the library website adequately and how to use my resources to write paper.	4/24/2019 2:26 PM	
352	Informative	Positive		Very informative!	4/24/2019 2:25 PM	
353				I had a faculty member help my University seminar class freshman year conduct research for an essay.	4/24/2019 2:25 PM	
354				N/a	4/24/2019 2:24 PM	
355	Negative	Not useful		Not helpful for research papers	4/24/2019 2:24 PM	
356	Helpful	Positive		Very helpful	4/24/2019 2:23 PM	
357	Informative	Positive		It was awesome and super informative!	4/24/2019 2:23 PM	
358	Helpful	Positive		It was extremely helpful in helping my papers or project. They directed me to appropriate websites and database websites to use.	4/24/2019 2:23 PM	
359	Helpful	Negative	Not useful	Positive	It was fine and definitely helpful to the people who had never seen anything like it before, but I feel my high school prepared me well and I didn't learn much of anything new.	4/24/2019 2:23 PM
360	Positive			It was nice	4/24/2019 2:23 PM	
361	Positive			Great!	4/24/2019 2:22 PM	
362	Helpful	Positive		very helpful!	4/24/2019 2:22 PM	
363	Helpful	Negative	Positive	Redundant	Very helpful, but after one or two instruction times got very repetitive.	4/24/2019 2:22 PM
364	Positive			great	4/24/2019 2:22 PM	
365	Helpful	Positive		They were all really helpful guides	4/24/2019 2:22 PM	
366	Not useful			It's been fine. I haven't learned much but that's because I've spent the majority of my time in high school in a library	4/24/2019 12:57 PM	
367	Positive			I have always had great experiences with library instruction!	4/24/2019 10:54 AM	
368	Positive			good	4/24/2019 10:43 AM	
369	Informative	Positive		Was informative and great!	4/24/2019 9:54 AM	
370	Named librarian			My FYT teacher was Kiki Butler. she dedicated an entire class to understand the library.	4/23/2019 10:45 PM	
371	Positive			The staff in the library is always knowledgable and willing to help in any way they can. Always had good experiences when in the library.	4/23/2019 8:08 PM	
372	Helpful	Informative	Positive		It was very informative and helpful.	4/23/2019 7:07 PM
373	Positive			Always wonderful.	4/23/2019 6:17 PM	
374	Helpful	Positive		Very helpful in finding resources to use for research papers.	4/23/2019 5:11 PM	
375	Helpful	Positive		Both times have been through classes I have taken. both experiences were very helpful for what I needed for the class.	4/23/2019 3:53 PM	
376	Informative	Positive		I feel as though they were very informational.	4/23/2019 2:28 PM	

Library Satisfaction Survey 2019

377	Redundant	Typically covered the same thing but for different classes. Every class revolved around how to use the online databases.	4/23/2019 12:45 PM
378	Boring Negative Not useful	Dry, they are often unrealistic. Professors need to better time these sessions to when they are relevant, not wait until the end of Sr. year	4/23/2019 11:48 AM
379	Helpful Informative Positive	very informative and helpful	4/23/2019 12:38 AM
380	Named librarian Positive	Dawn is the best!	4/23/2019 12:02 AM
381	Helpful Positive	The staff has been helpful when learning to use databases.	4/22/2019 10:49 PM
382	Helpful Positive	All sessions were very helpful	4/22/2019 9:36 PM
383	Helpful Informative Positive	The instructions are very informative and have taught me how to research topics in a more effective way.	4/22/2019 7:54 PM
384	Positive	great	4/22/2019 7:39 PM
385	Helpful Informative Positive	The library demonstrations were very insightful, and helped me to utilize library resources in order to write strong, well supported papers.	4/22/2019 7:31 PM
386	Informative Positive	Very helpful in finding resources to use for my research papers.	4/22/2019 3:43 PM
387	Informative Positive	They were really informative.	4/22/2019 3:32 PM
388	Negative Not useful	Not overly useful.	4/22/2019 1:59 PM
389	testdawn		4/22/2019 1:22 PM

Q6 What are the top 3 things you wish you knew more about in order to better conduct your research?

Answered: 542 Skipped: 149

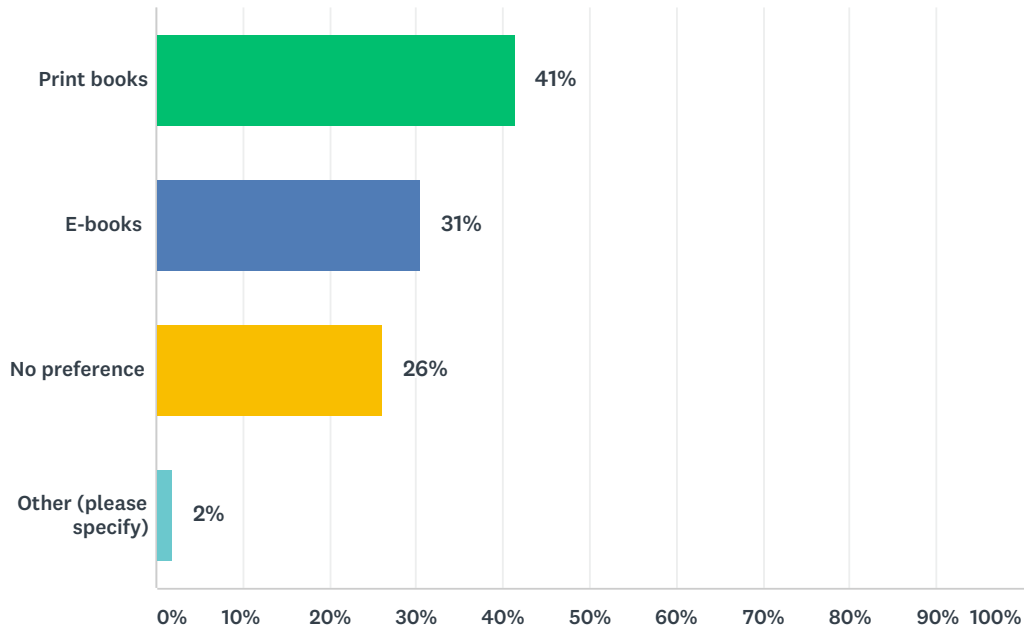


ANSWER CHOICES	RESPONSES	
Knowing the difference between scholarly, popular and trade/professional literature	18%	98
Finding scholarly books using library resources (e.g. online catalog)	26%	141
Finding scholarly/peer-reviewed articles using library resources (e.g. databases)	25%	133
Identifying bias in information sources (articles, internet content, social media, etc.)	32%	171
Evaluating a website for accuracy and quality	27%	144
Citing sources in your preferred format (APA, MLA, Chicago, etc.)	53%	289
Using citations from one source to find other sources	27%	145
Reading and understand scholarly articles	20%	108
Identifying primary vs. secondary sources	18%	96
Knowing when you have collected enough information/research to complete an assignment or project	43%	231

Total Respondents: 542

Q7 In which format do you prefer to read books for research?

Answered: 559 Skipped: 132

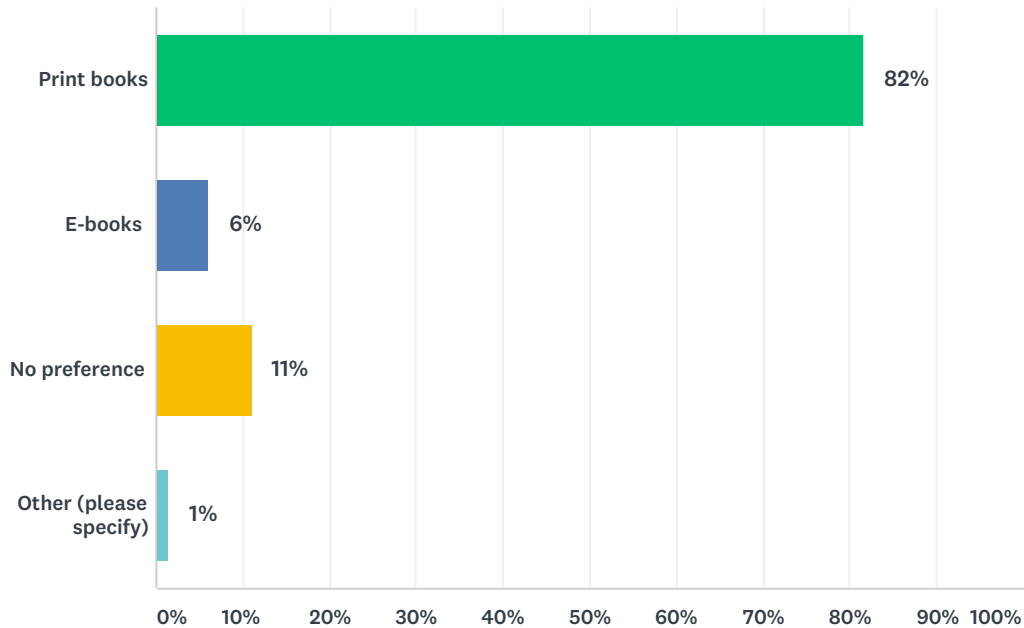


ANSWER CHOICES	RESPONSES	
Print books	41%	231
E-books	31%	171
No preference	26%	146
Other (please specify)	2%	11
TOTAL		559

#	OTHER (PLEASE SPECIFY)	DATE
1	Print books and articles on-line, make hard copies salient ones	5/4/2019 11:26 AM
2	its depends what i'm using them for. I prefer print books but im usually doing things last minute from home and then the e books are wonderful	5/3/2019 4:00 PM
3	scholarly articles	5/3/2019 2:32 PM
4	Articles	5/3/2019 1:22 PM
5	K	5/3/2019 1:19 PM
6	print-out versions for highlighting and notes	4/24/2019 4:25 PM
7	It depends on whether I'm reading it to write or type something	4/24/2019 3:09 PM
8	Depends on the topic and exact project or paper	4/24/2019 2:33 PM
9	Audiobooks	4/24/2019 2:28 PM
10	Yes	4/24/2019 2:22 PM
11	testdawn	4/22/2019 1:22 PM

Q8 In which format do you prefer to read books for pleasure/leisure?

Answered: 564 Skipped: 127

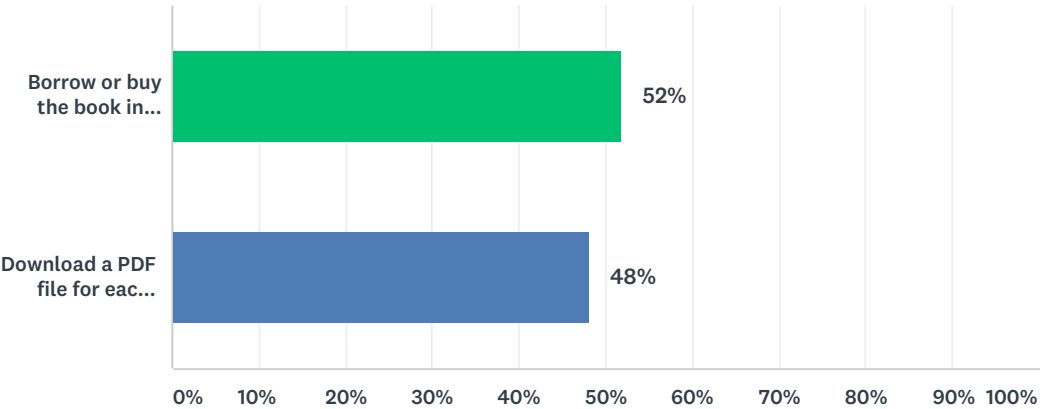


ANSWER CHOICES	RESPONSES
Print books	82% 460
E-books	6% 34
No preference	11% 62
Other (please specify)	1% 8
TOTAL	564

#	OTHER (PLEASE SPECIFY)	DATE
1	audio	5/3/2019 5:11 PM
2	Audio	5/3/2019 1:23 PM
3	audio	4/24/2019 10:35 PM
4	CD books	4/24/2019 8:48 PM
5	I	4/24/2019 2:41 PM
6	Audiobooks	4/24/2019 2:28 PM
7	Yes	4/24/2019 2:22 PM
8	testdawn	4/22/2019 1:22 PM

Q9 If you need to read 2-3 chapters from a book, would you prefer to:

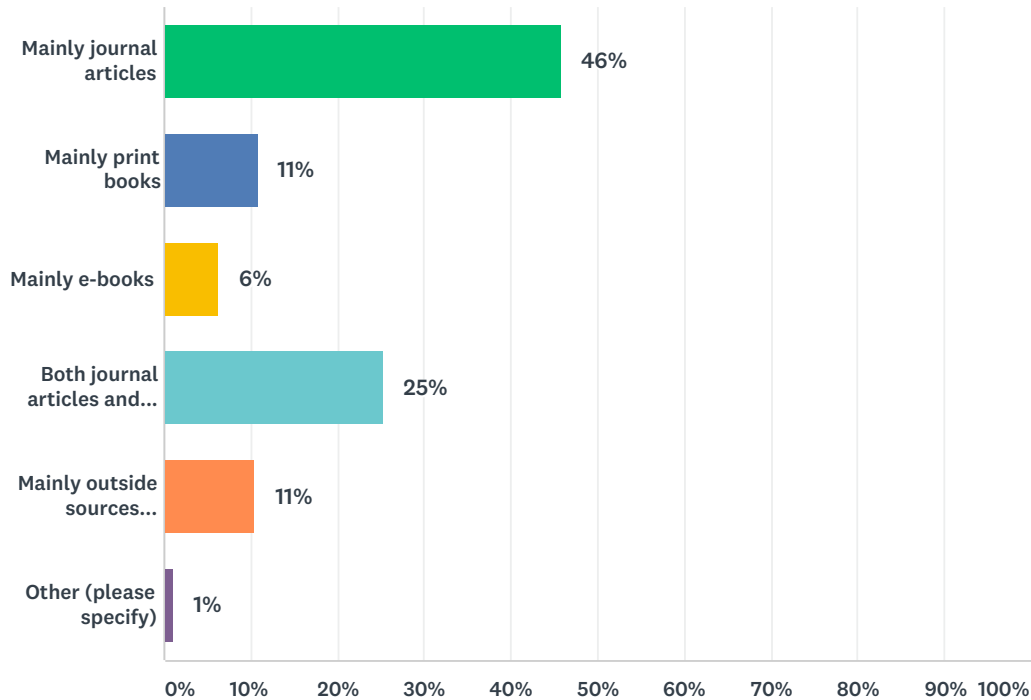
Answered: 560 Skipped: 131



ANSWER CHOICES	RESPONSES	
Borrow or buy the book in print format	52%	291
Download a PDF file for each book chapter from an e-book	48%	269
TOTAL		560

Q10 Which type of research materials do the majority of your assignments require?(choose one)

Answered: 559 Skipped: 132

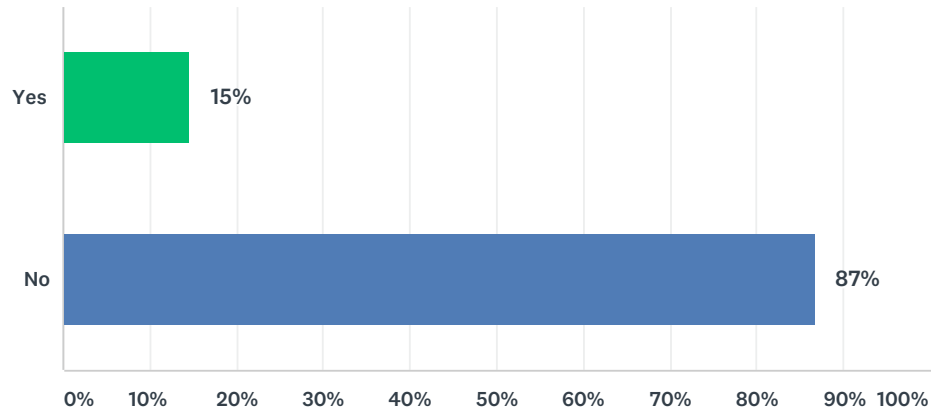


ANSWER CHOICES	RESPONSES	
Mainly journal articles	46%	256
Mainly print books	11%	61
Mainly e-books	6%	35
Both journal articles and print books equally	25%	142
Mainly outside sources (websites, encyclopedias, etc)	11%	59
Other (please specify)	1%	6
TOTAL		559

#	OTHER (PLEASE SPECIFY)	DATE
1	I am a staff member	5/6/2019 2:05 PM
2	journal articles, or peer reviews, found online	4/25/2019 1:34 PM
3	Both outside sources and journal articles, in addition to the ebsco databases and resources	4/24/2019 4:12 PM
4	Print books and websites when necessary	4/24/2019 3:47 PM
5	E books and journal articles	4/24/2019 2:33 PM
6	Print	4/24/2019 2:22 PM

Q11 Do you take half or more of the classes in your program of study in an exclusively online format?

Answered: 560 Skipped: 131



ANSWER CHOICES	RESPONSES	
Yes	15%	82
No	87%	486
Total Respondents: 560		

Q12 If you take half or more of the classes in your program of study in an exclusively online format, please comment on your experience accessing library services and collections, including suggestions for improvement, if any.

Answered: 68 Skipped: 623

#	RESPONSES	DATE
1	My experience has been great so far. I was chatted with someone about a research question I had and the librarian quickly helped me. The only thing I don't like is asking for interlibrary loans. I actually don't do it because it would take too long to get the book.	5/6/2019 8:13 PM
2	accessing the library collections was easy	5/6/2019 11:23 AM
3	I do not.	5/4/2019 8:51 PM
4	accessing library services hasn't been a problem, the staff is very helpful	5/4/2019 12:53 PM
5	To date if the professor posts link accurately to library source no issues!	5/4/2019 11:26 AM
6	I am very satisfied with everything.	5/3/2019 7:55 PM
7	n/a	5/3/2019 7:35 PM
8	N/A	5/3/2019 6:51 PM
9	have not accessed	5/3/2019 5:11 PM
10	The majority of our research and studies are done online throw ebooks!	5/3/2019 3:52 PM
11	Great for locating journal articles. Terrible for inter-library loan because I am out of state.	5/3/2019 2:58 PM
12	I've had no problems with the library services	5/3/2019 2:08 PM
13	N/A	5/3/2019 1:36 PM
14	I like the databases available for writing papers.	5/3/2019 1:34 PM
15	Experience has been great	5/3/2019 1:34 PM
16	N/a	5/3/2019 1:29 PM
17	I'm currently taking all online classes for my MBA and have had a good experiences with the library.	5/3/2019 1:23 PM
18	All of my classes so far have been in class lecture based	5/3/2019 1:22 PM
19	N/a	5/3/2019 12:56 AM
20	Would enjoy a class to help me navigate the site better and the resources that are readily available and accessible to me. I just use the search button but would like to know what else is on there as it is a plethora of knowledge and I am probably only using a very small portion of the library's database.	5/2/2019 9:22 PM
21	I am happy to see the instructions to access the library in Canvas. The instructions were not in Canvas for my first few classes so I didn't fully utilize the resources. Now I understand how to use them.	5/2/2019 1:53 PM
22	website is confusing	5/2/2019 10:51 AM
23	Navigating the resources I needed was extremely easy and has a user friendly format	5/2/2019 12:24 AM
24	Would be great if there was an easier way to access library resources from Canvas. The professor was great in providing links to YouTube videos we needed to watch and specific information to read but it would be great to have some library info in Canvas other than a link to the homepage that's sort of hard to find.	5/1/2019 10:15 AM
25	Very good	4/30/2019 3:05 PM

Library Satisfaction Survey 2019

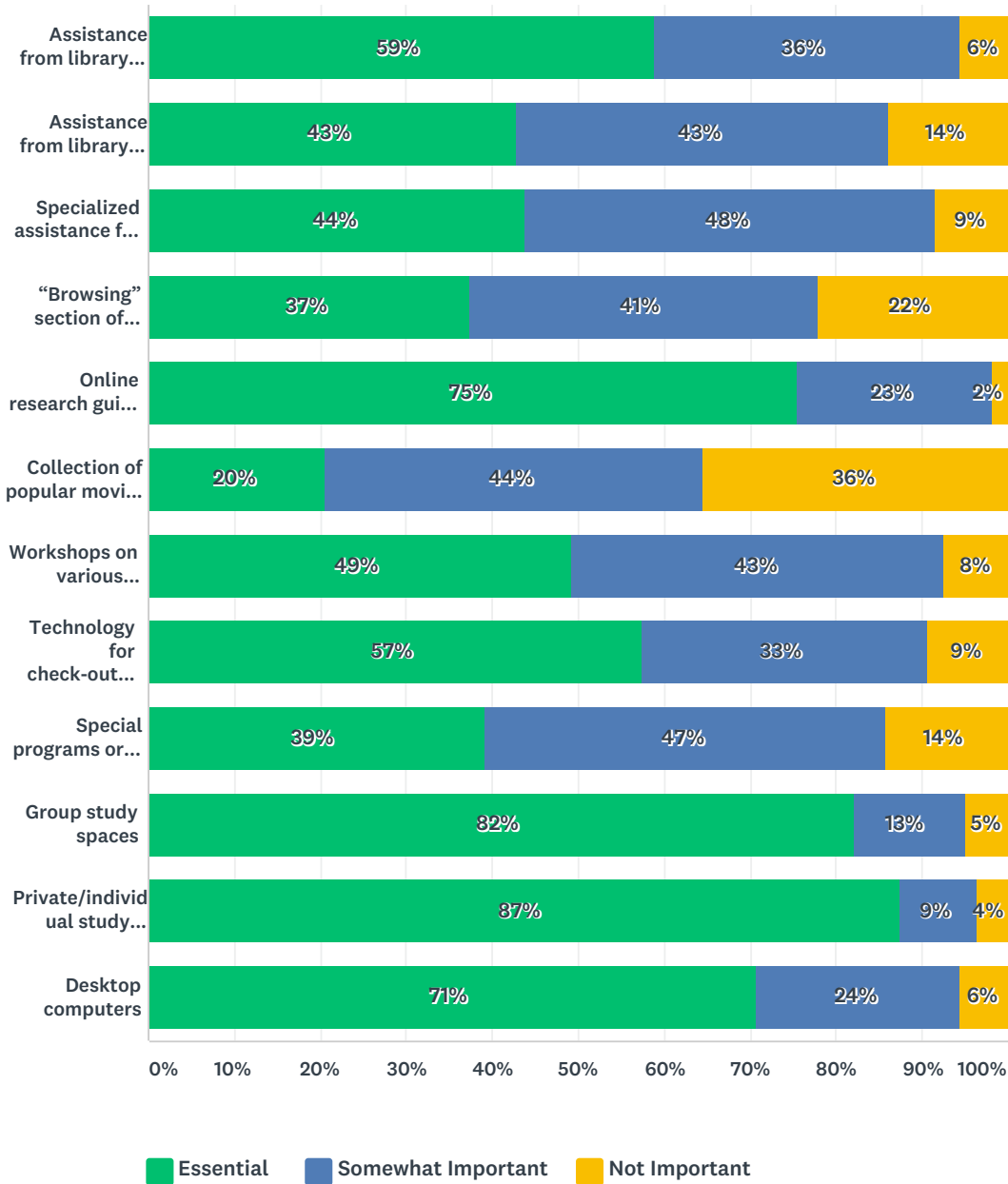
26	no problems!	4/28/2019 8:52 PM
27	The library has provided me with pretty much everything I need for research. The ILL librarian is on point--electronic requests have a quick turn around and ILL requests for books in print arrive quickly.	4/25/2019 3:54 PM
28	The McKillop Library does a fantastic job at offering students a tremendous amount of scholarly material to effectively complete their work.	4/25/2019 10:28 AM
29	See above — little to no need for or education on library services	4/25/2019 7:38 AM
30	n/a	4/24/2019 10:51 PM
31	Library has been a fantastic resource.	4/24/2019 10:23 PM
32	N/A	4/24/2019 9:07 PM
33	The library is easy to access and there are plenty of materials but still needs to acquire more Ebooks as students like me and my peers too far away from Needham.	4/24/2019 8:48 PM
34	NA	4/24/2019 8:18 PM
35	I would be able to do it	4/24/2019 7:00 PM
36	I don't take any classes in online format.	4/24/2019 6:19 PM
37	I think that the ability to access sources could be easier, but I don't think that's the library's fault but rather the people that make the source databases.	4/24/2019 5:50 PM
38	n/a	4/24/2019 5:14 PM
39	none	4/24/2019 4:26 PM
40	Have not used the library online. It didn't occur to me to try. Will do.	4/24/2019 4:08 PM
41	N/A	4/24/2019 3:59 PM
42	N/A	4/24/2019 3:47 PM
43	N/A	4/24/2019 3:44 PM
44	N/A	4/24/2019 3:42 PM
45	N/A	4/24/2019 3:19 PM
46	I use LexisNexis the most for the current online course I am taking MGT503	4/24/2019 3:15 PM
47	It is a very smooth process and all requested articles are sent or if unavailable, it is communicated to me so.	4/24/2019 3:14 PM
48	I wish the bookstore and library would coordinate for cheaper options to gain access to resources for classes. I spent \$20 on a book through the bookstore, when I could have gone to the library website to access it for free.	4/24/2019 3:10 PM
49	I have had no problems getting books and other items due to the staff being very helpful.	4/24/2019 3:07 PM
50	NA	4/24/2019 2:57 PM
51	na	4/24/2019 2:52 PM
52	N/A	4/24/2019 2:50 PM
53	None	4/24/2019 2:40 PM
54	N/A	4/24/2019 2:39 PM
55	My experience has always been a good one	4/24/2019 2:38 PM
56	It is a little difficult to find articles I need. Most likely I will end up using google scholar instead. Maybe It could be easier to type in key words to find a more array of articles and books.	4/24/2019 2:38 PM
57	None	4/24/2019 2:33 PM
58	Above answer	4/24/2019 2:33 PM
59	NA	4/24/2019 2:28 PM
60	none	4/24/2019 2:28 PM

Library Satisfaction Survey 2019

61	N/A	4/24/2019 2:26 PM
62	N/a	4/24/2019 2:26 PM
63	none	4/24/2019 2:25 PM
64	N/a	4/24/2019 2:22 PM
65	no improvements. great facility!	4/24/2019 2:22 PM
66	N/A	4/23/2019 9:43 AM
67	has been great. sources are readily available in many subjects with many databases available	4/22/2019 7:39 PM
68	testdawn	4/22/2019 1:22 PM

Q13 The following lists some of the services currently provided by the Library. Please tell us how IMPORTANT each service is to you:

Answered: 510 Skipped: 181



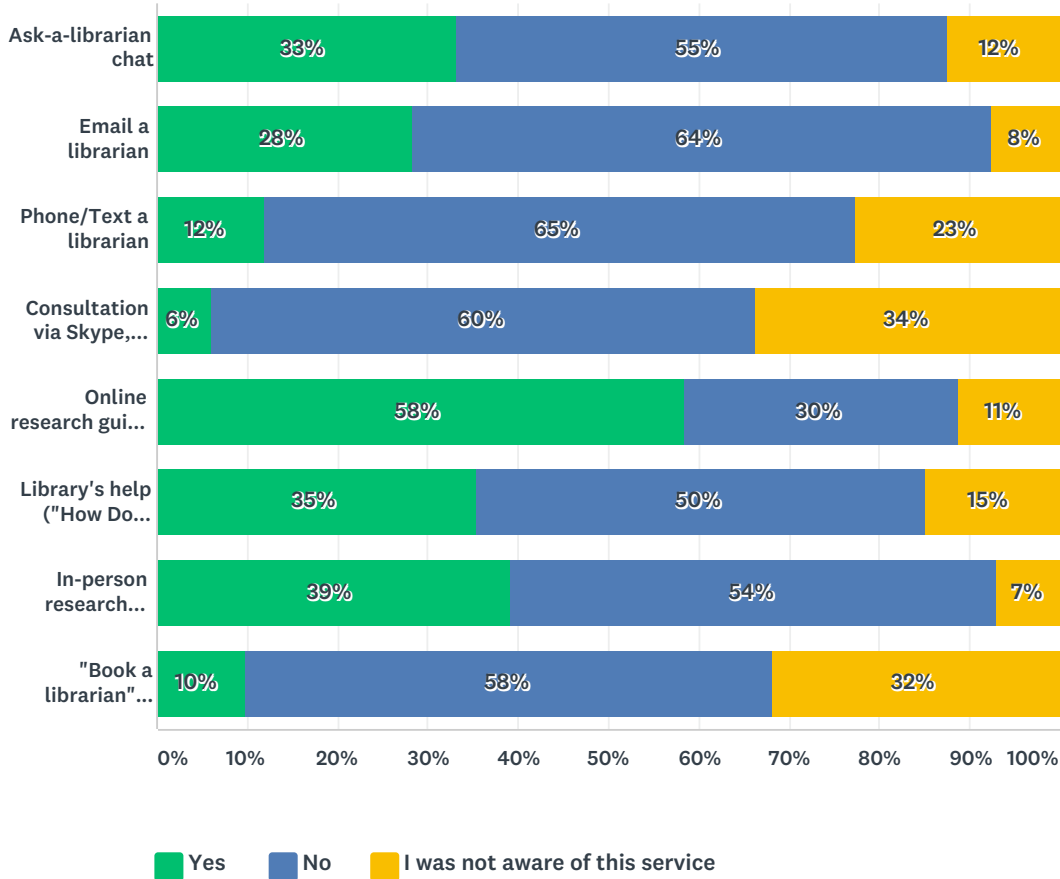
	ESSENTIAL	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL
Assistance from library staff at a dedicated information desk	59% 298	36% 181	6% 28	507
Assistance from library staff via email, chat or text	43% 216	43% 220	14% 70	506
Specialized assistance from a subject librarian	44% 221	48% 240	9% 43	504

Library Satisfaction Survey 2019

"Browsing" section of popular books to read for fun	37% 189	41% 205	22% 112	506
Online research guides designed for specific subjects, collections or courses	75% 382	23% 115	2% 9	506
Collection of popular movies on DVD	20% 104	44% 223	36% 181	508
Workshops on various technologies, research methods, citation styles, etc.	49% 248	43% 219	8% 38	505
Technology for check-out (laptop/device chargers, sewing machines, calculators, etc.)	57% 291	33% 168	9% 48	507
Special programs or events (faculty lectures, outside speakers, etc)	39% 198	47% 235	14% 72	505
Group study spaces	82% 416	13% 65	5% 25	506
Private/individual study spaces	87% 441	9% 46	4% 18	505
Desktop computers	71% 354	24% 119	6% 28	501

Q14 Have you ever used the following library services?

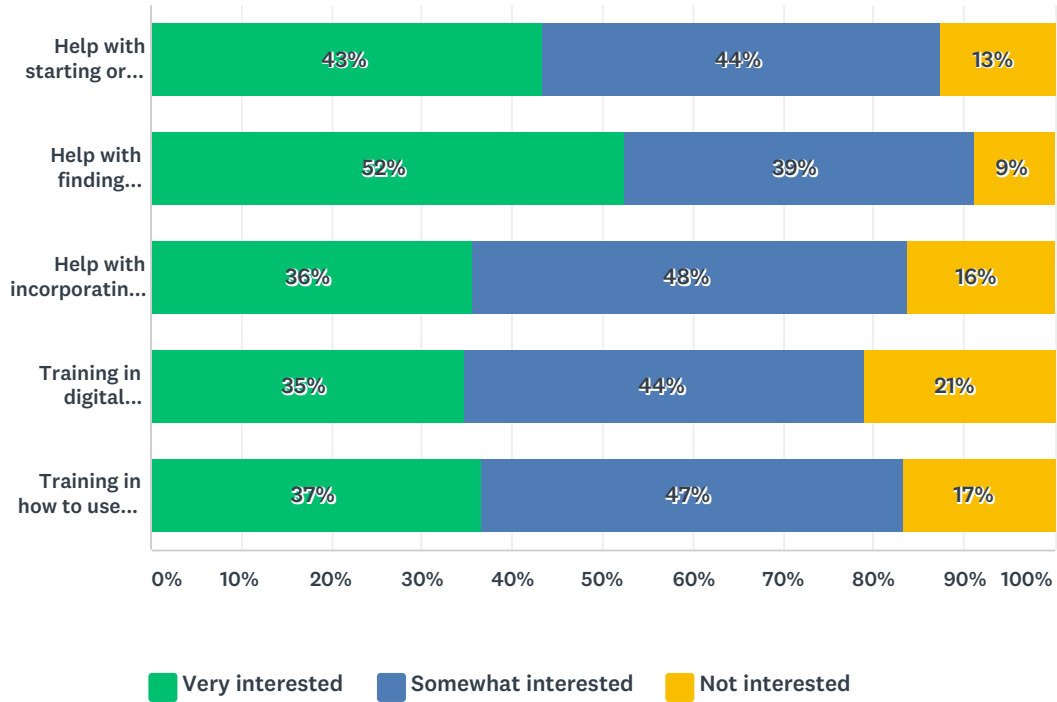
Answered: 509 Skipped: 182



	YES	NO	I WAS NOT AWARE OF THIS SERVICE	TOTAL
Ask-a-librarian chat	33% 168	55% 277	12% 63	508
Email a librarian	28% 144	64% 326	8% 39	509
Phone/Text a librarian	12% 59	65% 328	23% 114	501
Consultation via Skype, WebEx or Google Hangouts	6% 31	60% 306	34% 172	509
Online research guides for classes or subject areas	58% 297	30% 154	11% 57	508
Library's help ("How Do I...?") page	35% 179	50% 252	15% 75	506
In-person research consultation	39% 199	54% 272	7% 36	507
"Book a librarian" online reservation tool	10% 49	58% 292	32% 160	501

Q15 Please rate your interest in the following services:

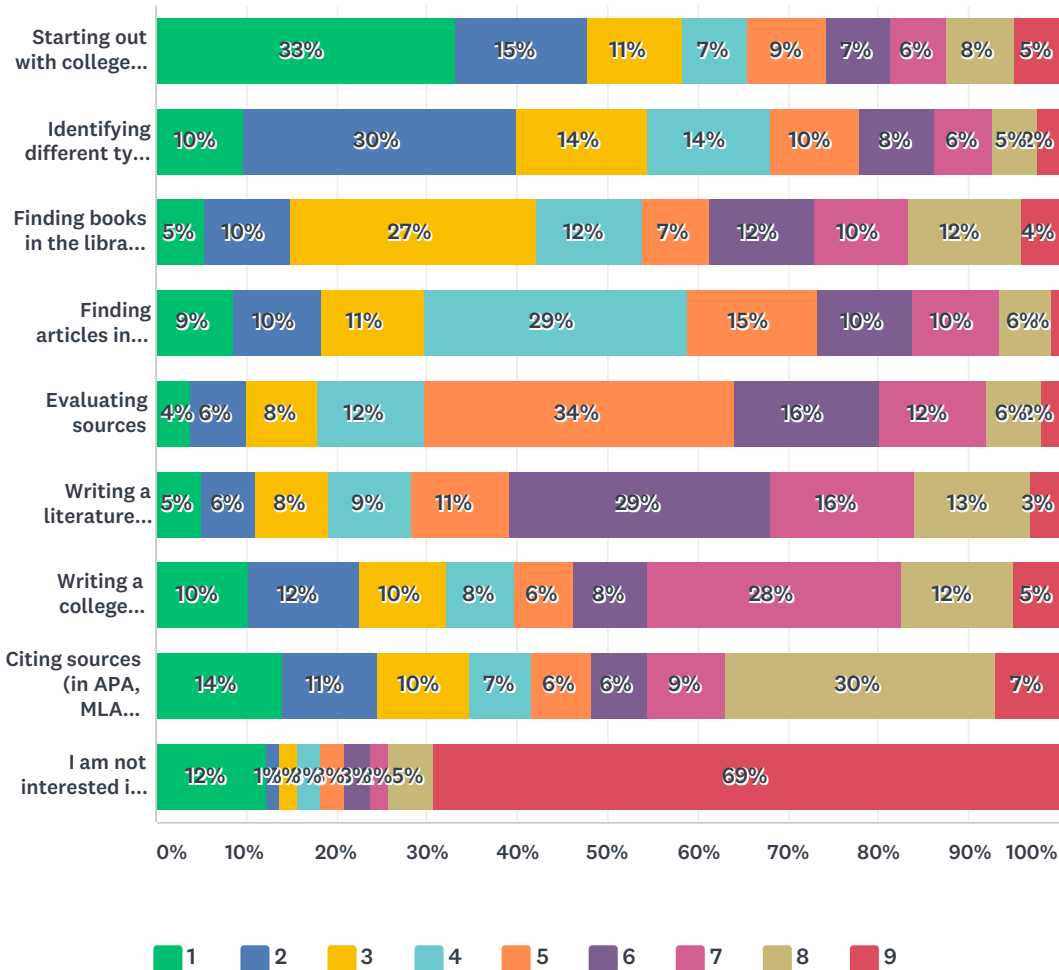
Answered: 509 Skipped: 182



	VERY INTERESTED	SOMEWHAT INTERESTED	NOT INTERESTED	TOTAL
Help with starting or conducting research	43% 219	44% 222	13% 64	505
Help with finding materials for my assignments and other interests	52% 266	39% 197	9% 45	508
Help with incorporating digital content and technologies into my assignments	36% 180	48% 244	16% 82	506
Training in digital scholarship tools (mapping, timeline creation, digital exhibition or publishing, etc.)	35% 176	44% 224	21% 107	507
Training in how to use archives or other primary sources	37% 184	47% 236	17% 84	504

Q16 What online tutorials would like to see developed to assist in your college research and writing? Please rank from highest (1) to lowest (9) interest.

Answered: 501 Skipped: 190



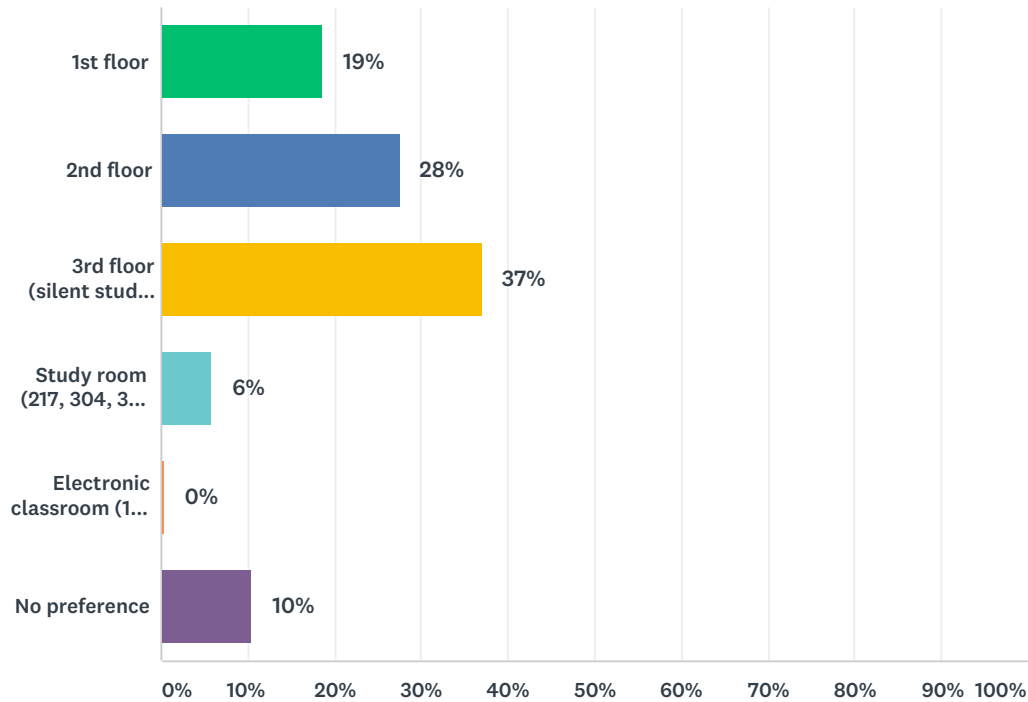
	1	2	3	4	5	6	7	8	9	TOTAL	SCORE
Starting out with college research (e.g. choosing a topic, creating a search strategy)	33% 153	15% 68	11% 49	7% 33	9% 41	7% 33	6% 28	8% 35	5% 23	463	6.43
Identifying different types of sources and when to use them	10% 44	30% 139	14% 66	14% 63	10% 45	8% 38	6% 29	5% 23	2% 11	458	6.26
Finding books in the library catalog	5% 25	10% 45	27% 127	12% 55	7% 35	12% 54	10% 49	12% 58	4% 20	468	5.29
Finding articles in library databases	9% 40	10% 44	11% 53	29% 134	15% 67	10% 48	10% 44	6% 27	1% 4	461	5.65
Evaluating sources	4% 18	6% 29	8% 36	12% 55	34% 159	16% 75	12% 55	6% 28	2% 9	464	4.96
Writing a literature review	5% 24	6% 28	8% 38	9% 44	11% 51	29% 137	16% 75	13% 61	3% 15	473	4.51
Writing a college research paper	10% 48	12% 58	10% 46	8% 36	6% 30	8% 39	28% 133	12% 59	5% 24	473	4.82

Library Satisfaction Survey 2019

Citing sources (in APA, MLA, Chicago, Turabian styles)	14% 67	11% 51	10% 49	7% 33	6% 31	6% 30	9% 42	30% 143	7% 34	480	4.74
I am not interested in online tutorials	12% 57	1% 6	2% 10	3% 12	3% 12	3% 13	2% 9	5% 24	69% 321	464	2.61

Q17 Where do you prefer to study in the library individually?

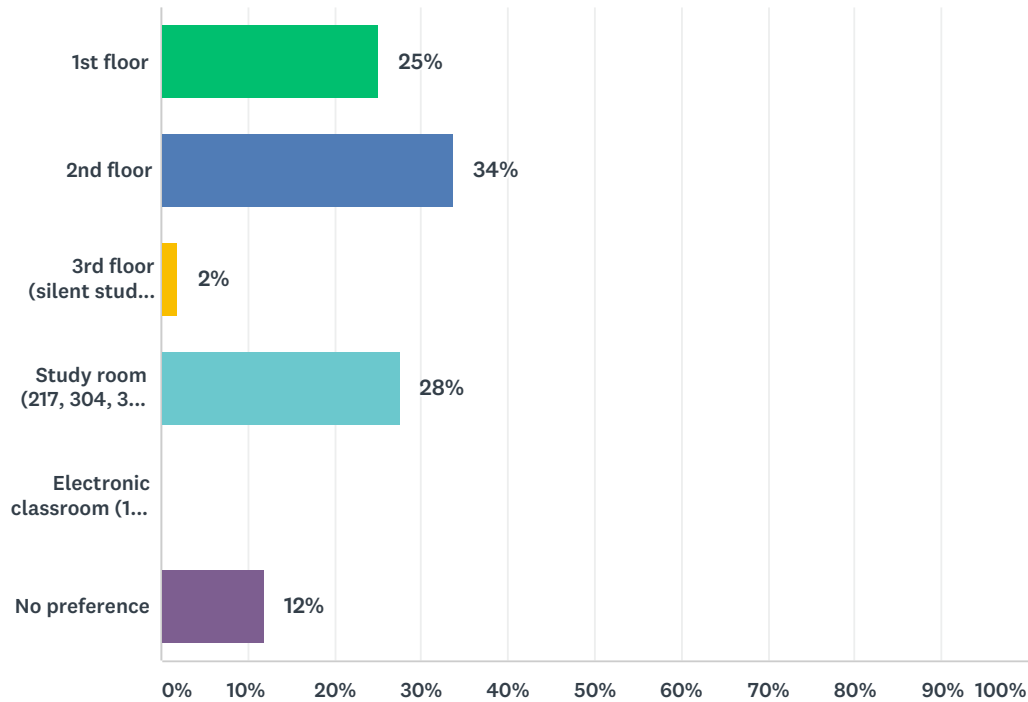
Answered: 505 Skipped: 186



ANSWER CHOICES	RESPONSES	
1st floor	19%	94
2nd floor	28%	139
3rd floor (silent study floor)	37%	187
Study room (217, 304, 306, 317)	6%	30
Electronic classroom (106) when available	0%	2
No preference	10%	53
TOTAL		505

Q18 Where do you prefer to study in the library in a group?

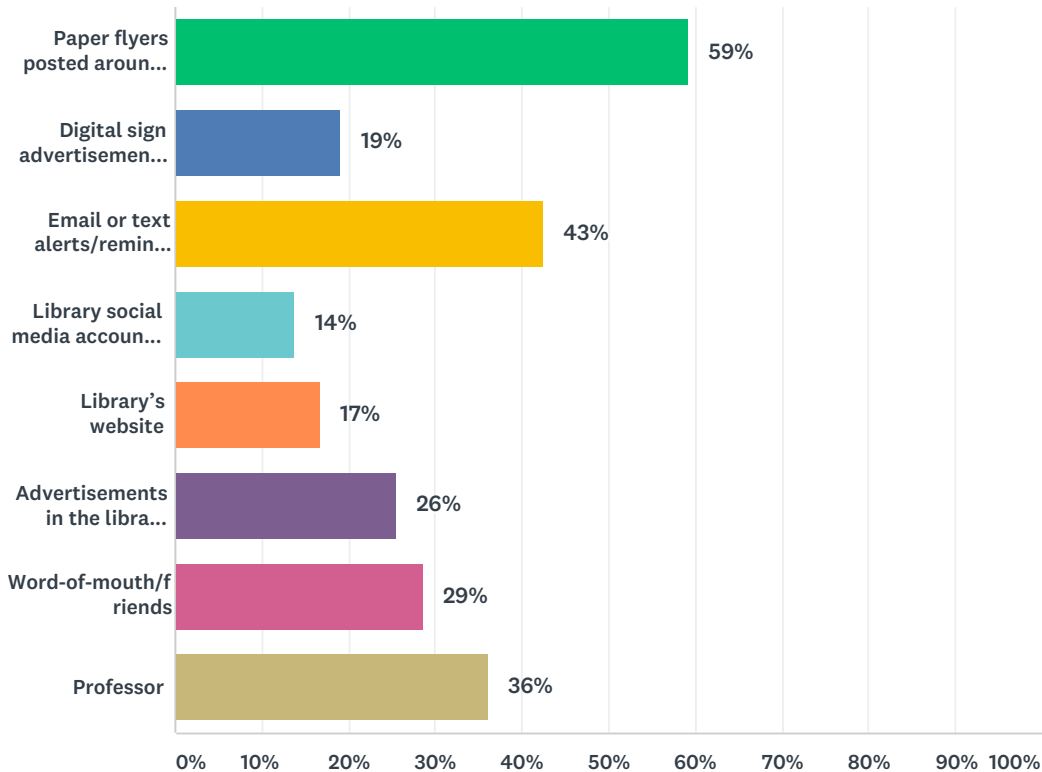
Answered: 506 Skipped: 185



ANSWER CHOICES	RESPONSES	
1st floor	25%	127
2nd floor	34%	170
3rd floor (silent study floor)	2%	9
Study room (217, 304, 306, 317)	28%	140
Electronic classroom (106) when available	0%	0
No preference	12%	60
TOTAL		506

Q19 How would you generally find out about library events or workshops? (Check all that apply)

Answered: 498 Skipped: 193



ANSWER CHOICES	RESPONSES	
Paper flyers posted around campus	59%	295
Digital sign advertisements around campus	19%	95
Email or text alerts/reminders	43%	212
Library social media accounts (Twitter, Facebook, Instagram)	14%	69
Library's website	17%	83
Advertisements in the library (e.g. library digital sign, paper flyers in the library)	26%	127
Word-of-mouth/friends	29%	143
Professor	36%	180
Total Respondents: 498		

Q20 How would you improve the appearance/atmosphere of the library?

Answered: 308 Skipped: 383

#	RESPONSES	DATE
1	Services Add more art and fun activities to the first floor.	5/6/2019 9:42 PM
2	Noise Just please make sure the quiet floor is indeed quiet.	5/6/2019 8:20 PM
3	Decor its nice as it is, maybe more plants?	5/6/2019 6:28 PM
4	I personally really like the library's atmosphere and appearance	5/6/2019 6:11 PM
5	Noise students should be quite in the quite areas	5/6/2019 5:34 PM
6	Decor Facilities Space Make it more cozy, it's rather stark. I love Lori's office, I'm in one of her classes and we met there a few times for group work and it's so cozy and homey, would be great for parts of the library to be that way (softer lighting, plants, decorations etc).	5/6/2019 5:30 PM
7	Decor Facilities Space I love the new paint job! Getting rid of the wooden arm chairs is a must.	5/6/2019 2:01 PM
8	none	5/6/2019 11:29 AM
9	Noise On the third floor make sure people are not talking it's happened a few times where I am there and people are having actual conversation	5/6/2019 10:45 AM
10	I'm so far satisfied with atmosphere of the library.	5/6/2019 9:15 AM
11	N/A	5/6/2019 7:33 AM
12	It meets my needs.	5/5/2019 7:59 PM
13	Facilities More food probably	5/5/2019 4:49 PM
14	Space Nicer chairs to sit in.	5/5/2019 11:48 AM
15	Space offering more study rooms.	5/5/2019 9:24 AM
16	Facilities Space Maybe coffee or comfortable seating	5/4/2019 9:22 PM
17	Space Better seating options	5/4/2019 9:00 PM
18	n/a	5/4/2019 4:25 PM
19	Facilities Services Space Make the bookends cafe less sad.	5/4/2019 2:21 PM
20	no improvements necessary	5/4/2019 1:03 PM
21	I think it is great	5/4/2019 1:01 PM
22	No thoughts on this. I have used many other libraries and feel that Salve's is inviting and conducive for study.	5/4/2019 11:37 AM
23	not sure	5/4/2019 10:19 AM
24	Decor Facilities Services Space 1. PLEASE improve the harsh lighting; at least make some areas lower-light, use lamps and natural light from windows 2. more plants, better/more art on the walls, match colors/furniture on both sides of first floor 3. make third floor more cozy. the carrels are nice but they're chunky among all of the large bookcases, needs something softer to offset, maybe some comfy chairs and some open spaces, smaller tables on third floor no need for large tables on silent floor. the sound machine things are annoying 4. the 2nd floor looks like a child threw up crayons. bean bags are nice but too child-like, get some larger adult bean bags with subtle colors in leather; makerspace isn't as well maintained/stocked; librarian on 2nd fl is annoying	5/4/2019 9:39 AM
25	N/a	5/4/2019 8:49 AM
26	Decor Space I would put up colorful posters in the wall to make the library look very nice	5/4/2019 3:25 AM
27	Facilities Services Offering food on the 1st floor of the library	5/4/2019 12:49 AM

Library Satisfaction Survey 2019

28	Decor Facilities	Make it more modern/add food	5/3/2019 11:23 PM
29	Facilities	i wish there was a cafe. i would be there 5 days of the week if there was coffee and snacks.	5/3/2019 10:11 PM
30	Facilities	add a cafe	5/3/2019 7:38 PM
31		nothing	5/3/2019 7:25 PM
32	Decor Facilities	Better lamps in the tables	5/3/2019 6:56 PM
33		It's fine the way it is	5/3/2019 6:38 PM
34	Decor Facilities	Brighter walls, more pictures, snacks	5/3/2019 5:32 PM
35	Space	Make it less of an open space	5/3/2019 5:25 PM
36	Facilities	It can get pretty cold in there in the winter when I'm studying so I hve to bring warmer clothes	5/3/2019 4:55 PM
37	Space	More nooks and windows. Window seats.	5/3/2019 4:48 PM
38		I think it's sufficient.	5/3/2019 4:40 PM
39	Space	Upgrade and renovate the study rooms	5/3/2019 4:27 PM
40	Resources	More books	5/3/2019 4:04 PM
41	Facilities Space	Some areas of third floor have improved listing or lamps that work some do not	5/3/2019 3:55 PM
42	Facilities	Not putting a cafe in it	5/3/2019 3:41 PM
43		A lot of hard work	5/3/2019 3:14 PM
44	Facilities Space	I think adding more comfortable lighting and flexible seating	5/3/2019 3:08 PM
45	Facilities	Replace those stupid opening front doors...	5/3/2019 3:02 PM
46	Decor Space	Add student artwork to the walls of the library.	5/3/2019 2:59 PM
47	Noise	Make sure that people on the third floor stay quiet	5/3/2019 2:36 PM
48	Facilities Space	more comfortable seating areas somewhere to grab a coffee	5/3/2019 2:34 PM
49		Bottom floor is a little confusing	5/3/2019 2:31 PM
50	Decor Facilities Space	I like how the colors were recently changed, it brightened it up and made the library more inviting. I feel as though maybe incorporating more comfortable chairs around tables would make it more appealing.	5/3/2019 2:24 PM
51	Space	It would be nice to have more personal space and more study rooms	5/3/2019 2:13 PM
52		I wouldn't. Personally, I feel that the library here at salve is very nice and gives off a very nice, inviting vibe.	5/3/2019 2:08 PM
53	Space	I would add comfier chairs to the library.	5/3/2019 2:07 PM
54	Space	More private rooms	5/3/2019 2:05 PM
55	Space	More cozy seating, new chairs other than wooden ones	5/3/2019 2:04 PM
56		There is not a whole lot I would change	5/3/2019 2:02 PM
57		Wouldn't change anything	5/3/2019 2:01 PM
58	Space	I like the atmosphere of the library...maybe comfier chairs	5/3/2019 1:59 PM
59		I wouldn't change anything.	5/3/2019 1:58 PM
60	Facilities Space	better lighting better chairs	5/3/2019 1:54 PM
61		It is fine as it is.	5/3/2019 1:49 PM
62	Space	Comfier couches	5/3/2019 1:43 PM
63		I like it honestly.	5/3/2019 1:42 PM
64		just right	5/3/2019 1:41 PM

Library Satisfaction Survey 2019

65	Nothing new	5/3/2019 1:39 PM
66	Decor Space Maybe add some natural plants, I think that always helps me to study when I have a homie feel. Also, I know it is limited, but I also love window study spaces, when you're not confined to a small space, and have an open view I think that aids in higher productivity.	5/3/2019 1:34 PM
67	All good -	5/3/2019 1:32 PM
68	Honestly, I think it is fine the way it is.	5/3/2019 1:29 PM
69	Decor Space More plants! Greenery always provides a fresh and clean feeling that can be very calming.	5/3/2019 1:29 PM
70	Facilities Services Snacks/coffee station	5/3/2019 1:29 PM
71	Facilities Services Space Actual "food" in the cafe rather than just vending machines	5/3/2019 1:27 PM
72	Noise Make sure people don't talk on the third floor.	5/3/2019 1:27 PM
73	I love all the improvements that have been made, it already looks more comfortable and inviting	5/3/2019 1:25 PM
74	Space Give more seating options to allow for different studying options.	5/3/2019 1:23 PM
75	Facilities I would enjoy if the library was a little warmer.	5/3/2019 1:21 PM
76	I think it's a great space.	5/3/2019 1:21 PM
77	It's good the way it is	5/3/2019 1:21 PM
78	I love the environment.	5/3/2019 1:21 PM
79	Decor Space More comfortable chairs and more plants	5/3/2019 1:21 PM
80	Facilities Space Some of the lighting can be harsh so during the day it would be nice to have more natural lighting. Also it would be nice to have more comfortable seating such as spinning chairs at tables not just desktop computers.	5/3/2019 1:20 PM
81	No improvements	5/3/2019 1:18 PM
82	Atmosphere is great	5/3/2019 1:18 PM
83	Facilities warmer in the winter	5/3/2019 11:54 AM
84	Noise Make one side of the first floor silent/quiet after hours during finals weeks. Can be too loud.	5/3/2019 1:02 AM
85	N/A	5/2/2019 9:26 PM
86	Facilities not such harsh lighting especially at night	5/2/2019 5:48 PM
87	Noise I think overall it is a great atmosphere, however I have had issues with students in study rooms on the third floor being too loud and therefore, the third floor was not a quiet place to study.	5/2/2019 3:57 PM
88	Facilities Make third floor not as cold	5/2/2019 2:51 PM
89	Resources newer information online	5/2/2019 10:55 AM
90	Noise On one end of the library the space echos and it can cause peoples voices to travel when they should not.	5/2/2019 12:28 AM
91	It looks like a 90s dentist office.	5/1/2019 12:37 PM
92	Space The chairs on the second and first floor are not very comfortable to study in.	5/1/2019 11:46 AM
93	Facilities The lighting is absolutely horrid. At the very least please have areas where the lights can be dimmed or softer bulbs are installed. Current lighting gives me headaches and eye aches after too many hours.	5/1/2019 10:25 AM
94	Facilities Maybe add some of the coffee containers that are available in Miley, just because students are often there for late nights.	4/30/2019 7:11 PM
95	Decor Space I think it's visually pleasing. Maybe update the furniture.	4/30/2019 3:07 PM
96	Decor Space I love it! Colorful and comfortable.	4/30/2019 1:21 PM
97	its fine	4/30/2019 10:32 AM
98	Space Comfier chairs!! :)	4/30/2019 7:31 AM

Library Satisfaction Survey 2019

99	Noise Space Creating more study rooms, Creating more silent spaces on the second floor. I'm an education major and sometimes I need to be on that floor so I can use materials and books, but it is also super noisy in there.	4/29/2019 10:48 PM
100	Noise improving to lower the loudness in the first floor	4/29/2019 5:44 PM
101	Decor like the rustic traditional look	4/29/2019 11:23 AM
102	Decor Space Uniformed, and comfortable chairs.	4/28/2019 8:59 PM
103	Decor Facilities Space I think the new painting in the library has helped the atmosphere out so much and with that I don't think we need anything at this point to advance it.	4/28/2019 4:38 PM
104	Decor Facilities Space I love that you painted the library. Definitely more functional flexible seating. The bean bags are nice but standing desks were be fabulous.	4/28/2019 2:56 PM
105	Facilities Space Addition of couches or lounge chairs with small tables located in different areas of the library for it to feel more "comforting" or "relaxing." Maybe add a smaller coffee shop closer to the library or located downstairs near the mail room.	4/28/2019 2:01 PM
106	Space There could be more couches and tables	4/28/2019 1:34 PM
107	Space more of the personal/cubby type desks that are on the third floor	4/28/2019 9:47 AM
108	Decor Space I think the library is great the way it is! I like that the second floor is full of light and more colorful than the other floors because it is a more social floor, and I love that the third floor is very simple and academic in decor, it makes for a good environment for individual, dedicated study.	4/27/2019 4:04 PM
109	Decor Update the art that is hanging around the library to maybe more student work and calming pieces.	4/26/2019 1:24 PM
110	I do believe that the library is quite perfect the way it is	4/26/2019 12:50 PM
111	I love the atmosphere in the library- no suggestions.	4/26/2019 11:31 AM
112	Facilities Provide snacks and/or coffee/refreshments free and available to students	4/26/2019 10:30 AM
113	Facilities Services Space I'd love a water filter on the second floor, but that's a super minor thing. Some more varied instruction and collaboration spaces would also be neat.	4/26/2019 10:29 AM
114	Space More study rooms or places for groups to study.	4/26/2019 1:56 AM
115	Don't use it	4/25/2019 5:41 PM
116	Decor Facilities Brighter colors would help.	4/25/2019 3:59 PM
117	It is good for me already	4/25/2019 3:28 PM
118	Facilities More snacks for quick bites while studying	4/25/2019 3:23 PM
119	I do not know	4/25/2019 2:36 PM
120	Facilities Coffee	4/25/2019 2:15 PM
121	Decor Space I would modernize the interior a little more with regards to seating and desk. It would be nice if there was more sitting space on the 2nd story. Overall I would try to make the library a little more cozy with a different color scheme, a more relaxed furniture arrangement (instead of desks and computers in sporadic areas), and more seating areas. Also, I love the plants around the library and I think it would be pretty if there were more.	4/25/2019 1:50 PM
122	Wouldn't Change a thing	4/25/2019 12:26 PM
123	Space better seating, brighter atmosphere	4/25/2019 12:10 PM
124	Space Maybe update the chairs on the upper floors to ones that are more comfortable.	4/25/2019 11:57 AM
125	its a library I wouldn't change it.	4/25/2019 11:23 AM
126	Services improve the chat feature on the website	4/25/2019 11:00 AM
127	Decor Technology I think more desktop computers would greatly improve the ability to study. I love the new colors!	4/25/2019 10:33 AM
128	just right	4/25/2019 10:27 AM
129	I like the atmosphere as is	4/25/2019 9:36 AM

Library Satisfaction Survey 2019

130	Facilities	Usually the temperature for me is always a little too cold	4/25/2019 9:32 AM
131	Decor	Big, green plants are always my #1 recommendation to make a place more cozy and feel like a breath of fresh air (even if they are fake!!)	4/25/2019 9:07 AM
132	Facilities	The only thing I would improve about the library is maybe having some sort of coffee shop in the library where late at night people could get coffee to keep the up and going with their work!	4/25/2019 9:02 AM
133	Space	Better chairs PLEASE.	4/25/2019 8:56 AM
134		Do not visit the library that often to have an opinion	4/25/2019 8:48 AM
135	Space	More smaller rooms for people to study or do work in in private.	4/25/2019 8:23 AM
136	Facilities	Maybe add a food place in the library	4/25/2019 8:13 AM
137	Facilities	Coffee shop in library	4/25/2019 8:12 AM
138		Nothing, I really enjoy the space!	4/25/2019 7:58 AM
139	Facilities	A real place for coffee/tea and snacks.	4/25/2019 7:47 AM
140	Decor Space	It's so clinical and sterile, make it more homey!	4/25/2019 7:42 AM
141	Decor	Plants	4/25/2019 5:46 AM
142	Facilities	Add a dining option within the library.	4/25/2019 1:04 AM
143		Respect each other students .	4/24/2019 11:50 PM
144	Facilities	Have food and snack available	4/24/2019 11:35 PM
145	Decor Space	Throughout my four years at Salve, the appearance and atmosphere of the library has definitely improved. Alternative seating, such as bean bags, have been added. On the second floor, walls and columns have been painted bright colors, and student work or art is showcased throughout.	4/24/2019 11:06 PM
146	Decor	Get a fish tank.	4/24/2019 11:05 PM
147	Space	More private study spaces on third floor	4/24/2019 10:57 PM
148	Facilities Space	Sound machines throughout the library; the library is not accessible! As a student with a disability if I want to walk with my friends or classmates in the "Front" door I can not do so very easily. The doors are heavy and not motorized. The metal detectors have the potential to interfere with medical devices and to not allow access for individuals with any mobility aids. Also there is limited signage about where the elevators are.	4/24/2019 10:43 PM
149	Facilities	I enjoy the library and work there quite frequently. I do wish there was a way to sell better snacks and drinks for late nights.	4/24/2019 9:47 PM
150	Facilities	The air is a little bit dirty	4/24/2019 9:27 PM
151	Decor	It's good the way it is. It'd be cool to have more Seahawk and Salve Logos around the building but idk how distracting that would be because I know I am one to get distracted easily myself.	4/24/2019 9:14 PM
152		N/a	4/24/2019 9:09 PM
153		None	4/24/2019 9:09 PM
154		No comment!	4/24/2019 8:56 PM
155	Space	For the most part, I feel as though the library has a good set up with ample space to get work done on the various levels. One possible addition could be more study rooms or isolated workspaces for group work or studying with others because the study rooms seem to book very quickly, specifically during finals. It may be beneficial to add more, and maybe some on the first floor.	4/24/2019 8:53 PM
156	Space	more study rooms !!!!	4/24/2019 8:47 PM
157		I don't think there is anything about the appearance/atmosphere that needs improving.	4/24/2019 8:35 PM
158	Facilities Space	Cleaner areas and more updated furniture/art work	4/24/2019 8:00 PM
159		I like the atmosphere of library.	4/24/2019 7:50 PM

Library Satisfaction Survey 2019

160	Love the library	4/24/2019 7:47 PM
161	I don't think it needs to be improved in any way!	4/24/2019 7:46 PM
162	Resources Space Have more space in the second floor section with posters and markers.	4/24/2019 7:26 PM
163	I wouldn't do anything	4/24/2019 7:03 PM
164	Services Space I would hold less events in spaces that students like to study (1st/2nd floor).	4/24/2019 6:43 PM
165	Space Make more study rooms available	4/24/2019 6:35 PM
166	I personally like how it is set up right now.	4/24/2019 6:25 PM
167	Noise Space I think it is perfect the way it is, the level of floors based on noise level is perfect	4/24/2019 6:23 PM
168	Facilities Space Better lighting, comfortable chairs	4/24/2019 6:20 PM
169	Facilities Maybe have snacks	4/24/2019 6:14 PM
170	Facilities Upgrading the café and also adding the refillable water fountain stations to each floor.	4/24/2019 6:11 PM
171	Space I really enjoy the atmosphere and the many options of study environments we have to choose from, I don't think I'd change anything.	4/24/2019 5:54 PM
172	Decor Facilities Space First, the chairs are very uncomfortable so maybe fix that. I'm upset about the new cafe going in because the first floor will be loud now and at the moment the second floor is the loudest area because thats where the education majors go(not to categorize but those students are loud). So if you are taking away the only quiet space that isn't silent I feel there needs to be enforcement of the noise level on the second floor. Also the overall vibe of the library is similar to health services, very 90s and drab so maybe some new paint or decor, might want to talk to the art department.	4/24/2019 5:49 PM
173	Space Technology more printers, and reading areas	4/24/2019 5:31 PM
174	i think it's fine	4/24/2019 5:22 PM
175	Space keep adding comfortable seating, like couches or other big chairs	4/24/2019 5:18 PM
176	Space More comfortable chairs	4/24/2019 5:07 PM
177	Facilities Offer some kind of meal plan option at the library	4/24/2019 5:05 PM
178	Space I think have an open environment is a great idea while still keeping an area for individual quite space	4/24/2019 5:03 PM
179	Facilities Maybe make a coffee bar that we can use seahawk bucks at, kind of like a Barnes and noble	4/24/2019 4:55 PM
180	Wouldn't Change a Thing	4/24/2019 4:48 PM
181	I think it's great!	4/24/2019 4:40 PM
182	Decor Space Change the carpet, update the furniture, and paint the walls	4/24/2019 4:36 PM
183	Noise Space Make the first floor more vibrant - it is technically the group work floor but it is always pretty quiet	4/24/2019 4:35 PM
184	Facilities add a water fountain	4/24/2019 4:32 PM
185	Resources have more areas for recreational books geared to our generation	4/24/2019 4:29 PM
186	i like it the way it is	4/24/2019 4:28 PM
187	I like it as it is now	4/24/2019 4:25 PM
188	Space I think the chairs in the library are very uncomfortable after long periods of studying	4/24/2019 4:21 PM
189	N/A	4/24/2019 4:16 PM
190	I wouldn't change much, its a pretty good and helpful experience	4/24/2019 4:11 PM
191	N/A	4/24/2019 4:10 PM
192	Facilities Technology Add more charging station	4/24/2019 4:09 PM
193	No change.	4/24/2019 4:09 PM

Library Satisfaction Survey 2019

194	Decor Space	update decor and more private study spaces	4/24/2019 4:07 PM
195		I think the atmosphere and appearance is great in the library	4/24/2019 4:01 PM
196	Facilities	I find the library to already have a very present and comfortable atmosphere that is great for getting work done. The only thing that could make it better would be coffee.	4/24/2019 3:58 PM
197		It's set up very well. I wouldn't change anything.	4/24/2019 3:56 PM
198	Decor	More art	4/24/2019 3:47 PM
199		I love the library the way it is!	4/24/2019 3:45 PM
200	Noise	No improvement necessary. Maybe quiet the first floor down a little	4/24/2019 3:45 PM
201	Space	More comfortable seating options such as spinning chairs at all tables.	4/24/2019 3:37 PM
202	Decor Space	I would decorate differently, update the appearance so it is not so dated. Tables and chairs are extremely uncomfortable	4/24/2019 3:34 PM
203	Facilities	To improve the atmosphere I would have snack/food options on the library for people that stay and do homework there all day..	4/24/2019 3:34 PM
204	Decor	More Salve logos.	4/24/2019 3:31 PM
205	Space	on the second floor, have part of the floor (preferable to the left further from the maker space) for individual study spaces maybe have dividers on the tables, and have the other side more available for group work	4/24/2019 3:30 PM
206	Space	everything is really great. Maybe making the second floor have more seating.	4/24/2019 3:26 PM
207	Decor	The atmosphere would be more positive with bright colors around the library.	4/24/2019 3:23 PM
208	Facilities Resources Services	Better exhibited book cases with special collections (placing them in an easy accessible place) and better individual lighting on desks.	4/24/2019 3:22 PM
209	Space	I wish some of the desks on the third floor were facing the windows so I could just look straight ahead and see the beautiful campus/ocean.	4/24/2019 3:21 PM
210	Space	More individual and private places for study. Maybe carols.	4/24/2019 3:20 PM
211	Space Technology	more up to date desktop computers comfier chairs more inviting	4/24/2019 3:19 PM
212		wouldn't	4/24/2019 3:17 PM
213	Facilities	Snacks!! I hate leaving the library when I am hungry	4/24/2019 3:15 PM
214		I would not improve anything.	4/24/2019 3:15 PM
215		I like the library as it is.	4/24/2019 3:13 PM
216	Decor	I think more plants would improve the atmosphere of the library	4/24/2019 3:13 PM
217		I wouldn't do anything I think it is perfect	4/24/2019 3:13 PM
218	Space	New areas and comfy chairs	4/24/2019 3:12 PM
219	Space	Trendy chairs?	4/24/2019 3:10 PM
220	Facilities	Less harsh lighting	4/24/2019 3:09 PM
221	Facilities	Maybe more food options so we don't	4/24/2019 3:09 PM
222		I like it m	4/24/2019 3:00 PM
223		I'm not sure how to improve the atmosphere, I think it is great how it is!	4/24/2019 2:59 PM
224	Noise	I'm scared to study hear because at times it feels too quiet and I feel like I'm being loud	4/24/2019 2:59 PM
225		None	4/24/2019 2:58 PM
226		na	4/24/2019 2:58 PM
227	Decor	Add more plants and maybe an an aquarium of fish such as the one in wakehurst. Add some colors around too.	4/24/2019 2:57 PM
228	Facilities	The lights hurt and stuffy atmosphere	4/24/2019 2:56 PM
229	Space	More comfortable lounge chairs	4/24/2019 2:55 PM

Library Satisfaction Survey 2019

230	Facilities Space i think the library could really use some new carpet and new chairs/tables. that would make it look less dated and feel more comfortable to use as a study space. i think the computers should also be cleaned more regularly/thoroughly, they're usually pretty dusty and dirty looking	4/24/2019 2:53 PM
231	I wouldn't, the three floors is perfect	4/24/2019 2:52 PM
232	Facilities A nice refreshment center	4/24/2019 2:52 PM
233	Facilities add a cafe on the first floor	4/24/2019 2:50 PM
234	Space More comfortable seating at desks/study areas.	4/24/2019 2:48 PM
235	Noise Third and first floors are great. Second floor gets way too noisy.	4/24/2019 2:48 PM
236	Facilities Coffee shop	4/24/2019 2:47 PM
237	N/A	4/24/2019 2:47 PM
238	Facilities I honestly think it is great right now. It is a comfortable place to get work done. However, adding a coffee shop with an ICED coffee option on the meal plan is crucial.	4/24/2019 2:47 PM
239	Facilities Noise I like it the way it is, but I feel that if the cafe would go in, it would ruin the quiet atmosphere of the library.	4/24/2019 2:47 PM
240	No improvement needed	4/24/2019 2:46 PM
241	Space I would spread out the tables more to prevent annoyance of others when studying with groups	4/24/2019 2:46 PM
242	Space More bean bags!!	4/24/2019 2:45 PM
243	Facilities coffee	4/24/2019 2:43 PM
244	Space I wish the chairs were more comfortable because I study for hours at a time	4/24/2019 2:43 PM
245	Space more comfortable seating	4/24/2019 2:43 PM
246	Facilities Space -Not put food in the library -Add bean bag chairs	4/24/2019 2:42 PM
247	No e	4/24/2019 2:41 PM
248	Facilities Sometimes the second floor gets really hot or really cold.	4/24/2019 2:41 PM
249	Resources Space more white boards, more tables and comfy areas	4/24/2019 2:41 PM
250	Facilities No starbucks keep wakhurst	4/24/2019 2:41 PM
251	Space more comfortable seating	4/24/2019 2:41 PM
252	Facilities Space Chairs and snacks	4/24/2019 2:40 PM
253	I wouldn't	4/24/2019 2:39 PM
254	Space More areas for group study	4/24/2019 2:38 PM
255	There's not anything I would do to improve on the atmosphere and appearance.	4/24/2019 2:38 PM
256	Facilities Space more outlets and comfy chairs	4/24/2019 2:37 PM
257	Services I wouldn't change anything. My favorite thing is the topic specific book displays!	4/24/2019 2:37 PM
258	Space I like the addition of the bean bag chairs. Maybe make it a little cozier.	4/24/2019 2:36 PM
259	NA	4/24/2019 2:36 PM
260	Space The chairs at the tables on the second floor do not push under the tables all the way so it is difficult to get close to the table. I would change the chairs.	4/24/2019 2:36 PM
261	N/a	4/24/2019 2:35 PM
262	N/A	4/24/2019 2:35 PM
263	Facilities Technology Stations to charge electronics if I'm study til late hours	4/24/2019 2:35 PM
264	Facilities Coffee	4/24/2019 2:34 PM
265	Noise Some people seem to think the first floor is a silent floor so I would try to make it know it isn't	4/24/2019 2:34 PM

Library Satisfaction Survey 2019

266	It is perfect the way it is	4/24/2019 2:33 PM
267	Facilities I would change the lighting	4/24/2019 2:33 PM
268	Facilities More affordable food and coffee options and wider variety	4/24/2019 2:33 PM
269	Facilities I enjoy the library the way it is. However, I like the idea of putting a cafe in the bottom level of the library.	4/24/2019 2:32 PM
270	Nothing it's perfect	4/24/2019 2:32 PM
271	Decor More plants	4/24/2019 2:32 PM
272	Facilities Possibly add a cafe or place to get coffee	4/24/2019 2:32 PM
273	Noise Space More enforced quiet/study second floor	4/24/2019 2:32 PM
274	Services Offer more incentives to get students in the library	4/24/2019 2:31 PM
275	Decor new paint	4/24/2019 2:31 PM
276	Space more study rooms	4/24/2019 2:31 PM
277	Space More group study areas	4/24/2019 2:30 PM
278	Facilities Space More study rooms, somewhere to get coffee, less people eating meals	4/24/2019 2:29 PM
279	Space Couches and more comfortable desk chairs would be great!	4/24/2019 2:28 PM
280	Decor Space more modern	4/24/2019 2:27 PM
281	I think it is as good as it can get	4/24/2019 2:27 PM
282	Decor Plants and flowers	4/24/2019 2:27 PM
283	Space Adding more beanbags and comfy chairs.	4/24/2019 2:27 PM
284	Facilities Maybe add a place to take a break and grab a quick bite to eat or drink.	4/24/2019 2:26 PM
285	Space warmer, comfortable seating everywhere	4/24/2019 2:26 PM
286	Facilities Offer a cafe/snack area other than just vending machines.	4/24/2019 2:26 PM
287	None	4/24/2019 2:25 PM
288	Facilities Coffee shop	4/24/2019 2:24 PM
289	no improvements necessary	4/24/2019 2:24 PM
290	Noise I feel like if more people were there, groups would feel better meeting there. As of right now sometimes it feels like groups are interrupting the quiet, even though the first floor isn't even a quiet floor.	4/24/2019 1:40 PM
291	Space Adding more study rooms.	4/24/2019 10:57 AM
292	just right	4/24/2019 10:44 AM
293	its great	4/24/2019 9:57 AM
294	I think it's great	4/23/2019 9:29 PM
295	Nothing right now it is everything I need for research	4/23/2019 8:17 PM
296	Facilities Technology I would say some dedicated charging station. From time to time, students are in the library for an extensive period of time and having a fully charged laptop gives less of an excuse for a student to stop studying.	4/23/2019 5:17 PM
297	Space make it more open to large groups, space can be very limiting at times	4/23/2019 3:59 PM
298	Facilities Don't put a cafe in there and keep it in wakehurst.	4/23/2019 2:32 PM
299	Space Technology More access to desktop computers in the upper library levels	4/23/2019 12:52 PM
300	Resources more white boards	4/23/2019 11:52 AM
301	N/A	4/23/2019 9:46 AM
302	Space maybe add a few more chairs to the 3rd floor.	4/23/2019 12:42 AM

Library Satisfaction Survey 2019

303	Decor	Some of the new paint on the walls is harsh and distracting.	4/23/2019 12:09 AM
304	Space	I would have more couch seating.	4/22/2019 10:54 PM
305	Noise	quieter work space on the second floor. usually very good but could use some reminders about it being a workspace	4/22/2019 7:43 PM
306	Space	More study rooms and lounge chairs	4/22/2019 7:36 PM
307	Facilities Space	Not having so many of the study boxes there is hardly any light and no power outlets and limited space.	4/22/2019 2:04 PM
308	testdawn		4/22/2019 1:23 PM

Q21 Finish this sentence: "The thing I like LEAST about the library is _____"

Answered: 360 Skipped: 331

#	RESPONSES	DATE
1	Facilities The stairs	5/6/2019 9:42 PM
2	Noise the talking	5/6/2019 8:20 PM
3	Facilities Noise Space the 2nd floor too noisy and a lot of space for kid's books. the labs. the vending machine snacks, healthier food and fruit options would be good	5/6/2019 6:28 PM
4	Services Space That the top floor closes earlier than the first because more people are crowding on the first floor	5/6/2019 6:11 PM
5	Facilities no parking	5/6/2019 5:34 PM
6	Resources Services Space Blowing up my Twitter feed, I love the library but too many posts recently. I also wish the writing services were available to grad students. Lori has been awesome in helping with APA style but I feel like that should be a function of the writing services. And that area takes up a lot of seating and seems empty a lot, would fit better in O'Hare or Miley where classes are. The whole 2nd floor seems like a waste of space; not sure why the library needs a half floor for children's books? And shouldn't that stuff be in the education center where the classes are? That would open up more seating. Although I tend to avoid the 2nd FL because it's noisy and feels childish, doesn't go with the flow of the rest of the library. Also the downstairs level is rather depressing but thankfully I don't have the need to go there very often.	5/6/2019 5:30 PM
7	Space The CHAIRS! I have been saying this for 4 years but the wooden arm chairs are SO uncomfortable. Usually when I am at the library I am there for a few hours at a time, so I go find a comfy chair. I feel bad rearranging the library but the wooden chairs are TERRIBLE and hinder me from being able to get comfortable and focus.	5/6/2019 2:01 PM
8	Facilities cafe/snacks/food available	5/6/2019 11:29 AM
9	Technology Some of the laptops have trouble loading The mouse processor so it's hard actually do work.	5/6/2019 10:45 AM
10	Resources Services I like least about the library is we cannot borrow journals.	5/6/2019 9:15 AM
11	N/A	5/6/2019 7:33 AM
12	It's far from my building (miley)	5/5/2019 4:49 PM
13	Nothing	5/5/2019 12:28 PM
14	Facilities the absence of a small cafe.	5/5/2019 11:48 AM
15	far	5/5/2019 9:24 AM
16	Space The lack of cozy areas	5/4/2019 9:22 PM
17	Space The lack of individual spaces and comfortable seating.	5/4/2019 9:00 PM
18	n/a	5/4/2019 4:25 PM
19	Services The hours!! It should be open 24/7 every day.	5/4/2019 2:21 PM
20	parking	5/4/2019 1:03 PM
21	Space how there is sometimes no private study spaces left	5/4/2019 1:01 PM
22	Services I have to commute to get there and sometimes requested material cannot be sent to the Warwick campus.	5/4/2019 11:37 AM
23	Space not enough study rooms	5/4/2019 10:19 AM
24	Space the third floor.	5/4/2019 10:17 AM

Library Satisfaction Survey 2019

25	Facilities Noise Space Staff 1. annoying librarian on the 2nd floor 2. not enough study rooms. also seems dumb to have group study rooms on the quiet floor, these should be individual study rooms and more group rooms on first floor 3. the basement floor, scary and depressing, hate having classes in the labs 4. wooden chairs, no cohesive color scheme 5. too hot or too cold 6. staff at the help desk downstairs are not helpful 7 LIGHTING	5/4/2019 9:39 AM
26	N/a	5/4/2019 8:49 AM
27	Services Is how they don't let students renew a book more than once if no other student needs it.	5/4/2019 3:25 AM
28	Facilities Not enough outlets on the 2nd floor	5/4/2019 12:49 AM
29	the sense of old-age	5/3/2019 11:23 PM
30	Space the chairs aren't comfortable. i wish they were similar to the chairs in o'hare	5/3/2019 10:11 PM
31	Noise There are some people who uses phone on the third floor	5/3/2019 8:04 PM
32	Facilities the lighting	5/3/2019 7:38 PM
33	nothing	5/3/2019 7:25 PM
34	Space there's not enough places to study on the second floor	5/3/2019 6:56 PM
35	Space sometimes its crowded	5/3/2019 6:38 PM
36	Facilities No elevator access from the basement	5/3/2019 5:32 PM
37	Staff an adult that works there	5/3/2019 5:25 PM
38	Noise The amount of noise on the first floor	5/3/2019 4:55 PM
39	None	5/3/2019 4:48 PM
40	Services It's not open late enough. This semester the library wasn't open 24 hours the week before finals and there wasn't anywhere else to go after 2 am.	5/3/2019 4:40 PM
41	Space How the study rooms are constantly booked	5/3/2019 4:27 PM
42	I am not sure	5/3/2019 4:04 PM
43	Facilities The lighting	5/3/2019 3:55 PM
44	Space how crowded it gets at the end of the semester	5/3/2019 3:41 PM
45	Reading	5/3/2019 3:14 PM
46	Space the wooden chairs	5/3/2019 3:08 PM
47	Facilities the front doors	5/3/2019 3:02 PM
48	Services the hours during finals week. The week before finals should be 24 hours and the week of finals should be open until 2am.	5/3/2019 2:59 PM
49	Resources the website is hard to navigate	5/3/2019 2:36 PM
50	Décor appearance	5/3/2019 2:34 PM
51	Facilities Bathrooms on first floor only	5/3/2019 2:31 PM
52	Space How uncomfortable the chairs are.	5/3/2019 2:24 PM
53	Space The thing I like least about the library is limited study rooms	5/3/2019 2:13 PM
54	Nothing!	5/3/2019 2:09 PM
55	Space there's usually a lot of people in the places I prefer to study.	5/3/2019 2:08 PM
56	Facilities The lack of healthy snacks.	5/3/2019 2:07 PM
57	Space It's akways booked study rooms	5/3/2019 2:05 PM
58	Services the lack of materials in the makers space	5/3/2019 2:04 PM
59	Staff Some of the students who work there. Some people who I have encountered seemed to be quite rude.	5/3/2019 2:02 PM
60	Facilities Lack of a café	5/3/2019 2:01 PM

Library Satisfaction Survey 2019

61	Facilities	varying temperatures...sometimes way too hot and sometimes freezing	5/3/2019 1:59 PM
62	Noise	How quiet it is. I can't focus when there is complete silence.	5/3/2019 1:58 PM
63	Facilities	the lighting	5/3/2019 1:54 PM
64	Services	The hours are short on Friday and Saturday.	5/3/2019 1:49 PM
65		Ambiance	5/3/2019 1:48 PM
66		No complaints	5/3/2019 1:43 PM
67		Nothing I can think of	5/3/2019 1:42 PM
68		nothing	5/3/2019 1:41 PM
69	Noise	Lack of quiet spots on the second floor/individual study spots	5/3/2019 1:40 PM
70		Nothing	5/3/2019 1:39 PM
71	Space	The wooden chairs. Love the comfy squishy ones!	5/3/2019 1:34 PM
72	Space	The layout	5/3/2019 1:32 PM
73	Services	their hours (on certain days).	5/3/2019 1:29 PM
74	Services	Sometimes the hours are not convenient.	5/3/2019 1:29 PM
75	Facilities	It's too cold	5/3/2019 1:29 PM
76		The stress associated with it	5/3/2019 1:27 PM
77	Noise	When people talk on the third floor.	5/3/2019 1:27 PM
78	Facilities	the cafe coming next year.	5/3/2019 1:27 PM
79		Nothing!	5/3/2019 1:25 PM
80	Resources	How most of the books I need are always checked out	5/3/2019 1:24 PM
81	Services Space	It closes early and there aren't very many other places on campus to work in groups at.	5/3/2019 1:23 PM
82	Facilities	It is cold	5/3/2019 1:21 PM
83	Facilities	Sometimes the water dispensers don't work/have filtered water	5/3/2019 1:21 PM
84	Space	Not enough group study areas	5/3/2019 1:21 PM
85	Space	Uncomfortable chairs	5/3/2019 1:21 PM
86		Nothing. I love it.	5/3/2019 1:21 PM
87	Facilities	The lighting	5/3/2019 1:21 PM
88	Facilities Services	the fact that we can't use seahawk bucks for snacks	5/3/2019 1:20 PM
89	Resources Services	The thing I like least about the library is the limited supply of materials at makers space.	5/3/2019 1:20 PM
90		Distance from my house	5/3/2019 1:18 PM
91	Space	Not enough study rooms	5/3/2019 1:18 PM
92	Noise	people talking on the third floor	5/3/2019 11:54 AM
93	Facilities	It needs a cafe inside	5/3/2019 1:02 AM
94		parking	5/2/2019 9:26 PM
95	Space	the first floor	5/2/2019 5:48 PM
96	Space	I wish there were more comfortable study areas on the third floor	5/2/2019 3:57 PM
97	Noise	how loud the second floor gets	5/2/2019 2:51 PM
98	Resources	online database	5/2/2019 10:55 AM
99	Noise	how sounds can travel on the first floor	5/2/2019 12:28 AM

Library Satisfaction Survey 2019

100	Décor Space	it feels sterile.	5/1/2019 12:37 PM
101	Space	the wooden arm chairs	5/1/2019 11:46 AM
102	Décor Facilities Space	A bit cluttered (random mismatched furniture, beanbag chairs that are clearly made for kids -- they have more tasteful adult sizes/colors -- inconsistent signs). The LIGHTS for sure. Sometimes it's too cold or hot depending on season/floor.	5/1/2019 10:25 AM
103	Noise Space	the thing I like least about the library is how quiet the first floor is.	4/30/2019 7:11 PM
104	Facilities	wish it had a better coffee machine :)	4/30/2019 3:07 PM
105	Facilities	Lack of access to outlets.	4/30/2019 1:21 PM
106	Resources	BOOKS	4/30/2019 11:18 AM
107		nothing	4/30/2019 10:32 AM
108	Space	the chairs	4/30/2019 7:31 AM
109	Noise	The noise on the second floor.	4/29/2019 10:48 PM
110		worry about someone taking stuff	4/29/2019 11:23 AM
111	Facilities Space	the chairs and lighting	4/28/2019 8:59 PM
112	Facilities	The lighting is too bright sometimes	4/28/2019 8:33 PM
113	Facilities	The water fountains. Need the nice filtered ones	4/28/2019 4:38 PM
114	Resources Services	that it is not open 24/7 Limited books and research materials. I spent a lot of my time requesting articles and books when I wish they were already there in the library.	4/28/2019 2:56 PM
115		walking there in the rain?	4/28/2019 2:01 PM
116		I dont know	4/28/2019 1:34 PM
117	Technology	computers/other not available when a conference comes in over summer.	4/28/2019 11:47 AM
118	Facilities Space	the chairs are not very comfortable and it is often very cold on the 3rd floor	4/28/2019 9:47 AM
119	Resources	The lack of books for recreational reading	4/27/2019 4:04 PM
120	Space	the number of study rooms. I wish there were more	4/27/2019 1:20 PM
121	Facilities Space	the cold temperature and squeaky chairs	4/26/2019 3:05 PM
122	Space	Not enough comfy chairs	4/26/2019 1:24 PM
123		Nothing comes to mind when I think of things that I like the least about the library.	4/26/2019 12:50 PM
124	Facilities	no food, drinks etc.	4/26/2019 11:31 AM
125	Facilities	It gets cold	4/26/2019 10:30 AM
126	Space	When there are no available study rooms.	4/26/2019 1:56 AM
127	Space	The seating on the second floor	4/25/2019 8:00 PM
128	Space	The seating on the second floor	4/25/2019 7:57 PM
129		Far away it is	4/25/2019 5:41 PM
130	Resources	The failure to keep the print collection recent/relevant with regard to my program (humanities). The books on technology are wanting.	4/25/2019 3:59 PM
131		Nothing	4/25/2019 3:28 PM
132		Labs closing early	4/25/2019 3:23 PM
133	Noise	When people are loud	4/25/2019 2:36 PM
134		Nothing	4/25/2019 2:15 PM
135	Facilities	...having to pay for coffee.	4/25/2019 1:50 PM
136	Noise Space	that makers space becomes a social hour for education majors	4/25/2019 1:20 PM
137	Space	The chairs on third floor	4/25/2019 1:12 PM

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138	the distance	4/25/2019 12:26 PM
139	Noise A little noisy on first floor.	4/25/2019 12:25 PM
140	Space is not comfortable	4/25/2019 12:10 PM
141	Services its weekend hours	4/25/2019 11:23 AM
142	Space Third Floor study room	4/25/2019 11:00 AM
143	Noise Space The second floor and how loud it has gotten in recent years.	4/25/2019 10:33 AM
144	nothing	4/25/2019 10:27 AM
145	That it's far away from my dorm.	4/25/2019 10:19 AM
146	N/a	4/25/2019 9:36 AM
147	Noise when people do not respect the silent study floor	4/25/2019 9:32 AM
148	Resources lack of current research fast	4/25/2019 9:21 AM
149	Facilities Noise The buzzing on the third floor	4/25/2019 9:14 AM
150	Noise Space I dislike the fact that the second floor frequently becomes a place for social hour.	4/25/2019 9:07 AM
151	Facilities The lack of meal swipe type food options	4/25/2019 9:02 AM
152	Space The uncomfortable chairs.	4/25/2019 8:56 AM
153	Technology Limited computer access	4/25/2019 8:48 AM
154	Space How wide open it is. How you can see all the way across the library and see other people.	4/25/2019 8:23 AM
155	Noise Space how the second floor is always noisy	4/25/2019 8:13 AM
156	Décor Space The building seems outdated.	4/25/2019 8:12 AM
157	Noise Noise (sometimes)	4/25/2019 7:58 AM
158	Facilities The coffee/snack room.	4/25/2019 7:47 AM
159	Décor Services Aesthetic, lack of marketing	4/25/2019 7:42 AM
160	Space uncomfortable chairs	4/25/2019 5:46 AM
161	Resources Accessing printed sources.	4/25/2019 1:04 AM
162	Facilities Space a few lamp on a desk is not bright enough.	4/24/2019 11:50 PM
163	Resources Space All the books you need are all on the third floor	4/24/2019 11:35 PM
164	Space Small size	4/24/2019 11:13 PM
165	There isn't something I dislike about the library.	4/24/2019 11:06 PM
166	Services not enough signs of upcoming events/ seminars/ tutorials.	4/24/2019 11:05 PM
167	Facilities It's usually cold on the third floor	4/24/2019 10:57 PM
168	Services Space it is not handicap accessible, especially the front entrance and the hours.	4/24/2019 10:43 PM
169	Noise How loud it can get	4/24/2019 10:28 PM
170	Nothing really	4/24/2019 9:47 PM
171	nothing	4/24/2019 9:28 PM
172	Staff Staff	4/24/2019 9:27 PM
173	Technology printer	4/24/2019 9:16 PM
174	Facilities The lack of power outlets within charger distance to tables on the right side of the first floor. (the side pointing to O'Hare.	4/24/2019 9:14 PM
175	how the desk downstairs in the basement of the library is not always open at certain times to return items that we checked out such as projectors and screens. There should be a way to return these items, such as in a secure drop box, when the desk is not open or when it is after hours.	4/24/2019 9:10 PM
176	Services Getting a card	4/24/2019 9:09 PM

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177	Staff	Some of the staffs attitudes	4/24/2019 9:09 PM
178	Staff	The way the employees, particularly the director, greeted me.	4/24/2019 8:56 PM
179	Space	the lack of more study rooms because they are super beneficial.	4/24/2019 8:53 PM
180	Space	the maker space	4/24/2019 8:47 PM
181	Space	sometimes there's too many people, and I can't find a place to study.	4/24/2019 8:35 PM
182	Facilities	the temperature (too cold)	4/24/2019 8:26 PM
183	Noise	that it can still be loud on the silent floor	4/24/2019 8:00 PM
184	Décor	Color of the walls	4/24/2019 7:47 PM
185	Services	I don't know about events	4/24/2019 7:33 PM
186	Noise Space	Feeling like I can't talk to group members on the first floor.	4/24/2019 7:26 PM
187		N/a	4/24/2019 7:03 PM
188		Nothing	4/24/2019 6:52 PM
189	Facilities	The overpowering lighting (as opposed to softer/ natural light).	4/24/2019 6:43 PM
190	Space	its like a maze with no direction at times not all the time	4/24/2019 6:41 PM
191	Space	the unavailability of study rooms	4/24/2019 6:35 PM
192	Technology	sometimes the technology doesn't work quite right.	4/24/2019 6:25 PM
193		mail being on the bottom floor	4/24/2019 6:23 PM
194	Facilities Space	the lighting and the uncomfortable chairs	4/24/2019 6:20 PM
195		Nothing	4/24/2019 6:14 PM
196		that mail services isn't open on weekends.	4/24/2019 6:11 PM
197	Space	All the stairs. But that's not anyone's fault.	4/24/2019 5:54 PM
198	Facilities	the new cafe going in	4/24/2019 5:49 PM
199	Space	The lack of study spaces available during exam periods	4/24/2019 5:42 PM
200	Space	chairs	4/24/2019 5:31 PM
201	Space	the inconsistent chairs	4/24/2019 5:22 PM
202	Facilities	that part of the first floor is going to become a cafe - I think it will be the library even more noisy and crowded	4/24/2019 5:18 PM
203	Space	the chairs	4/24/2019 5:07 PM
204	Noise	How loud it gets on the second floor	4/24/2019 5:05 PM
205		Only a library on the main campus	4/24/2019 5:03 PM
206	Space	People can check out study rooms when it's not finals time.	4/24/2019 4:59 PM
207	Facilities	The bathrooms, they are so stuffy all the time	4/24/2019 4:55 PM
208		the distance from me.	4/24/2019 4:48 PM
209	Space	The chairs are uncomfortable to sit in for long periods of time.	4/24/2019 4:40 PM
210	Services	That is closes early.	4/24/2019 4:36 PM
211	Noise Space	How crowded and loud the second floor gets	4/24/2019 4:35 PM
212	Facilities	No food in the library but keep Wakehurst, please !!!!!!!!	4/24/2019 4:32 PM
213		awkwardness	4/24/2019 4:29 PM
214	Facilities	it was very cold there in the winter	4/24/2019 4:28 PM
215	Facilities	the lighting	4/24/2019 4:25 PM
216	Facilities	the limited snack options	4/24/2019 4:21 PM

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217	Services Technology I don't know how to renew my books from my laptop. I also don't like that PC laptops can't print directly anywhere on campus, so I have to go to the library/ desktop to print out documents. Every PC laptop owner I know on campus has this problem. I tried contacting IT and the library for help, and my laptop isn't the issue; it's the software itself.	4/24/2019 4:16 PM
218	Services The hours it's open	4/24/2019 4:13 PM
219	distance from my residence hall	4/24/2019 4:11 PM
220	N/A	4/24/2019 4:10 PM
221	Space The chairs	4/24/2019 4:09 PM
222	Resources Space The dvd section on the first floor I think the space could be used more effectively.	4/24/2019 4:09 PM
223	Space the lack of comfortable seating	4/24/2019 4:07 PM
224	Space The lack of private rooms for studying g	4/24/2019 4:06 PM
225	Facilities How cold it is	4/24/2019 4:05 PM
226	nothing	4/24/2019 4:01 PM
227	Resources It's sometimes hard to find certain resources.	4/24/2019 3:58 PM
228	Technology The printers on the third floor can be somewhat distracting (when being used)	4/24/2019 3:56 PM
229	Services Space study room booking	4/24/2019 3:53 PM
230	Noise when people are being inconsiderate and loud, but remain unchecked	4/24/2019 3:50 PM
231	Décor Space Kind of bland	4/24/2019 3:47 PM
232	Technology the old computers	4/24/2019 3:45 PM
233	Facilities The scary elevator	4/24/2019 3:45 PM
234	Space The seats	4/24/2019 3:42 PM
235	Space There aren't enough comfy spaces	4/24/2019 3:42 PM
236	Resources Space The think I like least about the library is that the makers space does not always have necessary materials for education students such as glue sticks, scissors, or even white poster board.	4/24/2019 3:37 PM
237	Space The tables and chairs	4/24/2019 3:34 PM
238	Space having random people allowed in the library that are not from Salve.. it's awkward and to me is seems unsafe to allow people in that aren't from the Salve community	4/24/2019 3:34 PM
239	Need for more	4/24/2019 3:31 PM
240	Facilities i dont know how much the snacks and drinks in the little room cost but i get hungry and thirsty but im too anxious to ask about it	4/24/2019 3:30 PM
241	the work i have to do when i go there.	4/24/2019 3:26 PM
242	Space that there are not many private areas for someone to study individually.	4/24/2019 3:23 PM
243	Noise The first and second floors are sometimes too loud	4/24/2019 3:22 PM
244	Noise 1st floor is non-silent.	4/24/2019 3:22 PM
245	Services The past few times I attempted to chat with a librarian online it said they were offline even though I checked the hours for librarians to be at the desk and it said they were there. But perhaps those weren't the same times that you can chat with librarians online. It was around 10 am on one day and the afternoon on another.	4/24/2019 3:21 PM
246	nothing	4/24/2019 3:20 PM
247	Space Not many private areas for individual study.	4/24/2019 3:20 PM
248	Noise sometimes the second floor is too loud for a "whisper" floor	4/24/2019 3:20 PM

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249	Technology	The thing I like the least about the library are the printers, because even with a librarian's help we were not able to figure out how to print something for a project with a specific kind of paper.	4/24/2019 3:19 PM
250	Noise	I don't really spend much time in the library unless i have to because i cant study in silence i need background noise	4/24/2019 3:19 PM
251	Facilities	how cold it is	4/24/2019 3:17 PM
252	Services	When it closes at 1	4/24/2019 3:15 PM
253		Nothing.	4/24/2019 3:15 PM
254	Services	It does not open early enough.	4/24/2019 3:13 PM
255	Space	There aren't enough comfy chairs to sit and read in.	4/24/2019 3:13 PM
256	Space	The amount of people	4/24/2019 3:13 PM
257	Space	The uncomfortable chairs	4/24/2019 3:12 PM
258	Services	Don't really know hours for weekend	4/24/2019 3:10 PM
259	Space	Chairs	4/24/2019 3:09 PM
260	Services	how early it closes	4/24/2019 3:09 PM
261	Noise	How LOud the second floor is	4/24/2019 3:06 PM
262	Facilities	Little food options	4/24/2019 3:06 PM
263	Facilities	The lack of a cafe	4/24/2019 3:00 PM
264	Space	the uncomfy chairs.	4/24/2019 2:59 PM
265	Noise	How quiet it is	4/24/2019 2:59 PM
266		Nothing	4/24/2019 2:58 PM
267	Space	lack of private study spaces	4/24/2019 2:58 PM
268	Facilities	Then vending machine requires cash	4/24/2019 2:57 PM
269		The impending sense of doom	4/24/2019 2:56 PM
270	Noise	Second floor gets loud sometimes	4/24/2019 2:55 PM
271	Facilities	The harsh overhead lighting	4/24/2019 2:55 PM
272	Space	If I were to say anything it would probably be the number of study rooms (too few)	4/24/2019 2:54 PM
273	Décor Facilities Space	the stuffy atmosphere	4/24/2019 2:53 PM
274	Facilities	There is no food	4/24/2019 2:52 PM
275	Services	doesn't open till 730	4/24/2019 2:50 PM
276	Space	Limited seating.	4/24/2019 2:48 PM
277	Resources	the access to research articles. Our selection is very limited.	4/24/2019 2:48 PM
278	Facilities	Lighting	4/24/2019 2:47 PM
279	Space	Crowded at times, none-education majors taking up space in the maker space when they are not using the resources	4/24/2019 2:47 PM
280	Staff	When staff argues, it is awkward	4/24/2019 2:47 PM
281	Noise	how people think they can do loud group work on the third floor during finals week.	4/24/2019 2:47 PM
282	Noise	Noise of the students in the non quiet areas	4/24/2019 2:46 PM
283	Technology	the Computers that are there.	4/24/2019 2:46 PM
284	Space	the study rooms can only be used for certain increments of time.	4/24/2019 2:46 PM
285	Services	Weekend closing hours	4/24/2019 2:45 PM
286		Location	4/24/2019 2:45 PM

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287	Facilities	The lack of parking available.	4/24/2019 2:44 PM
288	Facilities	no vending machines	4/24/2019 2:43 PM
289	Technology	The lack of printers	4/24/2019 2:43 PM
290	Technology	the printers sometimes dont work well.	4/24/2019 2:43 PM
291	Facilities	The food i heard coming in place of Wakehurst	4/24/2019 2:42 PM
292	Resources	Books	4/24/2019 2:41 PM
293	Noise	When the lowered voices is not enforced on the second floor.	4/24/2019 2:41 PM
294	Technology	dirty keyboards	4/24/2019 2:41 PM
295	Space	lack of study rooms	4/24/2019 2:41 PM
296	Facilities	The bathrooms.	4/24/2019 2:39 PM
297		Nothing	4/24/2019 2:39 PM
298	Space	Climbing up all the stairs	4/24/2019 2:38 PM
299	Services	I don't know much about the functions and services that are offered	4/24/2019 2:38 PM
300	Services	the second floor rarely has someone at the help desk	4/24/2019 2:37 PM
301	Space	The third floor (I don't like the quiet, but some people prefer it for work of course)	4/24/2019 2:37 PM
302	Décor	The color scheme	4/24/2019 2:36 PM
303	Noise	Sometimes the second floor is loud	4/24/2019 2:36 PM
304	Space	The chairs on the second floor at the tables.	4/24/2019 2:36 PM
305	Facilities	Lack of plugs	4/24/2019 2:35 PM
306	Space	Amount of space	4/24/2019 2:35 PM
307	Space	There aren't enough study rooms for groups	4/24/2019 2:35 PM
308	Space	Not enough study rooms	4/24/2019 2:34 PM
309		N/a	4/24/2019 2:34 PM
310	Space	how small it can be with a large amount of people in it	4/24/2019 2:33 PM
311		distance from my dorm	4/24/2019 2:33 PM
312	Space	Limited individual seating on the second floor	4/24/2019 2:33 PM
313		The vibe	4/24/2019 2:33 PM
314	Noise	when people are too loud	4/24/2019 2:32 PM
315	Noise	Loud patrons	4/24/2019 2:32 PM
316	Décor	Lack of plants	4/24/2019 2:32 PM
317	Space	How open the floor plan is which doesn't give private studying spots	4/24/2019 2:32 PM
318		Nothing	4/24/2019 2:32 PM
319		it's far from the dorms sometimes	4/24/2019 2:32 PM
320	Facilities	In the Winter the heat is sometimes too hot	4/24/2019 2:32 PM
321	Facilities	Lack of outlets on second floor near desks	4/24/2019 2:31 PM
322	Noise	When it's more social than academic	4/24/2019 2:31 PM
323	Décor	Facilities old	4/24/2019 2:31 PM
324	Space	Technology desk top computers take up extra work space that could be useful for independent studying	4/24/2019 2:31 PM
325		The walk	4/24/2019 2:30 PM
326	Resources	Finding books on the third floor	4/24/2019 2:30 PM

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327	Space	The smell of food on second floor	4/24/2019 2:29 PM
328	Space	Seating options	4/24/2019 2:28 PM
329	Facilities	no food	4/24/2019 2:27 PM
330	Services	Hours it is open	4/24/2019 2:27 PM
331		Nothing	4/24/2019 2:27 PM
332	Space	some people don't use the space for its intent.	4/24/2019 2:27 PM
333	Facilities	No food available	4/24/2019 2:26 PM
334	Space	Sometimes never a spot to sit	4/24/2019 2:26 PM
335	Technology	the printing method.	4/24/2019 2:26 PM
336	Décor	it looks outdated	4/24/2019 2:26 PM
337	Décor Space	The style, very outdated and not comforting to be in. Also smells very old and rusty.	4/24/2019 2:26 PM
338	Space	The study rooms always being booked	4/24/2019 2:25 PM
339	Services	The hours	4/24/2019 2:24 PM
340		nothing	4/24/2019 2:24 PM
341	Décor Space	It feels like an office, not a home-y library	4/24/2019 1:40 PM
342	Space	There are too few private rooms. There should be a sheet printed daily that shows the rooms availability for those who are just stopping by	4/24/2019 1:01 PM
343	Noise	the amount of noise when it is busy.	4/24/2019 10:57 AM
344		nothing	4/24/2019 10:44 AM
345	Noise	how loud the second floor can get	4/24/2019 9:57 AM
346		nothing	4/23/2019 9:29 PM
347	Noise	sometimes I can get a little loud, but I don't like studying in the 3rd floor	4/23/2019 8:17 PM
348		n/a	4/23/2019 5:17 PM
349	Space	How limiting the space can be at times, especially when you are going with a group of friends or students to study with	4/23/2019 3:59 PM
350		N/A	4/23/2019 2:32 PM
351	Facilities	The vending machines (many snacks/beverages are expired)	4/23/2019 12:52 PM
352	Facilities	lighting... too harsh	4/23/2019 11:52 AM
353		N/A	4/23/2019 9:46 AM
354	Resources	not a lot of books for pleasure	4/23/2019 12:42 AM
355	Space	There are almost no more of the old big, comfy red chairs.	4/23/2019 12:09 AM
356	Space	when it gets too crowded.	4/22/2019 10:54 PM
357		the computer labs	4/22/2019 7:43 PM
358		the limited amount of printing money available	4/22/2019 7:36 PM
359	Space	Study carrels	4/22/2019 2:04 PM
360		testdawn	4/22/2019 1:23 PM

Q22 Finish this sentence: "The thing I like BEST about the library is _____"

Answered: 379 Skipped: 312

#	RESPONSES	DATE
1	Noise Space The quiet space it provides.	5/6/2019 9:42 PM
2	Space Staff Technology how big it is, the available computers, the ease of printing, and the helpful staff	5/6/2019 8:20 PM
3	Noise Space Staff the quiet floor, the librarians!	5/6/2019 6:28 PM
4	Resources Services That the second floor of the library will help me find materials and articles for my major	5/6/2019 6:11 PM
5	Resources The many resources available in so many formats!	5/6/2019 5:34 PM
6	Resources Services Space Staff the librarians, getting books from other libraries for free, different study areas, the moving bookcases	5/6/2019 5:30 PM
7	Space The study rooms are so awesome. Great spaces for individual and group study. I get easily distracted by people at neighboring tables so they are great places for me to go and get a lot of work done.	5/6/2019 2:01 PM
8	Resources online access	5/6/2019 11:29 AM
9	Noise Space The comfy atmosphere it brings and how It is quiet where I can get my work done.	5/6/2019 10:45 AM
10	Resources I like best about the library is plenty of useful source.	5/6/2019 9:15 AM
11	Facilities Space Staff I like the space and the nearly all the librarians have been helpful with no "attitude." I like the ability to have a snack nearby if there is bad weather. I like the privacy and general cleanliness of the space and restrooms.	5/6/2019 7:33 AM
12	Space that it provides a very comfortable working environment.	5/5/2019 7:59 PM
13	Space It has a lot of places to study	5/5/2019 4:49 PM
14	Noise Space different floors some are quiet some you can talk	5/5/2019 12:28 PM
15	Noise Space the third floor quiet space.	5/5/2019 11:48 AM
16	Noise quite	5/5/2019 9:24 AM
17	Resources The resources	5/4/2019 9:22 PM
18	Space The layout and rules on each floor.	5/4/2019 9:00 PM
19	Resources The abundance of resources	5/4/2019 4:25 PM
20	Resources The range of books on many specific topics of study	5/4/2019 2:21 PM
21	helpful atmosphere	5/4/2019 1:03 PM
22	Staff The kind and helpful staff	5/4/2019 1:01 PM
23	Staff The atmosphere and helpful librarians :)	5/4/2019 11:37 AM
24	Staff The staff	5/4/2019 10:19 AM
25	Space the second floor.	5/4/2019 10:17 AM
26	Name Drop Resources Staff 1. chargers and tech for borrowing 2. the website is fantastic-easy to use and visually appealing although the book search is a bit confusing sometimes, love the scrolling image thing and the chat is very helpful 3. the librarians are super nice and helpful especially grechen, lori and adam :)	5/4/2019 9:39 AM
27	It's atmosphere	5/4/2019 8:49 AM

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28	Noise	How it has a quiet floor because that's how I study best	5/4/2019 3:25 AM
29	Noise	Quiet space on the 3rd floor	5/4/2019 12:49 AM
30	Space	The size	5/3/2019 11:23 PM
31	Noise Staff	every staff member is ready to help at all times. everyone is respectful of floor volume levels	5/3/2019 10:11 PM
32	Resources	It's very convenient to find a book online or in the library	5/3/2019 8:04 PM
33	Space	the variety of spaces available	5/3/2019 7:38 PM
34	Noise	the silent floor	5/3/2019 7:25 PM
35	Noise	The silent study floor	5/3/2019 6:56 PM
36	Resources	its resources.	5/3/2019 6:38 PM
37	Services	MakerSpace	5/3/2019 5:32 PM
38		it is a place to get away from my roommates	5/3/2019 5:25 PM
39	Resources	hard copy books and resources	5/3/2019 5:14 PM
40	Facilities Space	Cleanliness and plenty of space	5/3/2019 4:55 PM
41	Décor Resources	Abundance of books, visually appealing on the outside.	5/3/2019 4:48 PM
42	Services	When they hand out food and drinks during finals week.	5/3/2019 4:40 PM
43	Space	The study rooms	5/3/2019 4:27 PM
44	Resources	amount of e books	5/3/2019 4:04 PM
45	Noise Space	Quiet floor	5/3/2019 3:55 PM
46	Services	the relaxation things on the second floor like bean bags, puzzles, etc. and the makers space	5/3/2019 3:50 PM
47		how conducive it is to getting work done	5/3/2019 3:41 PM
48	Noise Space	Quite space	5/3/2019 3:14 PM
49		the focused environment	5/3/2019 3:08 PM
50	Name Drop	Dawn.	5/3/2019 3:02 PM
51	Staff	how incredibly friendly and willing to help the staff is.	5/3/2019 2:59 PM
52		the atmosphere	5/3/2019 2:36 PM
53	Space	space	5/3/2019 2:34 PM
54		It's a great place to go between classes	5/3/2019 2:31 PM
55	Resources	The availability to resources.	5/3/2019 2:24 PM
56		The thing I like best about the library is organization	5/3/2019 2:13 PM
57	Services Space	The whiteboards everywhere	5/3/2019 2:09 PM
58	Space	The code of each floor. There's so much to get from each of the floors.	5/3/2019 2:08 PM
59	Space	It's large tables and opportunities to accomplish work.	5/3/2019 2:07 PM
60	Space	The amount of space to study	5/3/2019 2:05 PM
61	Resources Services Space	the fact that we have a makers space!	5/3/2019 2:04 PM
62	Noise Space	The quiet spots to study.	5/3/2019 2:02 PM
63	Staff	Staff are incredibly helpful with school related matters and helping with class work	5/3/2019 2:01 PM
64	Resources Services Space	maker space and curriculum library for ed majors	5/3/2019 1:59 PM
65		It can be a nice place to study outside of your room.	5/3/2019 1:58 PM
66	Staff	the librarians	5/3/2019 1:54 PM

Library Satisfaction Survey 2019

67	Resources Services Space	The shelf of recent releases and books of interest. I like the awareness it raises on topics too. I like the discussions they have hosted too.	5/3/2019 1:49 PM
68	Space	Space	5/3/2019 1:48 PM
69	Noise	Silent floor	5/3/2019 1:43 PM
70	Space	The cleanliness	5/3/2019 1:42 PM
71	Noise Space	How there are rooms for groups to study/work on a project together. Also, how there is a silent floor.	5/3/2019 1:42 PM
72	Facilities	new cafe	5/3/2019 1:41 PM
73	Space	Third floor	5/3/2019 1:40 PM
74		Availability	5/3/2019 1:39 PM
75	Noise	Quiet	5/3/2019 1:34 PM
76	Noise Space	How inviting, spacious, and noise control floors.	5/3/2019 1:34 PM
77	Staff	The librarians	5/3/2019 1:32 PM
78	Resources	all of the wonderful resources available.	5/3/2019 1:29 PM
79	Space	The different floors because you can choose a spot that suits your needs for focus time or group work without disrupting others.	5/3/2019 1:29 PM
80	Noise	How the third floor is actually silent	5/3/2019 1:29 PM
81	Staff	Librarians are always helpful	5/3/2019 1:27 PM
82	Noise Space	Having a quiet workspace with big tables to organize my thoughts and efficiently study	5/3/2019 1:27 PM
83	Name Drop Space	The second floor. As an education major, the CRC is my favorite spot in the library. Education majors meet there and work on projects and collaborate on assignments. Plus Alicia is fantastic!	5/3/2019 1:27 PM
84		How everything I need is in one place	5/3/2019 1:25 PM
85		Its a great place to study	5/3/2019 1:24 PM
86		It is a great place to work in groups and very productive.	5/3/2019 1:23 PM
87	Facilities Noise	It is quiet and the blue walls with new paint are calming	5/3/2019 1:21 PM
88	Space	Space and how they change the spacing every semester	5/3/2019 1:21 PM
89	Décor Space	Beautiful views	5/3/2019 1:21 PM
90		The environment	5/3/2019 1:21 PM
91	Resources Space	Study rooms and the vast amount of resources.	5/3/2019 1:21 PM
92	Resources	The resources at hand	5/3/2019 1:21 PM
93	Staff	the staff and atmosphere	5/3/2019 1:20 PM
94	Noise	The quiet	5/3/2019 1:20 PM
95	Space	The thing I like best about the library is that you can always find a place to study.	5/3/2019 1:20 PM
96		Easy to navigate	5/3/2019 1:18 PM
97	Resources	Wide selection of books	5/3/2019 1:18 PM
98	Noise Space	being able to study in peace on the third floor	5/3/2019 11:54 AM
99	Décor Resources Services	I love its beauty, it has most of the references I need, and it is open 24 hours over finals weeks.	5/3/2019 1:02 AM
100	Space	the space - many places to sit	5/2/2019 9:26 PM
101	Space	the comfortable atmosphere of the second floor	5/2/2019 5:48 PM
102	Noise Space	The quiet floor!	5/2/2019 3:57 PM

Library Satisfaction Survey 2019

103	Technology	there are always computers open	5/2/2019 2:51 PM
104	Resources	The magazine/periodical section--I like to relax and read the magazines.	5/2/2019 2:02 PM
105	Services	help with mla format	5/2/2019 10:55 AM
106	Décor Space	the atmosphere makes me feel the need to do work and not procrastinate	5/2/2019 12:28 AM
107	Staff	the librarians!	5/1/2019 12:37 PM
108	Services Space	The makerspace	5/1/2019 11:46 AM
109	Name Drop Resources Services Staff	Lorie -- she's a wiz at research and computers and always sweet and helpful, a huge asset to Salve library! The website is also fantastic, easy to find what I need. The front desk staff are very helpful too. And the chat has saved me many times.	5/1/2019 10:25 AM
110	Services	The thing I like best about the library is how late it's open until.	4/30/2019 7:11 PM
111	Space	it's open layout	4/30/2019 3:07 PM
112		The supportive atmosphere.	4/30/2019 1:21 PM
113	Noise Space	Silent places to study and do work	4/30/2019 11:18 AM
114	Resources	the online research	4/30/2019 10:32 AM
115	Noise Space	having a quiet place to study	4/30/2019 7:31 AM
116	Space	The study rooms.	4/29/2019 10:48 PM
117	Resources	the material	4/29/2019 5:44 PM
118	Noise Space	silent floors, force self to work	4/29/2019 11:23 AM
119	Resources Staff	the staff and resources	4/28/2019 8:59 PM
120	Noise Space	The separation of floors based on noise level	4/28/2019 8:33 PM
121	Space	The new single cubicles	4/28/2019 4:38 PM
122	Staff	The staff and the vast information they have.	4/28/2019 2:56 PM
123	Resources Services Space Staff	the friendly staff members and the abundance of different commodities.	4/28/2019 2:01 PM
124	Noise Space	The quiet levels	4/28/2019 1:34 PM
125	Resources	ease of research online	4/28/2019 11:47 AM
126	Facilities Space	generally plenty of space for studying alone, usually plenty of outlets available for charging	4/28/2019 9:47 AM
127	Noise Services Space	The third-floor silent study space and the button maker!	4/27/2019 4:04 PM
128	Space	I can go to the third floor if I really want to get work done	4/27/2019 1:20 PM
129	Resources	the resources like online data bases and physical copies in house	4/26/2019 3:05 PM
130	Space	Comfy chairs	4/26/2019 1:24 PM
131	Space	The thing I like best about the library is the 3rd floor, it is honestly a blessing.	4/26/2019 12:50 PM
132	Resources	the selection of browsing books	4/26/2019 11:31 AM
133	Space	The quiet study spaces	4/26/2019 10:30 AM
134	Resources Staff	I live on the databases, so I'm a big fan of the website. And the people! :)	4/26/2019 10:29 AM
135		The environment as a whole	4/26/2019 1:56 AM
136	Space	the silent floor	4/25/2019 8:00 PM
137	Space	The third floor	4/25/2019 7:57 PM
138	Services	Online	4/25/2019 5:41 PM
139	Space	The quiet study space on the third floor.	4/25/2019 3:59 PM

Library Satisfaction Survey 2019

140	Space	Having a quiet place like the third floor but also a people can talk like the second and first floor	4/25/2019 3:28 PM
141	Resources	Having resources available	4/25/2019 3:23 PM
142	Space	Having a place to study and write papers without distractions	4/25/2019 2:36 PM
143	Space	3rd floor	4/25/2019 2:15 PM
144	Facilities	...having coffee available always.	4/25/2019 1:50 PM
145		it is a great place to study	4/25/2019 1:20 PM
146	Noise Space	the silent floor	4/25/2019 1:12 PM
147	Noise	the quietness	4/25/2019 12:26 PM
148	Resources	Good collection of print material.	4/25/2019 12:25 PM
149	Space	the amount of space	4/25/2019 12:10 PM
150	Space	The comfortable environment	4/25/2019 11:57 AM
151	Facilities Space	how accessible it is.	4/25/2019 11:23 AM
152	Space	second floor maker space	4/25/2019 11:00 AM
153	Resources Staff Technology	The friendly staff and the available resources including desktop computers and printing.	4/25/2019 10:33 AM
154	Staff	people	4/25/2019 10:27 AM
155	Noise	That I can always get done what I need to get done at the library because it is quiet.	4/25/2019 10:19 AM
156	Space	The study environments offered	4/25/2019 9:36 AM
157	Space	The different floors and options for locations to do work	4/25/2019 9:32 AM
158	Noise	quiet	4/25/2019 9:21 AM
159	Space	The architecture	4/25/2019 9:14 AM
160	Space	The third floor which is a nice, quiet space to work	4/25/2019 9:07 AM
161	Space	The secluded desks on the third floor for studying	4/25/2019 9:02 AM
162	Resources	The ease of finding the resources I need through the library catalog.	4/25/2019 8:56 AM
163	Services	Quick service	4/25/2019 8:48 AM
164		Everyone is respectful of the space and allows everyone to work.	4/25/2019 8:23 AM
165	Noise	the quiet environment	4/25/2019 8:13 AM
166	Resources	Excellent resources.	4/25/2019 8:12 AM
167		atmosphere	4/25/2019 7:58 AM
168	Space	The different purpose floors and the ace center.	4/25/2019 7:47 AM
169	Staff	Friendly staff	4/25/2019 7:42 AM
170	Staff	Staff	4/25/2019 5:46 AM
171	Technology	The desktop computers.	4/25/2019 1:04 AM
172	Space	big windows!	4/24/2019 11:50 PM
173	Space	There is all different environments to study in	4/24/2019 11:35 PM
174	Space	Study rooms	4/24/2019 11:13 PM
175	Resources Staff	The thing I like best about the library is that staff and librarians are very eager and willing to help you find what you need. Many resources are available for students.	4/24/2019 11:06 PM
176	Resources	The white boards.	4/24/2019 11:05 PM
177	Noise Space	The third floor is quiet	4/24/2019 10:57 PM
178	Noise Resources	Quite, the books.	4/24/2019 10:43 PM

Library Satisfaction Survey 2019

179	Space	All the spaces I can work	4/24/2019 10:28 PM
180	Resources	Online database	4/24/2019 10:26 PM
181	Space	A space to work	4/24/2019 9:47 PM
182	Noise Space	different floors separated for people who need a quiet space and for people who like to talk	4/24/2019 9:28 PM
183	Space	Chair	4/24/2019 9:27 PM
184	Resources	books	4/24/2019 9:16 PM
185	Space	I see everyone else working hard and it inspires me to stay focused and not on my phone. Basically, seeing others around me.	4/24/2019 9:14 PM
186	Noise Space	the silent study floor to do homework without distractions	4/24/2019 9:10 PM
187	Resources	The easy to use database	4/24/2019 9:09 PM
188	Resources	Resources such as ARCGIS	4/24/2019 9:09 PM
189	Staff	The people that work there	4/24/2019 8:59 PM
190	Resources Space	It's very spacious and there are plenty of resources.	4/24/2019 8:56 PM
191	Noise Space	the study rooms to work on group projects and having each floor have different noise levels to help cater to the needs of individual students.	4/24/2019 8:53 PM
192	Resources Space	3rd floor and books	4/24/2019 8:47 PM
193	Services Space Staff	it's very accessible and easy to ask for help.	4/24/2019 8:35 PM
194	Space	the study rooms	4/24/2019 8:26 PM
195	Resources	the resources that are available	4/24/2019 8:00 PM
196	Space	different levels	4/24/2019 7:50 PM
197	Space	Different types of areas cushions rooms single group lots of variety	4/24/2019 7:47 PM
198	Space	The amount of space offered	4/24/2019 7:33 PM
199	Resources Space	the second floor and all the resources available, including the children's literature.	4/24/2019 7:26 PM
200	N/a		4/24/2019 7:03 PM
201	Noise	Quiet	4/24/2019 6:52 PM
202	Resources	is it's abundant resources	4/24/2019 6:41 PM
203	Space	the study rooms.	4/24/2019 6:40 PM
204	Noise	Peace and quiet away from distractions	4/24/2019 6:35 PM
205		The convenience and location	4/24/2019 6:25 PM
206	Noise Space	the floor levels based on noise level	4/24/2019 6:23 PM
207	Space	the natural lighting from the big windows	4/24/2019 6:20 PM
208		The atmosphere	4/24/2019 6:14 PM
209	Space	The number of nooks to sit and not be disturbed by others around you while you and/or your group are studying.	4/24/2019 6:11 PM
210	Resources Space	How accessible it is and how many resources it provides to students like myself who are still figuring out how they learn the best.	4/24/2019 5:54 PM
211	Space	the first floor before the new cafe goes in.	4/24/2019 5:49 PM
212	Space	The different study spaces available	4/24/2019 5:42 PM
213	Space	study rooms	4/24/2019 5:31 PM
214	Décor Space	the ambiance	4/24/2019 5:22 PM
215	Décor Space	the renovations that have been made - adding new chairs and plants	4/24/2019 5:18 PM

Library Satisfaction Survey 2019

216	Staff	The librarians	4/24/2019 5:07 PM
217	Space	The different floors for studying	4/24/2019 5:05 PM
218	Resources	Wide variety of resources	4/24/2019 5:03 PM
219	Space	The study rooms	4/24/2019 4:55 PM
220	Noise	the silence.	4/24/2019 4:48 PM
221	Space	The makers space	4/24/2019 4:40 PM
222	Resources Space	The study rooms and all the resources that are available.	4/24/2019 4:36 PM
223	Space	Study room	4/24/2019 4:35 PM
224	Space	Having the option of the third floor	4/24/2019 4:35 PM
225	Noise Space	The silent floor	4/24/2019 4:32 PM
226	Space	maker space	4/24/2019 4:29 PM
227	Space	the overall atmosphere	4/24/2019 4:28 PM
228		i get my work done	4/24/2019 4:25 PM
229	Resources	the ability for whiteboard use	4/24/2019 4:21 PM
230	Resources Space	the way it is set up and organized. It is also a very comfortable atmosphere and it has many different tools and resources such as the databases, ACE, different areas for study, the silent floor, tools for studying...etc.	4/24/2019 4:18 PM
231	Services Staff	The informed and kind librarians that are always willing to help both in person and over online chat.	4/24/2019 4:16 PM
232	Resources	Access to journals	4/24/2019 4:15 PM
233	Resources	Resources	4/24/2019 4:13 PM
234	Resources	the massive collection of materials for student use	4/24/2019 4:11 PM
235	Services Technology	The colored printers & the food cart during finals	4/24/2019 4:10 PM
236	Space	The open space	4/24/2019 4:09 PM
237	Space	The different places I can choose to study.	4/24/2019 4:09 PM
238	Noise	the quietness	4/24/2019 4:07 PM
239	Resources	The material that is avail will	4/24/2019 4:06 PM
240	Space	Great environment	4/24/2019 4:05 PM
241	Staff	how the librarians are always willing to help and are friendly.	4/24/2019 4:01 PM
242	Space	The seating spaces	4/24/2019 3:58 PM
243	Noise Space	The silent floor and being able to study in peace.	4/24/2019 3:56 PM
244	Space	study rooms	4/24/2019 3:53 PM
245	Noise	the quietness so I can focus	4/24/2019 3:50 PM
246	Services Staff	The help available	4/24/2019 3:47 PM
247	Resources	all of the resources	4/24/2019 3:45 PM
248	Space	The study rooms	4/24/2019 3:45 PM
249	Noise	The quiet	4/24/2019 3:42 PM
250	Noise Space	The silent third floor	4/24/2019 3:42 PM
251	Services Space Staff	The thing I like best about the library is that you can always find a seat or spot to do work and help is always available.	4/24/2019 3:37 PM
252	Space	Group studying ability	4/24/2019 3:34 PM
253	Staff	the librarians!! They are always there to help!!	4/24/2019 3:34 PM

Library Satisfaction Survey 2019

254	Staff	how nice the staff is	4/24/2019 3:31 PM
255	Space	having a place to meet up with people to do work	4/24/2019 3:30 PM
256	Space	the 3rd floor	4/24/2019 3:26 PM
257	Noise Space	the different levels of noise on the different floors of the library.	4/24/2019 3:23 PM
258	Space	love the comfy chairs	4/24/2019 3:22 PM
259	Staff	Staff.	4/24/2019 3:22 PM
260	Facilities Noise	It is clean, quiet, and has a good study environment/energy.	4/24/2019 3:21 PM
261		it is beautiful	4/24/2019 3:20 PM
262	Space	The productive atmosphere	4/24/2019 3:20 PM
263	Space	study rooms	4/24/2019 3:20 PM
264	Services	The thing I like best about the library is its accessibility and how late it stays open.	4/24/2019 3:19 PM
265	Noise Space	separate floors based on noise level	4/24/2019 3:19 PM
266	Noise	quietness	4/24/2019 3:17 PM
267	Space	The group study rooms and the silent floor	4/24/2019 3:15 PM
268	Resources	The amount of available resources.	4/24/2019 3:15 PM
269	Services	It is open fairly late.	4/24/2019 3:13 PM
270	Resources	The availability of resources both physical and digital.	4/24/2019 3:13 PM
271	Resources	The resources	4/24/2019 3:13 PM
272	Space	The bean bag chairs	4/24/2019 3:12 PM
273	Space	Furniture	4/24/2019 3:10 PM
274	Space	It's a library, the table space and group areas are nice	4/24/2019 3:09 PM
275	Space	the different areas to do work in	4/24/2019 3:09 PM
276	Space	the ample amount of space to do work	4/24/2019 3:08 PM
277	Space	The study rooms	4/24/2019 3:06 PM
278	Resources	The large options of reading	4/24/2019 3:00 PM
279	Space	the 2nd floor.	4/24/2019 2:59 PM
280	Space	It's relaxing and helps me focus	4/24/2019 2:59 PM
281		Ace	4/24/2019 2:58 PM
282	Space	The third floor	4/24/2019 2:58 PM
283	Space	It's a focused setting for homework	4/24/2019 2:57 PM
284		Getting money	4/24/2019 2:56 PM
285	Space	The study rooms	4/24/2019 2:55 PM
286	Space	Diversity of study spaces	4/24/2019 2:55 PM
287	Noise Space	The silent study floor	4/24/2019 2:54 PM
288	Technology	the apple computers on the first floor	4/24/2019 2:53 PM
289	Noise	The different options for noise levels	4/24/2019 2:52 PM
290	Technology	The access to desktops.	4/24/2019 2:52 PM
291	Noise	how quiet it is	4/24/2019 2:50 PM
292	Space	Comfortable environment.	4/24/2019 2:48 PM
293	Noise Space	quiet study spaces on the third floor	4/24/2019 2:48 PM
294	Noise	Quite	4/24/2019 2:47 PM

Library Satisfaction Survey 2019

295	Space	The atmosphere and the maker space!	4/24/2019 2:47 PM
296		The respect for students at work	4/24/2019 2:47 PM
297	Space	the atmosphere and the open floor plan of the library.	4/24/2019 2:47 PM
298		Almost everything	4/24/2019 2:46 PM
299	Noise	the silence throughout the whole building	4/24/2019 2:46 PM
300	Space	there are study rooms to offer a place to study in large groups without bothering the people around us	4/24/2019 2:46 PM
301	Noise	Silence	4/24/2019 2:45 PM
302	Resources	Journals	4/24/2019 2:45 PM
303	Technology	The number of computers	4/24/2019 2:44 PM
304		the atmosphere	4/24/2019 2:43 PM
305	Space	The amount of space available	4/24/2019 2:43 PM
306	Noise Space	the quiet spaces	4/24/2019 2:43 PM
307	Name Drop Staff	Megan Quinlan the work study. She is truly the glue that holds this university together, she has helped my career at Salve greatly and keeps myself and our fellow classmates informed of all things McKillop Library	4/24/2019 2:42 PM
308	Resources	Books	4/24/2019 2:41 PM
309	Services	Interlibrary loans!	4/24/2019 2:41 PM
310	Resources	the white boards	4/24/2019 2:41 PM
311	Resources	film collection	4/24/2019 2:41 PM
312	Space	private study rooms	4/24/2019 2:41 PM
313	Space	The space of the work areas	4/24/2019 2:39 PM
314	Space	The size	4/24/2019 2:39 PM
315	Noise Space	The silent third floor	4/24/2019 2:38 PM
316	Noise Space	There are different areas for different levels of noise.	4/24/2019 2:38 PM
317	Resources	The button maker	4/24/2019 2:37 PM
318	Resources Services	The book displays! It's how I find a lot of interesting reads.	4/24/2019 2:37 PM
319	Space	The different atmospheres within the building that allow for different types of workers.	4/24/2019 2:36 PM
320	Services	It is open late	4/24/2019 2:36 PM
321	Resources Space	The maker space. It is super useful for all students.	4/24/2019 2:36 PM
322	Space	Multiple rooms	4/24/2019 2:35 PM
323	Resources	Amount of resources	4/24/2019 2:35 PM
324	Resources	The unlimited resources for papers	4/24/2019 2:35 PM
325	Space	Study rooms	4/24/2019 2:34 PM
326	Resources	Online database for journals	4/24/2019 2:34 PM
327		Organization	4/24/2019 2:33 PM
328	Services	the hours	4/24/2019 2:33 PM
329	Services	The extended hours	4/24/2019 2:33 PM
330	Space	The available space	4/24/2019 2:33 PM
331	Noise Space	The silent study floor	4/24/2019 2:32 PM
332	Space	The privacy	4/24/2019 2:32 PM
333	Resources	Useful online resources	4/24/2019 2:32 PM

Library Satisfaction Survey 2019

334	Resources	Resources available to help research papers	4/24/2019 2:32 PM
335	Facilities Staff	The staff, organization, cleanliness.	4/24/2019 2:32 PM
336	Noise Space	The quiet study atmosphere	4/24/2019 2:32 PM
337	Space	Great place for group projects	4/24/2019 2:32 PM
338	Noise Space	The different floor levels for quiet	4/24/2019 2:31 PM
339	Space	Meeting with friends or group members to complete work at night	4/24/2019 2:31 PM
340	Space	tables	4/24/2019 2:31 PM
341	Space	study rooms	4/24/2019 2:31 PM
342	Space	the different floors	4/24/2019 2:30 PM
343	Space	The atmosphere	4/24/2019 2:30 PM
344	Noise	The quiet environment	4/24/2019 2:30 PM
345	Noise Space	Study rooms and the silence of the Third floor	4/24/2019 2:29 PM
346	Space	Study rooms	4/24/2019 2:28 PM
347		mail services	4/24/2019 2:27 PM
348		Organization	4/24/2019 2:27 PM
349	Space	Separate areas used for different reasons and situations to accommodate students.	4/24/2019 2:27 PM
350	Space	how it is easy for me to focus, feel comfortable, and get my work done.	4/24/2019 2:27 PM
351	Facilities	Cleanliness	4/24/2019 2:26 PM
352	Space	Peaceful, can get work done	4/24/2019 2:26 PM
353	Space	Group project rooms.	4/24/2019 2:26 PM
354	Staff	the help from staff!	4/24/2019 2:26 PM
355	Space	The silent study floor	4/24/2019 2:26 PM
356	Space Technology	The technology available in study rooms	4/24/2019 2:26 PM
357	Space	The different floors for studying	4/24/2019 2:25 PM
358	Staff	The staff	4/24/2019 2:24 PM
359	Facilities	cleanliness	4/24/2019 2:24 PM
360	Space	The silent floor and private study rooms	4/24/2019 1:40 PM
361	Space	the study rooms.	4/24/2019 10:57 AM
362	Staff	willing to help others	4/24/2019 10:44 AM
363	Facilities Space	the silent study floor, cleanliness	4/24/2019 9:57 AM
364	Resources Staff	The resources and help	4/23/2019 9:29 PM
365	Resources Space	I like how many spaces there are to study and many resources the library has to offer	4/23/2019 8:17 PM
366	Décor Space	The atmosphere	4/23/2019 6:19 PM
367	Space	always having a space available to study	4/23/2019 5:17 PM
368		the ACE center and writing center it has helped me many times this year	4/23/2019 3:59 PM
369	Noise Space	The opportunity to study in silence.	4/23/2019 2:32 PM
370	Resources	Amount of free resources provided to students	4/23/2019 12:52 PM
371	Space	Group tables, 3 rd floor	4/23/2019 11:52 AM
372	Technology	Printing services	4/23/2019 9:46 AM
373	Space	the study rooms	4/23/2019 12:42 AM

Library Satisfaction Survey 2019

374	Staff	How helpful everyone is	4/23/2019 12:09 AM
375	Services	Being able to find books and request books through HELIN.	4/22/2019 10:54 PM
376	Space	usually very many places to sit and get work done	4/22/2019 7:43 PM
377	Resources	the amount of resources available	4/22/2019 7:36 PM
378	Space	Third floor	4/22/2019 2:04 PM
379		testdawn	4/22/2019 1:23 PM

Q23 Other comments or suggestions?

Answered: 105 Skipped: 586

#	RESPONSES	DATE
1	i should be studying right now :)	5/6/2019 6:28 PM
2	The library is fantastic, one of the best places on campus!	5/6/2019 5:30 PM
3	Facilities Noise Space If there was some way for there to be more sectioned off spaces in the library for private/group study that would be awesome. The study rooms are the best places in that library and I wish there were more. It is also a terrible idea to add some sort of food place into the library. Wakehurst is the perfect place to have food. It is close enough to the library that it is accessible, but the fact that it is outside of the library is good because it keeps people who aren't utilizing the library and its resources out of the library. This is my prediction: if you put a food place in the library, there will be more and more people on the first floor. Some will be there just to eat and hang out, taking up space that people usually use to study. This will push the typical 1st floor goes up to the 2nd floor, thus crowding the 2nd floor and pushing typical 2nd floor goes up to the 3rd floor. This runs the risk of the 3rd floor losing its silence and thus throwing off all harmony in the library.	5/6/2019 2:01 PM
4	none	5/6/2019 11:29 AM
5	N/A	5/6/2019 7:33 AM
6	Great Job!	5/4/2019 4:25 PM
7	Resources A little poetry section on the 1st floor would be lovely	5/4/2019 2:21 PM
8	Nope!	5/4/2019 1:01 PM
9	library is great	5/4/2019 9:39 AM
10	Resources Services I have never physically been to the campus library, I appreciate availability for help at the warwick location. I use online tools and searches most often.	5/3/2019 10:55 PM
11	Services emails re special events at library	5/3/2019 9:41 PM
12	No comments	5/3/2019 8:04 PM
13	n/a	5/3/2019 7:38 PM
14	N/A	5/3/2019 6:56 PM
15	Nope	5/3/2019 5:25 PM
16	None	5/3/2019 4:48 PM
17	n/a	5/3/2019 4:04 PM
18	No	5/3/2019 3:14 PM
19	Libraries are wonderful study places.	5/3/2019 3:02 PM
20	Facilities Lighting!!!!	5/3/2019 1:54 PM
21	Resources Staff It was a pleasure to work with the library during my four years. I wish I had come in more to talk to librarians and also to take out books and movies, they always were so interesting looking.	5/3/2019 1:49 PM
22	Nope!	5/3/2019 1:42 PM
23	None	5/3/2019 1:39 PM
24	Having the ACE center in the library I think makes the center more accessible and approachable. This also helps to draw more people into the library and encourage more students to use it!	5/3/2019 1:34 PM
25	Nope	5/3/2019 1:32 PM
26	N/A	5/3/2019 1:29 PM

Library Satisfaction Survey 2019

27	Space Technology I feel like all students have their own laptops with them so the need for desktop computers isn't always necessary. That space could be used for more lounge- type study spaces.	5/3/2019 1:29 PM
28	Staff More librarians willing to help conduct research	5/3/2019 1:27 PM
29	Services Space Improvements to the makerspace.	5/3/2019 1:27 PM
30	Resources Services More materials for education majors at makers space such as poster board, markers, laminating sheets..	5/3/2019 1:20 PM
31	Facilities More free coffee during finals	5/3/2019 11:54 AM
32	Resources Would be interested in having tutorials on how to use the website.	5/2/2019 9:26 PM
33	Decor Facilities Space Renovate the interior to feel more cozy	5/1/2019 12:37 PM
34	None that I can think of, I think I've said it all :)	5/1/2019 10:25 AM
35	Space Staff You guys were so fabulous this year for me. I had so many stupid questions for my thesis and you guys helped me out so much! It was a great place for me to spend an extremely long amount of time in. Absolutely amazing! Thank you so much!	4/28/2019 2:56 PM
36	Services Space The library is great and I enjoy all the different commodities such as study rooms, the mail room, ACE, etc.	4/28/2019 2:01 PM
37	Services I love that the library offers extended hours when exams are approaching.	4/27/2019 4:04 PM
38	Space replace the chairs to modern not-noisy plastic furniture	4/26/2019 3:05 PM
39	Facilities Services Space If the global cafe is going to be put in the library, I would hope it would not interfere with the general flow of the library's ambiance.	4/26/2019 12:50 PM
40	No	4/25/2019 5:41 PM
41	Facilities Space Technology food/beverage comfortable seating laptop computers	4/25/2019 12:10 PM
42	N/aA	4/25/2019 11:00 AM
43	Facilities Food options?	4/25/2019 9:36 AM
44	None	4/25/2019 8:48 AM
45	Nope	4/25/2019 7:47 AM
46	Facilities Better lighting	4/25/2019 5:46 AM
47	N/A	4/25/2019 1:04 AM
48	Services Staff Thank you for faculty staff to open the library very late.	4/24/2019 11:50 PM
49	N/A	4/24/2019 11:05 PM
50	Resources More audiobook options whether CD for pleasure/recreation or a text-to-speech option for ebooks.	4/24/2019 10:43 PM
51	Services Staff Keep up the good work! I like it when the staff and work studies are polite to me when it comes to closing time. "10 minutes until we close." I've generally had very pleasant experiences but there were a few that felt like I was being shoved out the library at a time when I am trying my hardest to stay focused and dedicated to my deadlines and assignments.	4/24/2019 9:14 PM
52	None	4/24/2019 9:09 PM
53	None!	4/24/2019 8:56 PM
54	Great idea to make a survey	4/24/2019 7:47 PM
55	Services Thank you for all that you do! We love how responsive the library is. I also really appreciate when the library catches wind of community issues and supports students (i.e. the gas outage/ finals and midterms services)	4/24/2019 6:43 PM
56	Space Its a beautiful warm place to be comforting	4/24/2019 6:41 PM
57	N/a	4/24/2019 6:14 PM
58	I love our library!	4/24/2019 5:54 PM

Library Satisfaction Survey 2019

59	Space I also think you need more comfortable chairs or potentially those standing up desk things so that people can stand and do work instead of sitting down.	4/24/2019 5:49 PM
60	Nope	4/24/2019 5:05 PM
61	none	4/24/2019 4:29 PM
62	n/a	4/24/2019 4:28 PM
63	no	4/24/2019 4:25 PM
64	None left to say! I have very few qualms with the library.	4/24/2019 4:16 PM
65	N/a	4/24/2019 4:06 PM
66	I love studying in the library!	4/24/2019 4:01 PM
67	N/A	4/24/2019 3:56 PM
68	N/a	4/24/2019 3:47 PM
69	NA	4/24/2019 3:37 PM
70	Thank yoU!	4/24/2019 3:31 PM
71	Overall very good.	4/24/2019 3:22 PM
72	Resources Thanks for everything you do to maintain and establish wonderful resources for students!	4/24/2019 3:21 PM
73	N/A	4/24/2019 3:19 PM
74	NA	4/24/2019 3:13 PM
75	Nope	4/24/2019 3:00 PM
76	no	4/24/2019 2:58 PM
77	Services Add a tutorial for presentation making and possibly create a one on one style appointment for people to practice academic presentation skills	4/24/2019 2:57 PM
78	Noise Space Technology it would be really nice to have some apple computers on the 3rd floor if you wanted to use the computers but also have a quiet space to work, since the 1st and 2nd floors tend to be pretty noisy in the evenings. in general i feel like the library just needs a minor facelift, i think the new paint has done a lot for the space but the furniture is so dated and uncomfortable, i would definitely spend more time there if it had furniture more like that in ohare. some sound panels in the ceiling would also be useful in noise reduction.	4/24/2019 2:53 PM
79	n/a	4/24/2019 2:47 PM
80	Services Space I think the library should make it available to book study rooms for longer than 3 slots. Sometimes it is necessary to need a room for longer amount of time. Also, I think that it should be allowed to book a study room farther in advance than 3 days. If there is a big exam in April, you should be able to make a study room for it in February.	4/24/2019 2:46 PM
81	Services Space I wish there were more ways to book a study room for longer periods of time or if there were other sections of the library where you could have group study sessions	4/24/2019 2:43 PM
82	none	4/24/2019 2:43 PM
83	Named staff Staff Olivia Alcott is also my favorite employee. Her and megan are tied	4/24/2019 2:42 PM
84	O	4/24/2019 2:41 PM
85	Facilities The library does not need a food location. It would become too crowded.	4/24/2019 2:39 PM
86	N/A	4/24/2019 2:39 PM
87	The library is great!	4/24/2019 2:38 PM
88	N/A	4/24/2019 2:35 PM
89	N/A	4/24/2019 2:35 PM
90	N/a	4/24/2019 2:34 PM
91	NA	4/24/2019 2:32 PM

Library Satisfaction Survey 2019

92	none	4/24/2019 2:31 PM
93	No	4/24/2019 2:29 PM
94	N/A	4/24/2019 2:28 PM
95	None	4/24/2019 2:27 PM
96	Technology Adding a way to print from your personal laptop.	4/24/2019 2:26 PM
97	Named staff Services I've had several sessions with alicia and she is so helpful!	4/24/2019 2:26 PM
98	n/a	4/24/2019 2:24 PM
99	Services A readily available text service would be great. (Like a tip service if people are being loud, or if someone needs assistance in the library and could just text a number to help find the person who would help best, rather than just asking a random worker)	4/24/2019 1:40 PM
100	nope	4/23/2019 2:32 PM
101	Resources I'd like to see more microfilm resources.	4/23/2019 12:52 PM
102	N/A	4/23/2019 9:46 AM
103	nope.	4/23/2019 12:42 AM
104	Facilities Space It would be nice to have a microwave in the cafe downstairs, and it would be nice to have lamps or some time of lighting in the carrels and power outlet that worked.	4/22/2019 2:04 PM
105	testdawn	4/22/2019 1:23 PM